



WARRANTY

Boroughs™

42 West 18th Street, New York, NY 10011, 800-223-2500

All trademarks and registered trademarks mentioned herein are recognized as the property of their respective holders.

GUITAR WARRANTY

LIMITED LIFETIME WARRANTY

Your new Boroughs™ guitar is warranted to the original retail purchaser to be free from defects in materials and workmanship under normal use for as long as the instrument is owned by the original purchaser, subject to limitations contained in this limited warranty. The obligations of Boroughs™ hereunder are limited to repair or replacement of parts of the instrument found to be defective under this Limited Warranty. In no event shall Boroughs™ retailer and/or manufacturer be liable for any damages based upon inconvenience, loss of use of product, loss of time, interrupted operation or commercial loss or any other incidental or consequential damages of any nature or kind, including but not limited to, lost profits, downtime, goodwill, and/or damage to or replacement of equipment and property.

If at any time this Boroughs™ guitar malfunctions as a result of faulty materials or workmanship, Boroughs™ will repair or replace the non-conforming parts, components or the guitar, as it deems appropriate and at its sole discretion, and as your sole and exclusive remedy for any such malfunction. The purchaser shall assume and pay the cost of all shipping and postage charges involved in repairing or replacing the guitar or the applicable non-conforming part(s) or component(s). A copy of your original receipt, demonstrating proof of purchase must accompany all requests for warranty coverage.

LIMIT OF LIABILITY

Warranty does not cover damage due to misuse, negligence, accident or improper operation, alterations or modifications, shipping damages, exposure to extremes of humidity and temperature, cracking, discoloration or damage of any sort to the finish or plating, normal wear and tear (i.e. worn frets, worn machine heads, worn plating, string replacement, scratched pick guard, and/or damage to or discoloration of the guitars finish) or subjective issue of tonal characteristics. Factory installed electronics are warranted for to be free from defects in materials and workmanship, including implied warranties of merchantability or fitness for a particular purpose, subject to normal use and service, to the original owner, for a period of one year from the original date of purchase. Some states do not allow the foregoing limitation of implied warranties, in which case the duration of any implied warranties will be consistent with applicable law. Warranty does not cover maintenance or adjustment. Warranty service must be preauthorized by Boroughs™ and performed by Boroughs™ or an authorized Boroughs™ service facility.

UKULELE WARRANTY

1 YEAR LIMITED WARRANTY

Your new Boroughs™ ukulele is warranted to the original retail purchaser to be free from defects in materials and workmanship under normal use for as long as the item is owned by the original purchaser, subject to limitations contained in this limited warranty. The obligations of Boroughs™ hereunder are limited to repair or replacement of parts of the item found to be defective under this Limited Warranty. In no event shall Boroughs™ retailer and/or manufacturer be liable for any damages based upon inconvenience, loss of use of product, loss of time, interrupted operation or commercial loss or any other incidental or consequential damages of any nature or kind, including but not limited to, lost profits, downtime, goodwill, and/or damage to or replacement of equipment and property.

If at any time this Boroughs™ ukulele malfunctions as a result of faulty materials or workmanship, Boroughs™ will repair or replace the non-conforming parts, components or the item as it deems appropriate and at its sole discretion, and as your sole and exclusive remedy for any such malfunction. The purchaser shall assume and pay the cost of all shipping and postage charges involved in repairing or replacing the ukulele or the applicable non-conforming part(s) or component(s). A copy of your original receipt, demonstrating proof of purchase must accompany all requests for warranty coverage.

LIMIT OF LIABILITY

Warranty does not cover damage due to misuse, negligence, accident or improper operation, alterations or modifications, shipping damages, exposure to extremes of humidity and temperature, cracking, discoloration or damage of any sort to the finish, normal wear and tear (i.e. worn frets, worn nuts, worn saddles, string replacement, scratched pick guard, and/or damage to or discoloration of the ukuleles finish) or subjective issue of tonal characteristics. Some states do not allow the foregoing limitation of implied warranties, in which case the duration of any implied warranties will be consistent with applicable law. Warranty does not cover maintenance or adjustment. Warranty service must be preauthorized by Boroughs™ and performed by Boroughs™ or an authorized Boroughs™ service facility.

GIG BAG WARRANTY

1 YEAR LIMITED WARRANTY

Your new Boroughs™ bag is warranted to the original retail purchaser to be free from defects in materials and workmanship under normal use for as long as the item is owned by the original purchaser, subject to limitations contained in this limited warranty. The obligations of Boroughs™ hereunder are limited to repair or replacement of parts of the item found to be defective under this Limited Warranty. In no event shall Boroughs™ retailer and/or manufacturer be liable for any damages based upon inconvenience, loss of use of product, loss of time, interrupted operation or commercial loss or any other incidental or consequential damages of any nature or kind, including but not limited to, lost profits, downtime, goodwill, and/or damage to or replacement of equipment and property.

If at any time this Boroughs™ bag malfunctions as a result of faulty materials or workmanship, Boroughs™ will repair or replace the non-conforming parts, components or the item as it deems appropriate and at its sole discretion, and as your sole and exclusive remedy for any such malfunction.

The purchaser shall assume and pay the cost of all shipping and postage charges involved in repairing or replacing the bag or the applicable non-conforming part(s) or component(s). A copy of your original receipt, demonstrating proof of purchase must accompany all requests for warranty coverage.

LIMIT OF LIABILITY

Warranty does not cover damage due to misuse, negligence, accident or improper operation, alterations or modifications, shipping damages, exposure to extremes of humidity and temperature, discoloration or damage of any sort to the finish, normal wear and tear (i.e. worn zippers, worn handles, scratches scuff marks, stains, dirt and/or damage due to customization). Some states do not allow the foregoing limitation of implied warranties, in which case the duration of any implied warranties will be consistent with applicable law. Warranty does not cover maintenance or adjustment. Warranty service must be preauthorized by Boroughs™ and performed by Boroughs™ or an authorized Boroughs™ service facility.