合格证
QC PASS

UKCA CE FC

Godox

Magic **XT1**

2.4GHz 双通道无线麦克风系统
2.4GHz Dual-Channel Wireless Microphone System

使用手册
Instruction Manual

前言

感谢购买神牛产品！

欢迎使用神牛 2.4GHz 双通道无线麦克风系统 Magic XT1。本产品利用 2.4G 波段传输为原理；极具创意的接收器即收纳盒设计，集充电和收纳功能于一体；按键加触摸彩屏，操作便捷；体积小、续航长，适用于直播、户外、采访、短视频拍摄等场景。使用本产品之前，请仔细阅读说明书，以便正确操作及使用。

主要特点

● 全球通用频段 2.4GHz 无线技术；
● 无线距离最远可达 200 米（视距）；
● 无损音质，清晰稳定，数字降噪功能；
● 输出音量控制，提供静音功能；
● 单声道／立体声／安全音轨模式自由切换；
● 低切功能过滤杂音；
● 按键搭配触摸彩屏，操作便捷；
● 接收器可通过背夹收纳两个发射器，并为其充电；

⚠ 警告

⚠ 麦克风是精密设备。请勿使其掉落或受到撞击，以避免发生故障。
⚠ 请勿私自拆卸、改装或尝试维修本产品。产品如出现故障须由本公司或授权的维修人员进行检查维修。
⚠ 请保持干燥，请勿用湿手握持本产品，亦不可将产品浸入水中或暴露于雨中。
⚠ 请勿将本产品存放在阳光直射的地方、加热装置附近或者炎热、潮湿或多尘的地方。
⚠ 请勿让儿童接触本产品，以避免发生意外。
⚠ 请勿在易燃易爆环境中使用。在这些场合下，请注意相关警告标识。
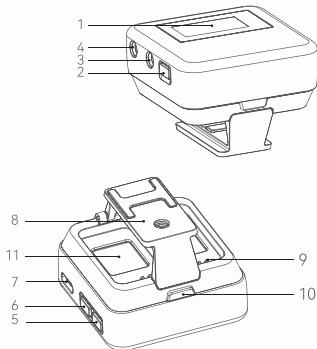⚠ 请勿放置在超过 50 度的高温环境中。
⚠ 请仔细阅读并遵守由厂商提供的警告或指示。

部件名称

发射器
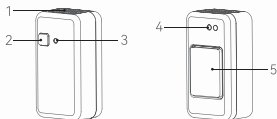
1. 咪头
2. 电源 / 降噪 / 配对键
3. 指示灯
4. 充电触点
5. 磁吸背扣

接收器

1. 显示屏
2. 电源键
3. 3.5mm 音频输出接口
4. 3.5mm 耳机监听孔
5. 下键
6. 上键
7. USB-C 接口
8. 背夹
9. 充电触点
10. 拆卸按钮
11. 发射器充电仓

显示屏
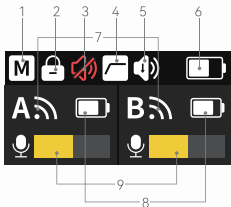
1. 声道模式图标
2. 锁屏图标
3. 静音图标
4. 低切图标
5. 降噪图标
6. 接收器电量图标
7. A/B 发射器信号图标
8. A/B 发射器电量图标
9. A/B 发射器音量图标

