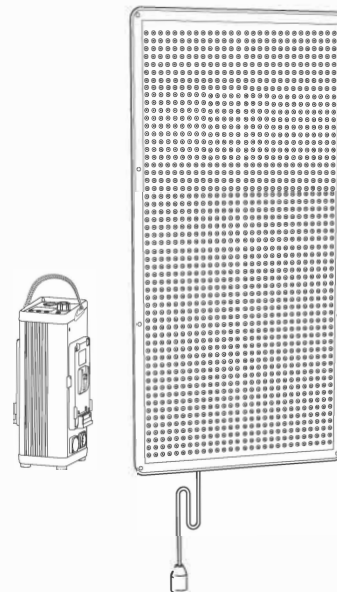


Godox



KNOWLED F400 Bi

KNOWLED Flexible LED Light



Wechat
Official Account
神牛微信公众号

GODOX Photo Equipment Co.,Ltd.

Add.: Building 2, Yaochuan Industrial Zone, Tangwei Community, Fuhai Street, Bao'an District,

Shenzhen 518103, China Tel: +86-755-29609320(8062) Fax: +86-755-25723423

E-mail: godox@godox.com

godox.com

Made in China | 705-F400BY-00



Instruction Manual

Important Safety Instructions and Precautions

First of all, as the most basic principle: This product is a professional lighting set equipment and should be used by professional lighting engineers or under the guidance of professionals. Basic safety precautions must always be followed during use, as follows:

1. The product manual must be read and understood before use.
2. Professional lighting is prohibited for children. When children are near, parents or accompanying persons must supervise closely to prevent children from personal injury due to collision with lamps or private use of lamps.
3. This lighting product is not ordinary lighting product and cannot be used for general lighting. Anyone who has suffered eye damage or has sensitive eyes should avoid using this product.
4. When the lamp is on, it must be used with care. Do not touch high-temperature parts, such as LED lamp beads, to avoid burns.
5. When the lamp is on, it is forbidden to look directly at the lamp beads under any circumstances. Strong light should be used under the guidance of professional lighting engineers. Avoid prolonged exposure to strong light under any circumstances. If eye discomfort, please turn off the lamp in time, suspend use, and seek medical attention in time.
6. If the lamp bead is damaged or deformed by heat, stop using it, and contact the manufacturer, service agent or qualified maintenance personnel to replace the lamp bead in time to avoid accidents.
7. This product is only suitable for use in -20°C~+40°C working environment temperature and normal humidity environment.
8. Do not use damaged equipment or accessories, and wait for professional maintenance personnel to check and repair to confirm being normal before use.
9. During using, if the casing of this product is broken due to being dropped, squeezed or subjected to strong impact, please do not use it, so as to avoid electric shock injury due to contact with internal electronic components.
10. If an extension cord is required, please use an extension cord with a current rating greater than or equal to that of the equipment. If an extension cord is rated less than the equipment, overheating may result.
11. Some products have long power cords, please place the power cords properly and keep them in a safe place. Avoid contacting the power cord with hot surfaces, avoid misplacement that could cause pulling damage, or trip on-site personnel. Please use the certified power cord from the original manufacturer. If the product is damaged by using a non-certified power cord, it will not be repaired by our factory.
12. Be sure to unplug equipment from the power outlet before cleaning and repairing. When not in use, do not pull the power cord to unplug the equipment. For normal power-off, please hold both ends of the plug of the equipment with your hands and pull the plug out of power outlet. This equipment needs to be connected to a grounded outlet.
13. Do not disassemble the product without permission. If the product fails, it must be checked and repaired by authorized maintenance personnel.
14. Before storing, make sure that the equipment has cooled down completely. For storage, unplug the power cord from the equipment. The equipment should be placed in the carrying case or in a ventilated dry place.

15. Do not place equipment near flammable and volatile solvents such as alcohol and gasoline.
16. Do not use accessories that are not recommended by our factory to avoid fire, electric shock or personal injury.
17. When cleaning, do not wipe it with a damp cloth, please use a dry cloth or a soft cloth to wipe the dirt of the equipment.
18. Please take off the protective cover before using.
19. This product has passed ROHS, CE and FCC certification, please refer to the relevant national standards for use and operation.
20. The safety instructions are formulated according to the strict testing of the factory, and the design and specifications of the equipment are subject to change without prior notice. Customers can view the latest electronic instructions on the official website of GODOX and learn about the latest product information.
21. Some products have built-in lithium batteries. Please use a special charger to charge, and use them within the specified voltage and temperature range according to the correct operating instructions.
22. Some products are battery powered, Do not use any batteries, power sources or accessories not specified in the instructions for such products. Keep batteries and other accessories out of the reach of children and infants. In the instance that a child or infant swallows a battery or accessory, immediate emergency medical attention is required. If the battery leaks, becomes discolored, deformed, emits smoke, or emits an abnormal odor, remove it immediately. Be careful during removal to avoid burns. Continued use may result in fire, electric shock, or skin burns. Do not use any deformed or modified batteries. Do not disassemble or modify this product or battery. Do not heat or solder the battery. Keep the battery away from fire or water. Do not incorrectly insert the positive and negative ends of batteries, or mix old and new batteries or different types of batteries.
23. One-year warranty period, accessories such as consumable batteries, adapters, power cords, etc. are not covered by this warranty.
24. If it is found that the equipment is repaired without authorization, the one-year warranty period will be cancelled and relevant fees will be charged for maintenance.
25. Machine failures caused by non-standard operation are not covered by the warranty.

