

Panasonic ideas for life

Panasonic Broadcast & Television Systems Company

The AG-HPX170 2009 Rebate Claim Form July 1, 2009 – December 31, 2009

Receive a \$500 rebate with the purchase of a Panasonic AG-HPX170 P2HD Camcorder.

Please print legibly and complete all information. No P.O. Box Numbers will be accepted

Date _____

Name _____

Address (No P.O. boxes) _____

City _____ State _____ Zip _____

Phone Number _____

Type of Video Produced _____
(Broadcast, Cable, Commercials, Corporate, Education, Event, Government, Independent Production, Legal, Production, Religious, Sports, Other)

Dealer Name _____

Date of Purchase _____

E-Mail Address (optional) _____

Exact Model Number of the camcorder _____
(As printed on the top of the camcorder under the handle)

Serial Number (same place as model number) _____

(Failure to give full model number and serial number will result in the claim being rejected.)

Signature _____

Mail your completed claim form to: AG-HPX170 Camcorder 2009 Rebate
P.O. Box 1919,
Memphis, TN 38101
Phone Number: 866-339-4296

To Claim Your \$500 Rebate:

1. To receive your \$500 rebate, purchase a Panasonic AG-HPX170 between July 1, 2009 and December 31, 2009, and return this completed form, along with a copy of your dealer's invoice and a copy of the Extended Warranty Certificate. **IMPORTANT: You must include a copy of your 4 year Extended Warranty Certificate. You can file for this at: http://panasonic.biz/sav/pass_e Within a week or so of registration this will be sent to you via email. Please note that there is an underline between the pass and the e pass e**
2. Offer valid for purchases made from July 1, 2009 to December 31, 2009. Claims must be received within 60 days of purchase.
3. This offer is only available to the end user and original purchaser. No claims from re-sellers, dealers/distributors, their employees or warehouse facilities, groups, clubs or organizations will be accepted or acknowledged.
4. Product must be new and un-used. No B-Stock Product allowed. Must be authorized US Product.
5. Offer void where taxed, prohibited or restricted by law. Offer good only in the 50 United States.
6. Panasonic Corporation of North America is not responsible for late, lost or misdirected mail.
7. Fraudulent submissions could result in Federal prosecution under the U.S. Mail Fraud Statutes (18 USC, §§ 1341 and 1342).
8. Rebate checks are ordinarily delivered within 8-10 weeks. Rebate checks are void if not cashed within 90 days of issuance and cannot be reissued.
9. Panasonic reserves the right to audit any claim and to nullify any claim that cannot be substantiated. Panasonic reserves the right to amend the rules during the promotion or cancel this promotion without prior notice.
10. Please keep copies of all forms and correspondence

4 – YEAR EXTENDED WARRANTY CERTIFICATE



PANASONIC BROADCAST P2 HD 5-YEAR WARRANTY PROGRAM

(5-Year Warranty = 1 year Regular Warranty + 4 Year Extended Warranty)
Please see the next page for the terms, conditions, limitations and exclusions of the Extended Warranty

This certificate confirms the existence of a FREE extended 4-Year Limited Warranty beyond the regular 1-Year Limited Warranty for the product described below.

Company Name PBTSC Marketing

Contact Person Jan Crittenden Livingston

Address One Panasonic Way, 2E-7

City Secaucus State NJ Zip Code 07094

Telephone No. 201-348-7634

Date Unit Purchased 5/31/2007

Model number AG-HPX500P Serial # E7TS00050

Extended Warranty Effective Date 5/31/2008 Ending Date 5/31/2012



P2 Asset Support System (PASS)

FOR TECHNICAL SUPPORT
CALL 1-800-524-1448
Email: pbtscservice@us.panasonic.com

BENEFITS OF PASS (P2 ASSET SUPPORT SYSTEM)

- Extended Limited Warranty, without additional charge, during years two through five, per the Terms and Conditions and Limitations and Exclusions below.
- Identification of user's P2HD unit current software levels and advisory of necessary software updates by easily connecting P2 HD product to laptop or PC via USB 2.0 port and then accessing website http://panasonic.biz/sav/pass_e
- Free Software Updates are available from Panasonic's designated website to be downloaded to PC and copied to P2 HD equipment via SD Memory Card.
- Management of each registered P2 HD unit using the PASS
- Ability to check hour meter and service history of each registered unit.