包装清单

发射器 x 2

接收器 x 1

3.5mm TRS 转 TRS 连接线 × 1

3.5mm TRS 转 Type-C 音频线 GAC-IC9 × 1

USB-A 转 USB-C 数据线 × 1

冷靴底座 × 1

防风毛罩 × 2

磁吸背夹 × 2

磁吸背扣 × 4

收纳盒 × 1

说明书 × 1

指引卡 × 1

温馨提示：说明书线图均为示意图，仅供参考。由于产品不断更新与升级，产品实物与线图可能存在差异，请以实物为准。

使用说明

发射器

1. 电源 / 降噪 / 配对键

长按 3 秒开关机；短按开启 / 关闭降噪模式。将发射器从接收器的充电仓中取出，自动开机；将发射器放入接收器的充电仓中，充满电后自动关机。

注：首次使用时需撕掉背部保护膜，再长按按键 3S 开机使用。

2. 配对

双击按键进入配对模式，配对成功立即退出配对状态，未配对成功 10s 后退出。

3. 充电

发射器通过磁吸背扣放入接收器充电仓内充电。

4. 恢复出厂设置

关机状态下长按按键 6 秒再松开，发射器会恢复出厂设置。

5. 指示灯说明

| 指示灯状态	意义
绿色长亮	配对成功
绿色快闪（亮 0.25s/ 灭 0.25s）	配对中
绿色呼吸（亮 0.5s/ 灭 0.5s）	断开连接
红色长亮	静音模式
橙色长亮	降噪模式
红色闪烁（亮 0.5s/ 灭 0.5s）	电量低于 10%
蓝色呼吸（亮 1s/ 灭 1s）	充电中
白色闪烁	恢复出厂设置

接收器

1. 开关机

长按电源键 3 秒开关机。

2. 菜单功能介绍

在主界面短按电源键或下滑屏幕进入一级菜单界面，在一级菜单界面短按上 / 下键或左右滑动屏幕切换菜单选项，再短按电源键进入二级菜单，或直接点击相应图标进行确认操作。上滑屏幕返回上一级菜单。

2.1 降噪 < 🔊 >

在降噪菜单界面，短按上 / 下键选择开启或关闭，再短按电源键确认；或直接点击屏幕设置。开启降噪模式后，主界面会显示降噪图标 < 🔊 >。

降噪	
开启	关闭

2.2 低切 < 🎚 >

在低切菜单界面，短按上 / 下键选择开启或关闭，再短按电源键确认；或直接点击屏幕设置。同时短按上 / 下键可快捷进入低切切界面。开启低切功能后，主界面会显示低切图标 < 🎚 >。

低切	
开启	关闭

2.3 静音 < 🔇 >

在静音菜单界面，短按上 / 下键选择开启或关闭，再短按电源键确认；或直接点击屏幕设置。

是否开启静音	
开启	关闭

2.4 音量 < 🎧 >

在音量菜单界面，短按上 / 下键或直接点击屏幕选择发射器 A、B 或 A/B 同时音量调节；或在主界面长按上键 2s 可直接进入 A 音量调节，长按下键 2s 则可直接进入 B 音量调节。进入调节界面后，短按上 / 下键或直接左右滑动屏幕调节音量，再短按电源键确认。
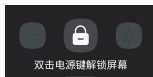
2.5 模式 < >

在模式菜单界面，短按上 / 下键或直接点击屏幕选择
声道模式（单声道 / 立体声 / 安全音轨），再短按电
源键确认。安全音轨为 –6dB，且只能单声道状态。

注：立体声模式下，如果只使用一个发射器，可能会导致只有一个
声道声音录入，请根据实际需要选择使用。

2.6 锁屏 < >

在锁屏菜单界面，直接点击屏幕图标，或在主界面双击电源键锁定屏幕，按屏幕提示
再次双击电源键可解锁屏幕。屏幕锁定状态下，仅支持按键操作。

2.7 设备配对 < >

在设备配对菜单界面，直接点击屏幕选择发射器 A 或 B 或全选，再短按电源键或直
接点击屏幕右侧 < 配对 > 开始配对。配对成功屏幕出现提示，然后返回主界面彩色图
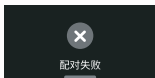标亮起；配对失败屏幕也会出现提示，然后返回主界面。

| 配对界面 | 配对中 | 已配对 |

配对失败

A 发射器配对成功

AB 发射器同时配对成功

2.8 通用 < ☰ >

2.8.1 屏幕亮度 < ☀ >

在屏幕亮度菜单界面，短按上 / 下键或直接左右滑动
屏幕调节亮度 (0%-100%)，再短按电源键确认。

屏幕亮度

2.8.2 屏幕休眠 < ⊖ >

在屏幕休眠菜单界面，短按 上 / 下键或直接点击屏幕
选择 5 分钟或关闭。

屏幕休眠

5分钟 | 关闭

2.8.3 语言 < 🌐 >

首次开机出现 logo 后，自动跳转到语言设置界面。短
按上 / 下键选择语言后再短按电源键确认，或直接点
击屏幕选择并确认语言。后续使用过程中可进入语言
菜单按上述步骤重新设置语言。