keep these instructions!

Foreword

Thank you for purchasing !

F400Bi is a waterproof bi-color flexible LED light, with power supply of 100V-240V, it can be used worldwide. The characteristics such as controller power supply, stepless brightness adjustment, IP65 protection grade, 4 dimming curves, cold and warm color temperature and various wireless controls make it suitable for short video shooting, advertising shooting, e-commerce live streaming, commercial photography, film and TV shooting and etc.

Main Features

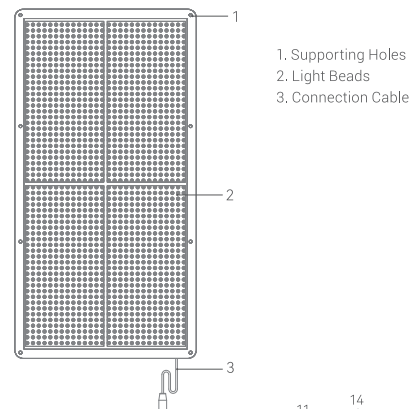
- Wide CCT range adjustable from 2700K to 8500K.
- Four dimming curves: linear, s-curve, exponential, logarithmic.
- Stepless brightness adjustment from 0% to 100%.
- Various Controlling methods: DMX 512 controller/ APP control via Bluetooth/2.4GHz remote control.
- Protection grade of IP65 keeps the light head and controller from dust and water.
- 11 FX modes: flash, lightning, cloudy, broken bulb, TV, candle, fire, firework, explosion, welding, SOS.

▲Warning

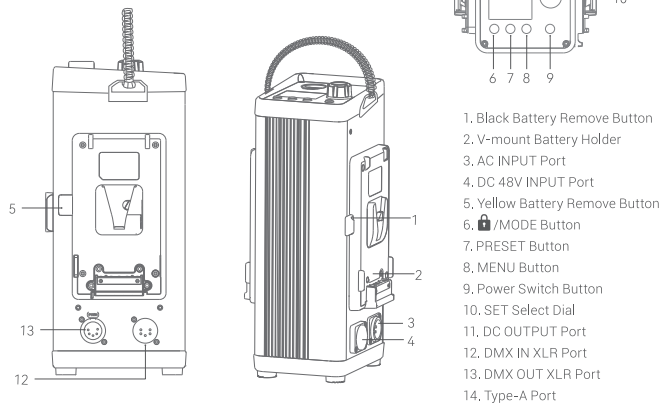
- ▲ Do not look directly at the LED light or illuminate at others' eyes.
- ▲ Do not plug or unplug the power cable or connecting cable when the power is turned on, otherwise personal injuries may occur.
- ▲ Do not cover the heat dissipation vent in working status.
- ▲ Keep out of reach of children.
- ▲ Do not trample on or roll together, please follow the instruction for storing.
- ▲ Please make sure to follow the instruction manual and correctly use this professional lighting device.
- ▲ **The controller is not waterproof, please keep it dry in using.**

Name of Parts

Light Body

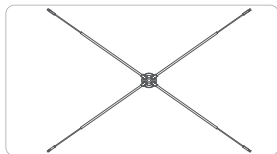


Controller

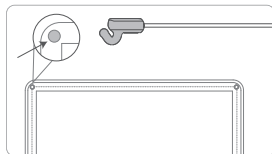


Mount the LED Light on the Light Stand

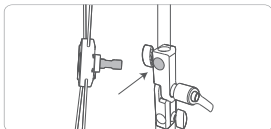
Install the X Bracket



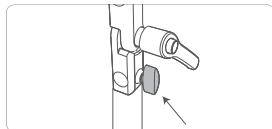
Step 1: Unfold four support bars of the X bracket from the grooves.



Step 2: Insert four support bars into each of the four supporting holes.