TERMS AND CONDITIONS OF THE EXTENDED WARRANTY

Panasonic Broadcast & Television Systems Company (referred to as "the Warrantor") will repair this product with new or refurbished parts, free of charge in the USA in the event of a defect in materials or workmanship as follows:

Labor – Carry-in or mail-in service ONLY during the second through fifth years following the date of original purchase, or up to the number of operational hours as listed below **, whichever comes first.

Parts - Defective parts will be replaced with new or rebuilt parts within the same period of time as listed above. This extended warranty does not cover CCD block*, LCD panel, fan, handle, cases, viewfinder, VF mount, and consumable and cosmetic parts such as the ones made of rubber beyond regular warranty. This extended warranty does not cover accessories such as batteries, AC adapter, P2 cards, viewfinder or cables. Free Software Updates are available from Panasonic's designated website; and therefore installation of such updates is not covered by this extended warranty. This extended warranty does not provide for any loaner units during the period of the repair.

Carry-in or mail-in service in the USA may be obtained during the extended warranty period by contacting Panasonic Broadcast & Television Systems Company Factory Service Centers or by calling toll free 1-800-524-1448 to locate an Authorized Service Center. Customer is responsible for shipping charges both ways.

This extended warranty is non transferable and is extended only to the original purchaser purchasing unit from Panasonic Broadcast & Television Systems Company or one of its authorized resellers. Products originally sold in other countries, and imported into USA by third parties, are not covered by this extended warranty. Products not registered within 30 days of original purchase may not be covered by this extended warranty. Whenever the date of original purchase can not be satisfactorily determined, the date of manufacture will be considered as the warranty effective date. The Warrantor reserves the right to audit any claim and to nullify any claim that cannot be substantiated. A copy of a receipt or other proof of the date of original purchase may be required before warranty service is rendered.

This extended warranty only covers failures due to defects in materials or workmanship, which occur during normal use. This extended warranty does not cover damage which may occur in shipment, or failures which are caused by products not supplied by the Warrantor, or failures which result from accident, misuse, abuse, neglect, mishandling, misapplication, alteration, modification, faulty installation, set-up adjustments, maladjustment of consumer controls, improper operation, power line surge, improper voltage supply, lighting damage, or service performed by anyone other than a Panasonic P2HD authorized repair facility, or damage that is attributable to acts of God or force majeure.

LIMITATIONS AND EXCLUSIONS OF THE EXTENDED WARRANTY

There are no express warranties except as listed above.

THE WARRANTOR SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES (INCLUDING, WITHOUT LIMITATION, DAMAGE TO SD OR P2 CARD) RESULTING FROM THE USE OF THIS PRODUCT, OR ARISING OUT OF ANY BREACH OF THE WARRANTY. ALL EXPRESS AND IMPLIED WARRANTIES, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR PARTICULAR PURPOSE, ARE LIMITED TO THE APPLICABLE WARRANTY PERIOD SET FORTH ABOVE.

Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above exclusions or limitations may not apply to you. This warranty gives you specific legal rights and you may also have other rights, which vary from state to state.

If you have a problem with this product that is not handled to your satisfaction, then write to the Consumer Affairs Department at the Company address indicated above.

* The extended warranty covers the CCD block only during the second year following the original purchase date.

** P2 HD Camcorders - 10,000 operational hours (including hours of use during the first year)

P2 HD Mobile - 20,000 operational hours (including hours of use during the first year)

P2 HD Studio - 45,000 operational hours (including hours of use during the first year)

In the USA
FOR THE NEAREST SERVICE CENTER
VISIT WEBSITE:

<http://www.panasonic.com/support/>