语言

简体中文 | English

2.8.4 恢复出厂设置 < 🔄 >

在恢复出厂设置菜单界面，短按上 / 下键选择取消或
确认，再短按电源键确认；或直接点击屏幕设置。开
机状态下，同时长按上 / 下键 3 秒，屏幕出现"恢复出
厂设置"，接收器进行恢复出厂设置并返回主界面。

是否需要恢复出厂设置？

取消 | 确认

2.8.5 版本 < ⓘ >

在版本菜单界面，短按上 / 下键或直接左右滑动屏幕查看固件版本和 TX 版本。

固件版本	TX版本
03.10.72.56	14.10.72.56

2.8.6 认证信息 < ⊘ >

在认证信息菜单界面，短按上 / 下键或直接左右滑动屏幕可查看本产品已通过的认证。

Model:Magic XT1-RX FCC ID:2ABYN093	R-R-gdx-MagicXT1	CE UKCA
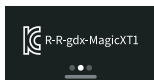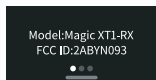
3. 充电

接收器通过 USB-C 接口连接电源充电。

安装说明

1. 将发射器通过磁吸背扣吸附在衣领处，或通过磁吸背夹夹在衣领处。

2. 将接收器通过背夹插入相机热靴底座，使用 3.5mm TRS 转 TRS 音频线连接接收器的 3.5mm 音频输出接口与相机的 3.5mm 音频输入接口。

注：由于接收器背夹属于可拆卸结构，连接相机等重物时切勿提起，以免背夹断开令相机摔落。

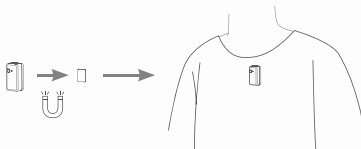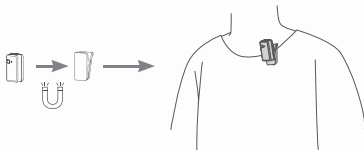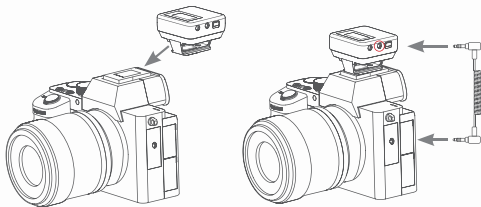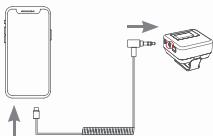3. 如需连接手机使用，通过 3.5mm TRS 转 Type-C 音频线连接接收器的 3.5mm 音频输出接口与手机的 USB-C 接口即可。

4. 如需连接电脑，通过 USB-A 转 USB-C 数据线连接接收器的 USB-C 接口与电脑端接口，电脑端声音输入选择 Magic XT1 即可使用。

规格参数

系统型号	Magic XT1
传输类型	2.4GHz 数字跳频系统
拾音模式	全向型
频率范围	20Hz-20KHz
最大 SPL	115dB
采样率	48KHz/24Bit
信噪比≈	70dB
最大无线距离	200 米（视距）
工作环境温度	-10℃ ~+50℃
输入 / 输出参数	TX 充电触点： 5V⎓60mA RX 充电触点： 5V⎓80mA(*2) RX USB-C 输入： 5V⎓550mA
锂电池参数	TX： 3.8V, 80mAh, 0.304Wh RX： 3.8V, 680mAh, 2.6Wh
续航时间	TX： 约 8 小时 RX： 约 16 小时（一拖二状态）
充电时间	TX： 约 2 小时 RX： 约 2.5 小时
尺寸≈	TX： 16.7mmX8.9mmX6.3mm RX： 24mmX24mmX17.4mm
净重≈	TX（不带磁吸背扣）： 8g RX： 50g