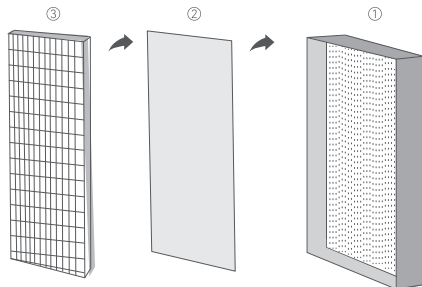


Step 3: Insert the mounting head into the mounting hole of adapter holder, turn the knob to secure.



Step 4: Insert the adapter holder into the light stand (optional), turn the knob to lock it in place.

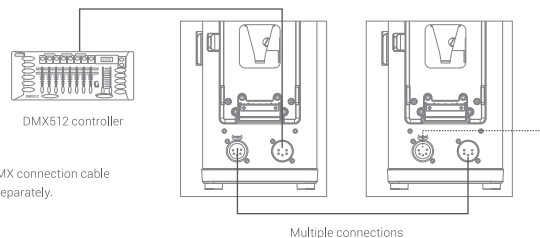
Install the Softbox



Since softbox, grid and diffuser all have velcros, stick the softbox to the LED light along the sides first, then stick the diffuser and grid in order.

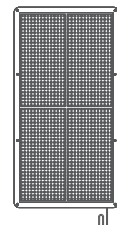
Connect to DMX Controller

The connection operation diagram of DMX controller is as follows:



Note: DMX connection cable is sold separately.

What's Inside



Flexible LED Light*1



Controller*1



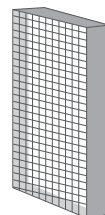
X Bracket*1



Connection Cable*1



Power Cable*1



Softbox *1



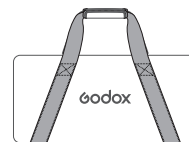
Carry Bag*1



Adapter Holder*1



Instruction Manual*1



Carry Bag CB99*1

Note: Due to continuous updates and upgrades of the products, there may be differences between the actual products and the pictures. Therefore, the pictures are for reference only, products to prevail in kind.

Separately Sold Accessories



2.4GHz Remote Control RC-A611



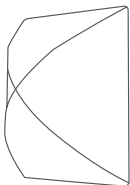
Wireless DMX Transmitter Timolink TX



Wireless DMX Receiver Timolink RX



Controller Fixing Device



Pancake Lantern FP400



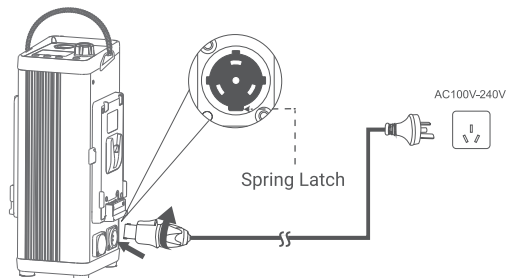
Flag Frame FF400



DC Cable F-DC5B

Power Supply

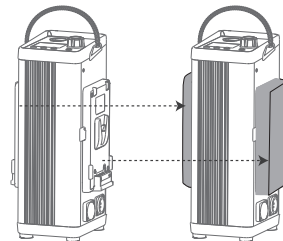
1.AC Power Supply



Note : Please press the latch button when disassembling the power cable and connection cable.

2.V-mount battery power supply

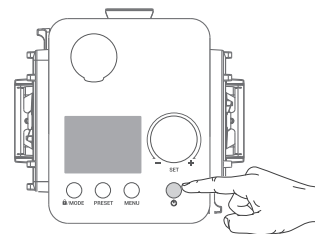
Note : The light can be supplied by 14.8V or 26V V-mount battery . Only the side with yellow battery removal button supports one-sided charging . When it is powered by two batteries and one battery is running low on power , the device still can't work normally even if the other one is fully charged . The corresponding battery icon will blink in low battery mode . It is recommended to check whether both batteries have sufficient power when using two batteries



Power Switch

Long press the power switch button on the controller after connecting to power source to turn the unit on or off.

Short pressing the power switch button in the power on state can reduce the brightness to 0%, short press again to restore the previous brightness.

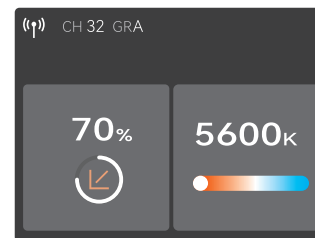


CCT Mode


Short press the <Lock>/MODE button to switch to CCT mode, short press the select dial to toggle between brightness setting and CCT setting.


1. In the brightness setting interface, turn the select dial to adjust the brightness ratio from 0% to 100%. Turning the select dial clockwise once will increase the value by 0.1 unit, while turning it counterclockwise will decrease the value by 0.1 unit. Quick adjustment is also available by turning the select dial quickly.

