READYRIG®

Ready Rig GS & Ready Rig GS + ProArm User Manual



You MUST read this manual in its entirety BEFORE operating your Ready Rig system.

BEFORE YOU START

It is important to read through, understand, and adhere to all instructions and safety warnings before operating your Ready Rig.

Upon receiving and opening your Ready Rig, please inspect the contents for signs of damage or loose screws from transport. If something doesn't feel right, please take a few pictures and contact your place of purchase immediately.

Your Ready Rig comes with a one year limited warranty against manufacturing defects. In case of any issues beyond this time frame we will still help you out but may decide to charge a fee for spare parts or repairs. If you have purchased your Ready Rig from a dealer other than ready-rig.com, please contact them first in case of any issues. If you still need help or you have purchased directly from ready-rig.com, please feel free to contact us at support@ready-rig.com with any questions or concerns.

Make sure you understand and adhere to local rules, laws, and regulations. Using a Ready Rig comes with inherent risks and hazards. To minimize risk of falling or being injured, make sure you understand how to safely operate and control your Ready Rig. Always use good judgment and common sense.

Pursuant to our terms and conditions, Ready Rig LLC is not responsible for any indirect, consequential, punitive, incidental, or special damages, and you agree to indemnify and hold Ready Rig LLC harmless for damage or injury caused by your negligence.

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Safety Instructions and Recommendations

Before use, please read, understand and follow the instructions in this manual.

- Safety is your responsibility.
- Perform a complete safety inspection before every use as described in this manual, and inspect your Ready Rig for damage, loose parts, screws, or signs of damage. Stop operation immediately and contact your place of purchase if something does not feel right.
- Ready Rig is a professional tool designed to be used on film sets that follow strict safety
 guidelines such as those published by the Industry-Wide Labor-Management Safety
 Committee for the Motion Picture and Television Industry. We recommend that you
 attend all safety classes required by your local camera union and follow all safety
 guidelines published on
 https://www.csatf.org/production-affairs-safety/safety-bulletins/ prior to using our
 products.
- NEVER use a Ready Rig in an unsafe environment.
- If you have any safety questions or concerns, we recommend you contact the ICG Safety Hotline, (877-ICG-HOTLINE) or your regional camera union.
- Do not lend or rent your Ready Rig to anyone unfamiliar with its operation. Ensure any new users are familiar with these instructions.
- Ready Rig has been designed to allow users to hold camera weight longer than normal, but the system relies on the operator being well rested and physically fit. Know your own limits and take breaks. Using the system when tired can result in injury.
- The Ready Rig system uses spring loaded support arms, therefore there are inherent risks in operating such systems such as arm releasing and causing body injury. You must ensure that no one is near the arms when in use, or when removing camera payloads.
- Follow all local laws, regulations, and safety requirements.

Important Safety Warnings



WARNING DO NOT EXCEED MAXIMUM SYSTEM PAYLOAD:

Ready Rig GS Standard: Maximum weight capacity 30 lbs (13.6 kg) total, 15 lbs (6.8 kg) per arm. Ready Rig GS + ProArm: Maximum weight capacity 40 lbs (18.1 kg) total, 20 lbs (9 kg) per arm. Ready Rig with VEGA Upgrade: Maximum weight capacity 40 lbs (18.1 kg) total, 20 lbs (9 kg) per arm.



WARNING FALL AND DROWNING RISK: Never operate your Ready Rig in high risk environments such as any location with a falling risk, trip hazards, or open bodies of water. The system is attached to the body and a fall can potentially lead to catastrophic injury or death.



<u>WARNING IMPACT HAZARD:</u> The Ready Rig arms are spring loaded. Any rapid or uncontrolled release of the support arms, bungees/bands, or load can potentially cause catastrophic injury or death. You must maintain a safe distance from others at all times. When adjusting the system, stay clear of arms or moving components that are under tension.



<u>WARNING:</u> Discontinue use immediately if you experience any discomfort, pain, tingling, or numbness anywhere in your body. Consult a medical professional prior to attempting to use the product again. Refer to manual sizing chart and contact customer service for further assistance support@ready-rig.com



WARNING: Never use the Ready Rig as a safety harness. Ready Rig vests are not safety rated and should not be used to replace a safety harness.

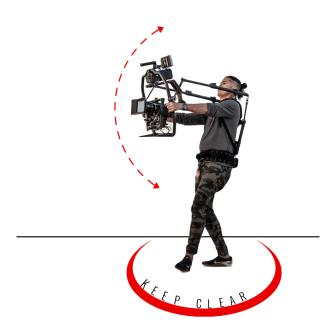


<u>WARNING:</u> Discontinue use if any component shows observable damage such as abrasions, cuts, gouges, or loose parts.

RISK OF INJURY - Safely Removing Tension from Ready Rig After Use

When removing tension from your Ready Rig, always be sure to release the tension from your ProArms gradually, in a controlled fashion, so they do not cause injury or damage. **We** recommend that you keep one hand firmly on the ProArm while adjusting tension, as well as when you are attaching and detaching from your camera kit.





For your safety and the safety of others, always be sure to maintain a safe distance from others when operating your Ready Rig, manipulating any Ready Rig settings, or when adding or removing a load from the system.