规格参数如有变更，恕不另行通知。

以上数据来源于神牛实验室测定值，因客观环境改变，数据可能会有所不同或产生误差。

维护保养

避免跌落: 如果受到强烈碰撞或振动，设备可能会发生故障。

保持干燥: 本产品是非防水产品，如果将其浸入水中或放置于高湿度的环境中将可能发生故障。内部构造生锈可能会导致无法修理的损害。

避免温度骤变: 温度的突变，诸如在寒冷天进出温暖的大楼将可能会使产品内部结露。为避免结露，请将本产品事先装入手提袋或塑料包内，以防温度突变。

远离强磁场: 无线电广播发射机等设备产生的强静电或强磁场可能会干扰本产品正常工作。

如有技术更改，恕不另行通知。

⚠ 警告

⚠ 如果电池更换不当会有爆炸危险，只能用同样类型或等效类型的电池来更换，仅维修人员可更换，非一般人员更换。

⚠ 电池不得暴露在诸如日照，火烤或类似过热环境中。

⚠ 消费者若使用电源适配器充电，则应购买配套使用获得 CCC 认证并满足标准要求的电源适配器。

Foreword

Thank you for purchasing!

Based on the principle of 2.4GHz wireless transmission, Magic XT1 is an innovative and revolutionary microphone system with great strengths and competences. All those characteristics such as compact and portable, long battery life, receiver workable as storage & charging case for transmitters, buttons together with colorful touching screen operation, denoise and lowcut functions, make it suitable for live streaming, outdoor shooting, interview, short video recording, etc.

Please read this manual carefully before using to make sure the correct operation and exert the optimum function.

Main Feature

- Globally universal 2.4GHz wireless transmission technology.
- The maximum wireless transmission distance up to 200m (sight distance).
- Clear and stable sound quality with denoise function.
- Output volume adjustment and silent function available.
- Mono/Stereo/Safety mode freely switchable.
- Lowcut function effectively filters noise .
- Buttons and colorful touching screen operation.
- Receiver can store and charge two transmitters.

⚠ Warning

⚠ This product is high-precision instrument, please avoid falling, collision or pounding.

⚠ Do not disassemble. Should repairs become necessary, this product must be sent to our Company or an authorized maintenance center.

⚠ Always keep this product dry. Do not use in rain or damp conditions.

⚠ Do not leave or store this product in the environment of direct sunlight, near heating devices, or in hot, humid or dusty.

⚠ Keep out of reach of children.

⚠ Do not use in flammable and explosive environments. Pay attention to the relevant warning signs.

⚠ Do not leave or store the product if the ambient temperature reads over 50℃ .

⚠ Please read carefully and follow the warnings or instructions provided by the manufacturer.

Structure of Product

Transmitter
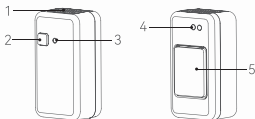
1. Mic
2. Power Switch/Denoise/Pair Button
3. Indicator
4. Charging Points
5. Magnetic Back Button

Receiver
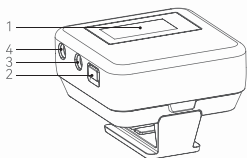
1. Display
2. Power Switch Button
3. 3.5mm Audio Output Port
4. 3.5mm Earphone Monitoring Port
5. Down Button
6. Up Button
7. USB-C Port
8. Back Clip
9. Charging Points
10. Detaching Button
11. Charging Slot for Transmitter
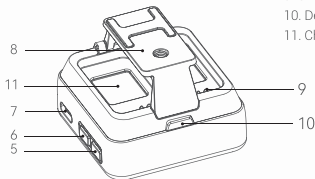
Display
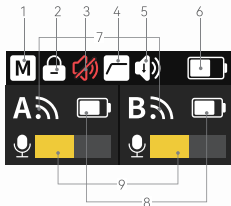
1. Sound Track Icon
2. Screen Lock Icon
3. Mute Icon
4. Lowcut Icon
5. Denoise Icon
6. Receiver Battery Level Icon
7. A/B Transmitter Signal Icon
8. A/B Transmitter Battery Level Icon
9. A/B Transmitter Volume Icon

What's in the Box

Transmitter
× 2

Receiver
× 1

3.5mm TRS-TRS
Connect Cable × 1

3.5mm TRS to USB Type-C
Adapter Cable GAC-IC9 × 1

USB-A to USB-C
Data Cable × 1

Cold Shoe Base
× 1

Furry Windscreen
× 2

Magnetic Back Clip
× 2

Magnetic Back
Button × 4

Storage Box
× 1

Instruction Manual × 1

Instruction Card × 1

Note: Due to continuous updates and upgrades of the products, there may be differences between the actual products and the pictures. Therefore, the pictures are for reference only, products to prevail in kind.