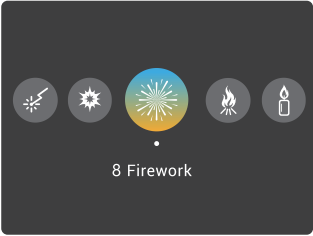
2. In the color temperature setting interface, turn the select dial to adjust the color temperature from 2700K to 8500K. Turning the select dial clockwise once will increase the value by 100 units, while turning it counterclockwise once will decrease the value by 100 units.



FX Mode

Short press the <  >/MODE button to switch to FX mode, turn the select dial to switch among the following 11 effects: flash, lightning, cloudy, broken bulb, TV, candle, fire, firework, explosion, welding, SOS.

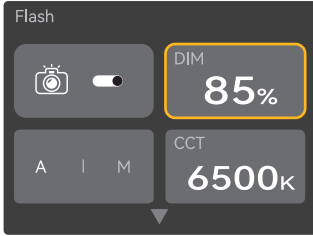
Select the desired effect and short press the select dial to enter the effect setting interface, then short press the <  >/MODE button to return to previous interface.



1. Flash Effect

In the flash effect setting interface, turn the select dial to select options among switch, dim, auto, manual, CCT, speed, mode, etc. Short press the select dial to select the desired option then rotate to adjust settings (except for the auto and manual options).

DIM: 0%-100%
CCT: 2700K-8500K
Speed: 1-100
Mode: Camera Flash/Flash Bulb

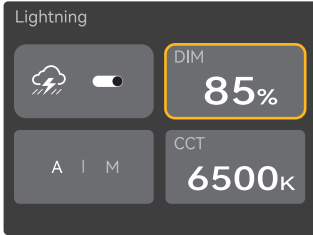


Note: Select manual, then the flash effect can be triggered once by short press the select dial once.

2. Lightning Effect

In the lightning effect setting interface, turn the select dial to select options among switch, dim, auto, manual, CCT, times, frequency, etc. Short press the select dial to select the desired option then rotate to adjust settings (except for the auto and manual options).

DIM: 0%-100%
CCT: 2700K-8500K
Times: Random/1-10
Frequency: Random /2-20

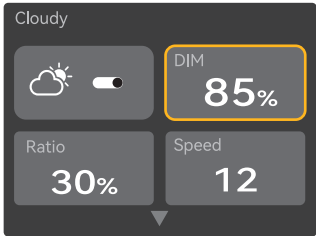


Note: Select manual, then the lightning effect can be triggered once by short press the select dial once.

3. Cloudy Effect

In the cloudy effect setting interface, turn the select dial to select options among switch, dim, ratio, speed, etc. Short press the select dial to select the desired option then rotate to adjust settings.

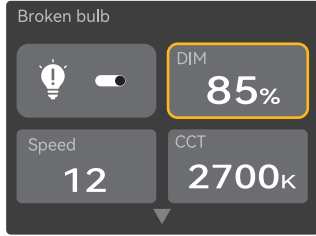
DIM: 0%-100%
Ratio: 30%-90%
Speed: Random/1-100



4. Broken Bulb Effect

In the broken bulb effect setting interface, turn the select dial to select options among switch, dim, speed, CCT, etc. Short press the select dial to select the desired option then rotate to adjust settings.

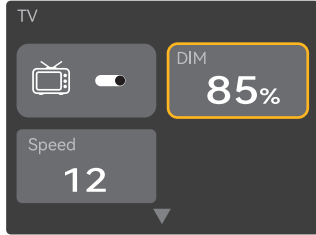
DIM: 0%-100%
Speed: 1-100
CCT: 2700K-8500K



5. TV Effect

In the TV effect setting interface, turn the select dial to select options among switch, dim, speed, etc. Short press the select dial to select the desired option then rotate to adjust settings.

DIM: 0%-100%
Speed: 1-100

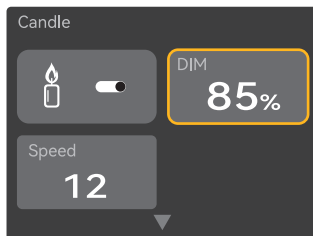


6. Candle Effect

In the candle effect setting interface, turn the select dial to select options among switch, dim, speed, etc. Short press the select dial to select the desired option then rotate to adjust settings.

DIM: 0%-100%

Speed: 1-100

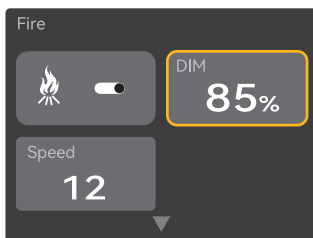


7. Fire Effect

In the fire effect setting interface, turn the select dial to select options among switch, dim, speed, etc. Short press the select dial to select the desired option then rotate to adjust settings.