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Using Instructions

Transmitter

1. Power Switch/Denoise/Pair Button

Press and hold the button for 3s to turn on or off the transmitter, short press it to turn on or off the denoise mode. Take the transmitter out of the charging slot of receiver, it will be automatically turned on. Put the transmitter into the charging slot of receiver, it will be automatically turned off when fully charged.

Note: Please remove the protective film from bottom of the transmitter before use, then press and hold the button for 3s to turn it on.

2. Pairing

Short press the button twice to enter pairing mode, it will exit the pairing state immediately after successfully paired, and exit in 10s after unpaired.

3. Charging

The transmitter can be charged through its charging points after being put into the charging slot of receiver.

4. Factory Reset

Press and hold the button for 6s then let go, the transmitter will start factory resetting.

5. Indicator Instruction

Status	Meaning
Constant on green	Paired
Flash green quickly every 0.25s	Pairing
Breathe green every 0.5s	Unpaired in power on status
Constant on red	Mute mode
Constant on orange	Denoise mode
Flash red every 0.5s	Battery level below 10%
Breathe blue every second	Charging
Flash white	Factory resetting

Receiver

1. Power Switch

Long press the power switch button for 3s to turn on or off the receiver.

2. Menu Function

In the main interface, short press the power switch button or slide the screen downward to enter the first-level menu interface, short press the up/down button or slide the screen leftward/rightward to switch menu options, then short press the power switch button to enter the second-level menu, or directly click the corresponding icon to operate. Slide the screen upward can return to the previous menu.

2.1 DNR< >

In the DNR interface, short press the up/down button to select on or off, then short press the power switch button to confirm, or directly click the screen to select and confirm. The denoise icon will be on the main interface in denoise mode.
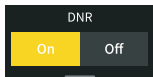
2.2 Lowcut< >

In the lowcut interface, short press the up/down button to select on or off, then short press the power switch button to confirm, or directly click the screen to select and confirm. Press the up/down button at the same time can quickly enter the lowcut interface.The lowcut icon will be on the main interface in lowcut mode.

2.3 Mute

In the mute interface, short press the up/down button to select on or off, then short press the power switch button to confirm, or directly click the screen to select and confirm.

2.4 Volume

In the volume interface, short press the up/down button or directly click the screen to select A, A/B or B, or long press the up button for 2s to directly enter A volume adjustment while long press the down button for 2s to directly enter B volume adjustment in the main interface. In the volume adjustment interface, short press th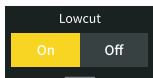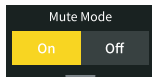e up/down button or directly slide the screen leftward/rightward to adjust the volume, then short press the power switch button to confirm.

2.5 Mode

In the mode interface, short press the up/down button or directly click the screen to select track mode (Mono/Stereo/Safety), then short press the power switch button to confirm. The safety mode is -6dB and only available in mono track.

Note: Using only one transmitter in stereo mode may result in only one channel of sound being recorded, so please choose as needed.

2.6 Lock

Directly click the icon in the lock interface or short press the power switch button twice in the main interface to lock the screen, short press the power switch button twice again can unlock the screen. Only buttons are available for operation if the screen is locked.

Locked — Double-click to unlock — Unlocked
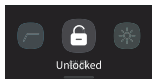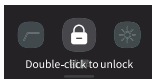
2.7 Pair >

In pair interface, directly click the screen to select A, B or both, then short press the power switch button or directly click "pair" on the right of the display to start pairing. If successfully paired, it will pop up prompts on the display and then return to the main interface with colorful icons. In the case of unpaired, it will still pop up prompts on the display and then return to the main interface with grey icons.
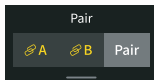
Pair Interface
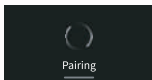
Pairing
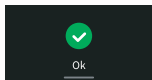
Successfully Paired

Pairing Failed

Successfully Paired with Transmitter A

Successfully Paired with Transmitters A and B

2.8 General >

2.8.1 Brightness >

In the brightness interface, short press the up/down button or directly slide the screen leftward/rightward to adjust the screen brightness from 0% to 100%, then short press the power switch button to confirm.

Brightness
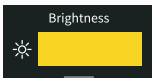
2.8.2 Screen Sleep<⊖>

In the screen sleep interface, short press the up/down button or directly click the screen to select 5min or off.

Screen Sleep	
5min	Off
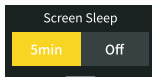
2.8.3 Language<🌐>

After the first bootup and the logo appears, it will automatically turn to the language setting interface. Short press the up/down button to select language, then short press the power switch button to confirm, or directly click the screen to select and confirm the language. During the subsequent use, user can enter the language menu and reset the language according to the above steps.

Language	
简体中文	English

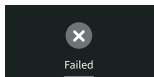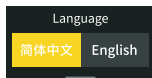### 2.8.4 Factory Reset<🔄>

In the factory reset interface, short press the up/down button to select yes or no, then short press the power switch button to confirm, or directly click the screen to select and confirm. Press and hold the up/down button at the same time for 3s in power on status, the screen will display "factory reset" and the receiver will start factory resetting and return to the main interface after resetting.

Confirm to factory reset?	
No	Yes
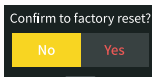
2.8.5 Version<ⓘ>

In the version interface, short press the up/down button or directly slide the screen leftward/rightward to check firmware version and TX version.

Firmware Version	TX Version
03.10.72.56	14.10.72.56

2.8.6 Certification

In the certification interface, short press the up/down button or directly slide the screen leftward/rightward to check the certification of the product.

Model:Magic XT1-RX FCC ID:2ABYN093	R-R-gdx-MagicXT1	CE UKCA

3. Charging

The receiver can be charged with power source connected through USB-C port.

Installing Instruction

1. Absorb the transmitter to the collar with magnetic back button, or clip it to the collar with magnetic back clip
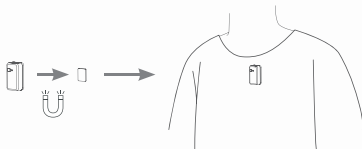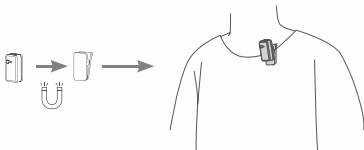
2. Insert the receiver into the hotshoe base of the camera through back clip, connect the 3.5mm audio output port of receiver to the 3.5mm audio input port of camera with 3.5mm TRS-TRS connect cable.
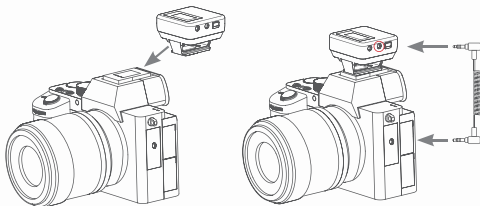
Note: Since the magnetic back clip is detachable, do not lift it when attaching to heavy objects such as the camera, as the clip may disconnect and the camera will fall.

3. In case of using with smartphone, connect the 3.5mm audio output port of receiver to the USB-C port of smartphone with 3.5mm TRS to USB Type-C Adapter Cable.
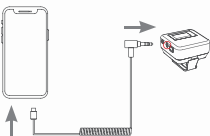
4.If you need to connect to a computer, connect the receiver's USB-C port to the computer's port via the USB-A to USB-C cable, and select Magic XT1 for the sound input on the computer to use it.