DIM: 0%-100%

Speed: 1-100



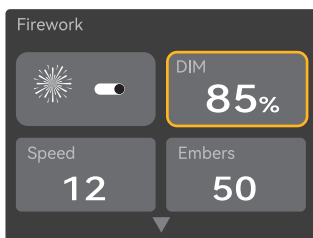
8. Firework Effect

In the broken bulb effect setting interface, turn the select dial to select options among switch, dim, speed, CCT, etc. Short press the select dial to select the desired option then rotate to adjust settings.

DIM: 0%-100%

Speed: 1-100

Embers: 1-100



9. Explosion Effect

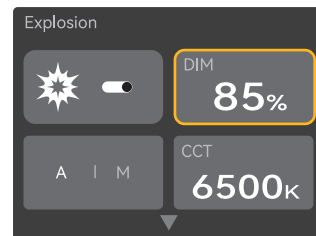
In the explosion effect setting interface, turn the select dial to select options among switch, dim, auto, manual, CCT, speed, embers, etc. Short press the select dial to select the desired option then rotate to adjust settings (except for the auto and manual options).

DIM: 0%-100%

CCT: 2700K-8500K

Speed: 1-100

Embers: 1-100



Note: Select manual, then the explosion effect can be triggered once by short press the select dial once.

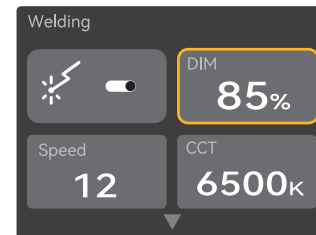
10. Welding Effect

In the welding effect setting interface, turn the select dial to select options among switch, dim, speed, CCT, etc. Short press the select dial to select the desired option then rotate to adjust settings.

DIM: 0%-100%

Speed: 1-100

CCT: 2700K-8500K

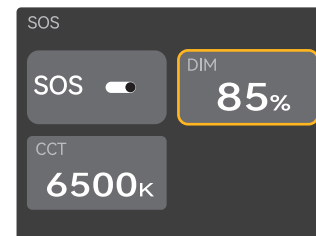


11. SOS Effect

In the SOS effect setting interface, turn the select dial to select options among switch, dim, CCT, etc. Short press the select dial to select the desired option then rotate to adjust settings.

DIM: 0%-100%

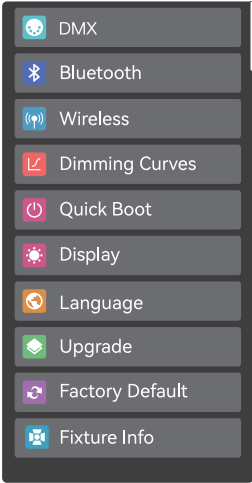
CCT: 2700K-8500K



Note: The dimming curve is linear by default in FX mode.

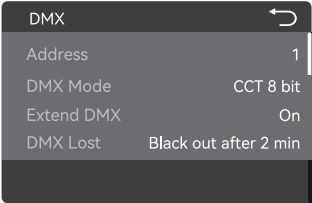
Menu Settings

Short press the MENU button to enter menu settings, turn the select dial to select among the following options: DMX, Bluetooth, wireless, dimming curves, quick boot, display, language, upgrade, factory default, fixture info.



1. DMX

Short press the select dial to enter DMX setting interface. Turn the select dial to select options among address, DMX mode, extend DMX, DMX lost, RDM state. Short press the select dial to select the desired option then rotate to adjust settings. Finally, short press the MENU button to return to the previous menu.



Level 1 Option	Level 2 Option	Description
Address	1-512	Initial address
DMX Mode	CCT 8 bit	CCT 8 bit
	ULTIMATE 8 bit	ULTIMATE 8 bit
	FX 8 bit	FX 8 bit
Extend DMX	On	Turn on extend DMX channels
	Off	Turn off extend DMX channels
DMX Lost	Hold Last Command	After the DMX control signal is lost, continue to use the last received DMX control signal until power down or a valid DMX control signal is received again.
	Black Out	The light is off immediately.
	Black Out After 2 Min	After the DMX control signal is lost, continue to use the last received DMX control signal for 2 minutes then black out. Note: If a valid DMX control signal is received within 2 minutes, then use the new DMX control signal.
RDM Status	On	Turn on RDM, the ADD and DMX mode can be set by controller.
	Off	Turn off RDM

DMX Practical Table

CCT 8Bit Mode						
DMX Channel	Function	Parameters	DMX Value 8 Bit		Practical Parameters Values 8Bit	
			Initial Value	Ending Value	Initial Value	Ending Value
1	CCT	DIM	0	255	0.0%	100.0%
2		CCT	0	255	2700K	8500K