Technical Data

System Model	Magic XT1
Transmission Type	2.4GHz frequency hopping system
Pickup Pattern	Omnidirectional
Frequency Range	20Hz-20KHz
Max. SPL	115dB
Sampling Rate	48KHz/24Bit
Signal to Noise Ratio ≈	70dB
Max. Wireless Transmission Distance	200m (sight distance)
Working Environment Temperature	-10℃ ~+50℃
Input/Output Parameters	TX Charging Points: 5V⎓60mA RX Charging Points: 5V⎓80mA(+2) RX USB-C Inputs: 5V⎓550mA
Lithium Battery Parameters	TX: 3.8V, 80mAh, 0.304Wh RX: 3.8V, 680mAh, 2.6Wh
Working Time	TX: Approx. 8h RX: Approx. 16h(with two transmitters)
Charging Time	TX: Approx.2h RX: Approx. 2.5h
Dimension ≈	TX: 0.66"X0.35"X0.25" RX: 0.94"X0.94"X0.69"
Net Weight ≈	TX (excluding the magnetic back button): 8g RX: 50g

Specifcations and data may subject to changes without notice.

The above data are derived from the measured value of Godox laboratory, and may vary or be inaccurate due to changes in the objective environment.

Maintenance

Avoid falling. Strong collision or vibration may malfunction the device.

Keep dry. This product is not water-proof. Malfunction, rust, and corrosion may occur and go beyond repair if soaked in water or exposed to high humidity.

Avoid sudden temperature changes. Condensation happens in sudden temperature changes such as the circumstance when taking the product out of a building with higher temperature to outside in winter. Please put the product in a handbag or plastic bag beforehand.

Keep away from strong magnetic field. The strong static or magnetic field produced by devices such as radio transmitters leads to malfunction.

FCC Statement

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and

(2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

-Reorient or relocate the receiving antenna.

-Increase the separation between the equipment and receiver.

-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

-Consult the dealer or an experienced radio/TV technician for help.

The device has been evaluated to meet general RF exposure requirement.

The device can be used in portable exposure condition without restriction.

Warning

Operating frequency:2402MHz – 2480MHz

Maximum EIRP Power: -6.53dBm (TX)/ -5.85dBm (RX)

Declaration of Conformity

GODOX Photo Equipment Co.,Ltd. hereby declares that this equipment are in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU. In accordance with Article 10(2) and Article 10(10), this product is allowed to be used in all EU member states. For more information of DoC, Please click this web link: https://www.godox.com/eu-declaration-of-conformity

The device complies with RF specifications when the device used at 0mm from your body.

Marking Information

Model: Magic XT1-TX

Lithium Battery: 3.8V, 80mAh, 0.304Wh
Charging Points Input: 5V ⎓ 60mA

Made in China   Ⓡ 210-229886

Ⓚ R-R-gdx-MagicXT1
FCC ID: 2ABYN092

UK CA   C E   🗑

Model: Magic XT1-RX

Lithium Battery: 3.8V, 680mAh, 2.6Wh
USB-C Input: 5V ⎓ 550mA
Charging Points Output: 5V ⎓ 80mA(*2)

Made in China   Ⓡ 210-229889

Ⓚ R-R-gdx-MagicXT1
FCC ID: 2ABYN093

UK CA   C E   🗑

产品保修

尊敬的用户，本保修卡是申请保修服务的重要凭证，请您配合销售商填写并妥善保管，谢谢！

产品信息	型号		产品条码	
用户信息	姓名		联系电话	
	通信地址			
销售商信息	名称			
	联系电话			
	通信地址			
	销售日期			
备注				

注：此表应由销售商盖章确认。

产品信息

本文件适用于相关《产品保修信息》（见后面说明）所列产品，其他非属此范围的产品或部件（如促销品、赠品及其他出厂后附加的部件等）不在此保修承诺内。

保修期

产品及部件的相应保修期按相关的《产品保修信息》执行。保修期自产品首次购买日起算，购买日以购买产品时保修卡登记日期为准。

如何获得保修服务

您可直接与产品销售商或授权服务机构联系，也可拨打神牛产品售后服务电话，与我们联系，由我们的服务人员为您安排服务。申请保修时，您应提供有效的保修卡作为保修凭证，方可获得保修。如您不能提供有效的保修卡，则在我们确认产品或部件属于保修范围的情况下，也可以为您提供保修，但这不作为我们的义务。