FX 8Bit Mode					
DMX Channel	Function	Parameters	DMX Value 8 Bit		Practical Parameters Values 8Bit
1	2	FX	FX Type	DIM	0 255 0.0% 100.0%
				0 9	Off
				10 19	Flash
				20 29	Lightning
				30 39	Cloudy
				40 49	Broken Bulb
				50 59	TV
				60 69	Candle
				70 79	Fire
				80 89	Firework
				90 99	Explosion
				100 109	Welding
				110 119	SOS
				120 255	Preset
3	Flash	CCT	0 255	2700K	8500K
4		Speed	0 255	1	100
5	Lightning	Mode	0 255	0 Camera Flash	1 Flash Bulb
3		CCT	0 255	2700K	8500K
4		Times	0 255	0(random)	10
5	Cloudy	Frequency	0 255	0(random)	20
3		DIM Ratio	0 255	30%	90%
4	Broken Bulb	Speed	0 255	0(random)	100
3		CCT	0 255	2700K	8500K
4	TV	Speed	0 255	1	100
3		Speed	0 255	1	100
3	Candle	Speed	0 255	1	100
3		Speed	0 255	1	100
3	Firework	Speed	0 255	1	100
4		Embers	0 255	1	100
3	Explosion	CCT	0 255	2700K	8500K
4		Speed	0 255	1	100
5		Embers	0 255	1	100
3	Welding	CCT	0 255	2700K	8500K
4		Speed	0 255	1	100
3	SOS	CCT	0 255	2700k	8500K

ULTIMATE 8Bit Mode						
DMX Channel	Function	Parameters	DMX Value 8 Bit		Practical Parameters Values 8Bit	
1	2	DIM	0	255	0.0%	100.0%
		Mode	0	9	CCT Mode	
		Selection	10	19	FX Mode	
			20	255	Preset	
3			Color Parameter 1			

CCT Parameter in ULTIMATE 8Bit Mode					
DMX Channel	Function	Parameters	DMX Value 8 Bit		Practical Parameters Values 8Bit
3	CCT	CCT	0	255	2700K 8500K

FX Parameter in ULTIMATE 8Bit Mode						
DMX Channel	Function	Parameters	DMX Value 8 Bit		Practical Parameters Values 8Bit	
3	FX	FX Type	0	9	Off	
			10	19	Flash	
			20	29	Lightning	
			30	39	Cloudy	
			40	49	Broken Bulb	
			50	59	TV	
			60	69	Candle	
			70	79	Fire	
			80	89	Firework	
			90	99	Explosion	
			100	109	Welding	
			110	119	SOS	
			120	255	Preset	
4	Flash	CCT	0	255	2700K	8500K
5		Speed	0	255	1	100
6		Mode	0	255	0 Camera Flash	1 Flash Bulb
4	Lightning	CCT	0	255	2700K	8500K
5		Times	0	255	0(random)	10
6		Frequency	0	255	0(random)	20
4	Cloudy	DIM Ratio	0	255	30%	90%
5		Speed	0	255	0(random)	100
4	Broken Bulb	CCT	0	255	2700K	8500K
5		Speed	0	255	1	100
4	TV	Speed	0	255	1	100
4		Speed	0	255	1	100
4	Candle	Speed	0	255	1	100
4		Speed	0	255	1	100
4	Firework	Speed	0	255	1	100
5		Embers	0	255	1	100
4	Explosion	CCT	0	255	2700K	8500K
5		Speed	0	255	1	100
6		Embers	0	255	1	100
4		Embers	0	255	1	100
4	Welding	CCT	0	255	2700K	8500K
5		Speed	0	255	1	100
4	SOS	CCT	0	255	2700K	8500K

2. Bluetooth

Short press the select dial to enter Bluetooth setting interface. Turn the select dial to select options between switch and reset. Short press the select dial to select the desired option then rotate to adjust settings. Finally, short press the MENU button to return to the previous menu.

Bluetooth MAC Code is on the left bottom of the display for searching the fixture via Bluetooth.

Scan the QR code to download the "Godox Light" smartphone APP (Available for both Android and Apple systems).

Note:

1. The APP can be used directly on the firstly installed device (smartphone or iPad). When change to other mobile device (smartphone or iPad), the light shall be reset before the normal connection of APP.
2. The APP should be upgraded to version 3.0 or above.

3. Wireless

Short press the select dial to enter wireless setting interface. Turn the select dial to select options among switch, GR, CH, ID. Short press the select dial to select the desired option then rotate to adjust settings. Finally, short press the MENU button to return to the previous menu.

Wireless: Turn on/off 2.4G wireless

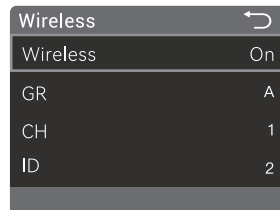
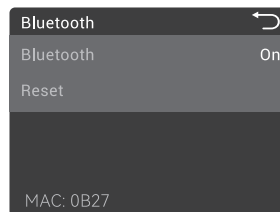
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CH: 01-32

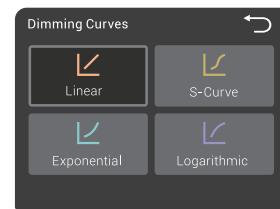
ID: 00F/01-99

4. Dimming Curves

Short press the select dial to enter dimming curves setting interface. Turn the select dial to choose among linear, s-curve, exponential and logarithmic. Finally, short press the select dial/MENU button to return to the previous menu.



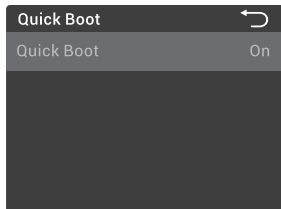
Note: When using the remote control RC-A6II (sold separately) or remote control RC-R9II (sold separately), the group, channel and ID of the remote control and F400Bi should be the same.



5. Quick Boot

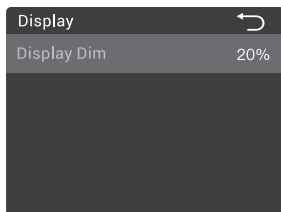
Short press the select dial to enter quick boot setting interface. Turn the select dial to turn on or off the quick boot function. Finally, short press the select dial/MENU button to return to the previous menu.

Note: The controller will turn on automatically after connecting to power source and the quick boot function is turned on.



6. Display

Short press the select dial to enter display setting interface. Turn the select dial to adjust display brightness from 20% to 100%. Finally, short press the MENU button to return to the previous menu.



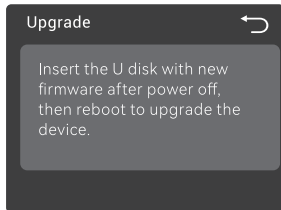
7. Language

Short press the select dial to enter language setting interface. Turn the select dial to select between Chinese and English. Finally, short press the MENU button to return to the previous menu.



8. Upgrade

Short press the select dial to enter upgrade setting interface to check the firmware version and upgrade instruction. Then, short press the MENU button to return to the previous menu.



Firmware Upgrade

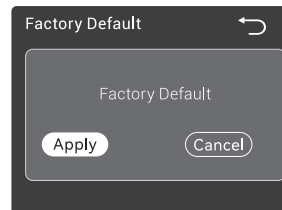
1. Download the new firmware to the U disk from official website <https://www.godox.com/firmware-continuous-light>.
2. Turn off the device. Insert the U disk with new firmware into the Type-A USB port.
3. Turn on the device, and it will automatically enter the upgrading interface.
4. It will return to main interface after completion.

Notes:

1. New firmware must be downloaded from the official website, and keep only one BIN file in the root directory of the USB disk.
2. The Type-A USB port can only support output voltage and current of 5V/1A. Do not connect to over-rated USB device.

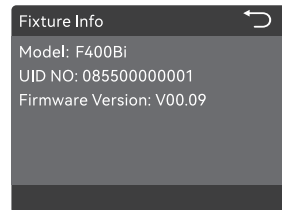
9. Factory Default

Short press the select dial to enter factory default setting interface. Turn the select dial to select apply or cancel. It will return to language setting interface after reset.





10. Fixture Info

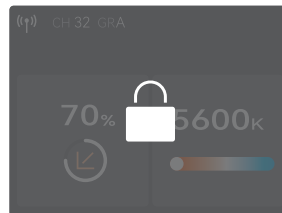
Short press the select dial to enter fixture info setting interface to check model, UID NO. and firmware version. Then, short press the MENU button to return to the previous menu.



Lock Setting

Short press the  /MODE button, the panel is locked when <  > is displayed on the panel, short press again to unlock.

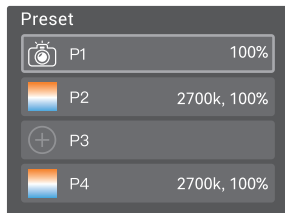
Note: The locking function only works on the controller panel, other operations are still available.



Preset Setting

Short press the PRESET button to enter preset effects interface. Turn the select dial to choose and enter preset effects 1-10, then short press to choose save or cancel. Then, short press the select dial to return to the previous menu and short press the PRESET button to exit.

Note: It will not display any option for certain group that have not been preset any effect.



Maintenance

This product, except consumables, is supported with a one-year warranty.

Unauthorized service will void the warranty.

Maintenance of the light must be performed by our authorized maintenance department which can provide original accessories.

Changes made to the specifications or designs may not be reflected in this manual.