不适用保修情况

如产品存在下列情况，本文件项下的保证和服务将不适用：①产品或部件超过相应保修期限；②错误或不适当使用、维护或保管导致的故障或损坏，如：不当搬运；非按产品合理预期用途使用；不当插拔外接设备；跌落或外力挤压；接触或暴露于不适当温度、溶剂、酸碱、水浸或潮湿环境；③由非神牛授权机构或人员安装、修理、更改、添加或拆卸造成的故障或损坏；④产品或部件原有识别信息被修改变更或除去；⑤无有效保修卡；⑥使用非合法授权、非标准或非公开发行的软件造成的故障或损坏；⑦因不可抗力或意外事件造成的故障或损坏；⑧其他非因产品本身质量问题导致的故障或损坏。遇上述情况，您应向相关责任方寻求解决，神牛对此不承担任何责任。因非在保修期或保修范围内的部件、附件或软件导致产品不能正常使用的，不是保修范围内的故障。产品使用过程中正常的脱色，磨损和消耗，不是保修范围内的故障。

产品保修和服务支持信息

产品的保修期和服务类型按以下《产品保修信息》执行：

产品类别	选件名称	保修期（月）	保修服务类型
部件	主机	12	客户送修
	电池	3	客户送修
	充电器等带电性能的部件。	12	客户送修
其他	如电源线、同步线、电池盒、防风棉、防风毛罩、锁紧装置、手提绳、扎带、魔术贴、领夹、便携袋、包装等	无	无保修

神牛产品售后服务电话 0755-29609320-8062

Warranty

Dear customers, as this warranty card is an important certificate to apply for our maintenance service, please fill in the following form in coordination with the seller and safe-keep it. Thank you!

Product Information	Model		Product Code Number	
Customer Information	Name		Contact Number	
	Address			
Seller Information	Name			
	Contact Number			
	Address			
	Date of Sale			
Note				

Note: This form shall be sealed by the seller.

Applicable Products

Applicable ProductsThe document applies to the products listed on the Product Maintenance Information (see below for further information). Other products or accessories (e.g. promotional items,giveaways and additional accessories attached,etc.) are not included in this warranty scope.

Warranty Period

The warranty period of products and accessories isimplemented according to the relevant Product Maintenance Information. The warranty period is calculated from the day(purchase date) when the product is bought for the first time,And the purchase date is considered as the date registered onthe warranty card when buying the product.

How to Get the Maintenance Service

If maintenance service is needed, you can directly contact the product distributor or authorized service institutions. You can also contact the Godox after-sale service call and we will offer you service. When applying for maintenance service, you should provide valid warranty card. If you cannot provide valid warranty card, we may offer you maintenance service once confirmed that the product or accessory is involved in the maintenance scope, but that shall not be considered as our obligation.

Inapplicable Cases

The guarantee and service offered by this document are not applicable in the following cases:
① The product or accessory has expired its warranty period;   ② Breakage or damage caused by inappropriate usage, maintenance or preservation, such as improper packing, improper usage, improper plugging in/out external equipment, falling off or squeezing by external force, contacting or exposing to the improper temperature, solvent, acid, base, flooding and damp environments, etc;   ③ Breakage or damage caused by non-authorized institution or staff in the process of installation, maintenance, alternation, addition and detachment;   ④ The original identifying information of product or accessory is modified, alternated, or removed;   ⑤ No valid warranty card;   ⑥ Breakage or damage caused by using illegally authorized, nonstandard or non-public released software;   ⑦ Breakage or damage caused by force majeure or accident;   ⑧ Breakage or damage that could not be attributed to the product itself. Once met these situations above, you should seek solutions from the related responsible parties and Godox assumes no responsibility. The damage caused by parts, accessories and software that beyond the warranty period or scope is not included in our maintenance scope. The normal discoloration, abrasion and consumption are not the breakage within the maintenance scope.

Maintenance and Service Support Information

The warranty period and service types of products are implemented according to the following Product Maintenance Information:

Product Type	Name	Maintenance Period(month)	Warranty Service Type
Parts	Product Main Body	12	Customer sends the product to designated site
	Battery	3	Customer sends the product to designated site
	Electrical parts e.g.battery charger, etc.	3	Customer sends the product to designated site
Other Items	Power Cable, Sync Cable, Battery Case, Windscreen Foam, Wind Cap, Locking Device, Lanyard, Tie, Velcro Tape, Clip, Bag, Package etc.	No	Without warranty

Godox After-sale Service Call 0755-29609320-8062