Illuminance Data

CCT	Unit	1m	2m	3m
2700K	lux	11500	3550	1760
	fc	1070	330	164
3200K	lux	12600	3920	1940
	fc	1170	364	180
4300K	lux	14200	4440	2190
	fc	1320	412	204
5600K	lux	14700	4610	2280
	fc	1370	428	212
6500K	lux	14300	4520	2230
	fc	1330	419	207
8500K	lux	13800	4330	2130
	fc	1280	402	198

The data above are averages, not absolutes. All the above tests are based on the condition of 100% brightness.

Technical Data

Model	F400Bi
Power Supply	100V~240V~50/60Hz 4.1A
Input Power	≈410W
CCT	2700~8500K
Brightness Range	0%~100%
Dimming Curves	linear, s-curve, exponential, logarithmic
FX Modes	11
CRI	≥96
TLCI	≥96
Waterproof Grade of Light Body	IP65
Controlling Methods	DMX 512 Control (support RDM protocol) /2.4GHz Wireless Control/ Bluetooth APP Control
Bluetooth Controlling Distance	Max.30m
2.4G Remote Control Distance	Max.60m
Type-A USB Port	Firmware Upgrade/5V=1A Power Supply
Dimension	Light Body: 1209mm*627mm*23mm (excluding DC cable) Controller: 124mm*132mm*270mm
Netweight*	Light Body: 3.1kg (including X bracket) Controller: 3.07kg

Specifications and data may subject to changes without notice.

FCC Statement

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement.

The device can be used in portable exposure condition without restriction.

Warning

Operating frequency: 2412.99MHz – 2464.49MHz (2.4G only receive) / 2402MHz – 2480MHz (BT)
Maximum EIRP Power: 5dBm

Declaration of Conformity

GODOX Photo Equipment Co., Ltd. hereby declares that this equipment are in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU. In accordance with Article 10(2) and Article 10(10), this product is allowed to be used in all EU member states. For more information of DoC, Please click this web link:

<https://www.godox.com/eu-declaration-of-conformity/>

The device complies with RF specifications when the device used at 0mm from your body.

Warranty

Dear customers, as this warranty card is an important certificate to apply for our maintenance service, please fill in the following form in coordination with the seller and safe-keep it. Thank you!

Product Information	Model	Product Code Number
Customer Information	Name	Contact Number
	Address	
Seller Information	Name	
	Contact Number	
	Address	
	Date of Sale	
Note		

Note: This form shall be sealed by the seller.

Applicable Products

The document applies to the products listed on the Product Maintenance Information (see below for further information). Other products or accessories (e.g. promotional items, giveaways and additional accessories attached, etc.) are not included in this warranty scope.

Warranty Period

The warranty period of products and accessories is implemented according to the relevant Product Maintenance Information. The warranty period is calculated from the day (purchase date) when the product is bought for the first time. And the purchase date is considered as the date registered on the warranty card when buying the product.

How to Get the Maintenance Service

If maintenance service is needed, you can directly contact the product distributor or authorized service institutions. You can also contact the Godox after-sale service call and we will offer you service. When applying for maintenance service, you should provide valid warranty card. If you cannot provide valid warranty card, we may offer you maintenance service once confirmed that the product or accessory is involved in the maintenance scope, but that shall not be considered as our obligation.

Inapplicable Cases

The guarantee and service offered by this document are not applicable in the following cases: ① The product or accessory has expired its warranty period; ② Breakage or damage caused by inappropriate usage, maintenance or preservation, such as improper packing, improper usage, improper plugging in/out external equipment, falling off or squeezing by external force, contacting or exposing to the improper temperature, solvent, acid, base, flooding and damp environments, etc; ③ Breakage or damage caused by non-authorized institution or staff in the process of installation, maintenance, alternation, addition and detachment; ④ The original identifying information of product or accessory is modified, alternated, or removed; ⑤ No valid warranty card; ⑥ Breakage or damage caused by using

illegally authorized, nonstandard or non-public released software; ⑦ Breakage or damage caused by force majeure or accident; ⑧ Breakage or damage that could not be attributed to the product itself. Once met these situations above, you should seek solutions from the related responsible parties and Godox assumes no responsibility. The damage caused by parts, accessories and software that beyond the warranty period or scope is not included in our maintenance scope. The normal discoloration, abrasion and consumption are not the breakage within the maintenance scope.

Maintenance and Service Support Information

The warranty period and service types of products are implemented according to the following Product Maintenance Information:

Product Type	Name	Maintenance Period(month)	Warranty Service Type
Parts	Circuit Board	12	Customer sends the product to designated site
	Battery	3	Customer sends the product to designated site
	Electrical parts e.g.battery charger, etc.	12	Customer sends the product to designated site
Other Items	Flash tube, power cord, sync cable,modeling lamp,lamp body, lamp cover,lockingdevice, package, etc.	No	Without warranty

Godox After-sale Service Call +86-755-29609320(8062)