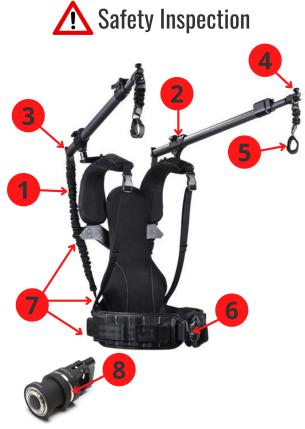
<u>WARNING IMPACT HAZARD:</u> The Ready Rig arms are spring loaded. Any rapid or uncontrolled release of the support arms, bungees/bands, or load can potentially cause catastrophic injury or death. You must maintain a safe distance from others at all times. When adjusting the system, stay clear of arms or moving components that are under tension.

IMPORTANT: Safety Inspection Before Every Use

Congratulations on your new Ready Rig! While this system is built to last, for your safety and the safety of others it is important to perform a safety inspection prior to every use to ensure safe operation:

- 1. Check the Shoulder Wing for any damage such as loose components or aluminum damage.
- Check Waist Belt to ensure buckle functions properly and that the belt material is not damaged in any way.
- Check Cobra Quick Release Make sure that the Spring Bolts function properly and that the Coba Quick Release is securely fastened to the carbon fiber support arm.
- Check Universal Gimbal Attachment to make sure that there is no damage and that the Velcro straps have been attached correctly as shown in step 7 in this manual.
- 5. Inspect the entire product for loose or damaged components.
- Check the Support Arm to make sure Power Bungee or VEGA bands are firmly attached to the Support Arms (ProArm or GS Arm).
- Check Power Bungees/VEGA bands for any damage such as cracks, tears, abrasions, nicks, cuts, dents, or scuffing of the rubber.
- 8. (Optional Quick Connect Accessory only) If you are using Ready Rig Quick Connects, inspect the quick disconnect 'puck' to ensure that it is securely attached to the Quick Connect base prior to attaching it to the Ready Rig System. Inspect the Quick Connect disconnect mechanism for damage, dirt, debris, and proper function before every use.

If you notice any issues during your inspection (for example, you notice visible damage to the Power Bungee or Vega Band) DO NOT OPERATE or use your Ready Rig. Please contact us as soon as possible, support@ready-rig.com



Product Overview



Ready Rig GS Standard

SKU: RR-GS

Overview

The Ready Rig GS is designed to reduce the bounce motion that can be experienced during handheld and gimbal shots. This kit is compatible with any gimbal in standard or underslung mode. The Ready Rig GS features a load capacity range of 1 to 30 pounds, carbon fiber support arms, and an aluminum frame. A durable zippered carrying case is included to store your kit which can be hand-carried or worn as a backpack.

Specifications & Features	Includes
 Maximum Load Capacity 30 lbs Vertical Axis Stabilization Compatible with Most Handheld and Gimbal Camera Builds 2 minute assembly Belt size 28" to 44" Adjustable Height Settings Total Product Weight of 12 lb. 	 1x Ready Rig Vest 2x GS Carbon Fiber Support Arms 2x GS Shoulder Fulcrum Clamps 2x Power Bungees 2x Universal Gimbal Attachments 1x Ready Rig GS 1000D Cordura Carrying Case Limited 1-Year Warranty



Ready Rig GS + ProArms

SKU: RR-GSPA

Overview

The Ready Rig GS + ProArms features vertical stabilization and reduces bounce motion, providing smoother camera control. The ProArm design of telescopic carbon fiber support arms boosts the GS payload from 30 to 40 pounds. The ProArms telescope from 24" to 37", generating a boom range of 55", allowing for smooth sweeping movements and increased precision during your shots. Additionally, the ProArms feature 1/4"-20 and 3/8"-16 threads that allow you to mount monitors to either arm to keep it in your line of sight.

Specifications & Features	Includes
 Maximum Load Capacity 40 lbs Vertical Axis Stabilization Compatible with Common Handheld and Gimbal Camera Builds 55" Boom Range Adjustable Telescoping Arms 23" to 37" Accessory Mount Thread 1/4"-20 or 3/8"-16 Belt Size 28" to 44" Adjustable Height Settings Total Product Weight of 14 lb. 	 1x Ready Rig GS Vest 2x ProArm Telescopic Carbon Fiber Support Arms 2x ProArm Fulcrum Clamps 2x Power Bungees 2x Universal Gimbal Attachments 1x Ready Rig GS 1000D Cordura Carrying Case 1-Year Limited Warranty

Upgrades

Upgrade	Description	
ProArm Upgrade SKU: RR-PAU	The ProArms innovative design of telescopic carbon fiber support arms boosts the payload from 30 to 40 pounds. They telescope from 24 to 37", generating an effective boom range of 55" that can be operated in a locked or unlocked position, allowing for sweeping movements and vertical axis stabilization. Additionally, the ProArms feature 1/4"-20 and 3/8"-16 threads that allow you to mount monitors to either arm to keep it in your line of sight.	
VEGA Upgrade v2 SKU: RR-VUv2	Upgrading to VEGA v2 offers the highest level of performance and precision with an enhanced lift system that provides more stability and an even, balanced boom action, while absorbing unwanted bounce motion.VEGA v2 features a backside handgrip tailored for a spotter to guide you through even the trickiest shots. The VEGA v2 bolts onto the back of the Ready Rig GS + ProArm, replacing the GS bungee cords with a new elastic counterbalance system. VEGA v2's innovative bands attach to the ProArms enabling smoother action and weight support that can essentially float your camera package at all ranges.	The state of the s

Upgrade Pathways

UPGRADE YOUR VEST

GS TO GSPA PATHWAY

READY RIG GS SKU: RR-GS



ProArm Upgrade SKU: RR-PAU













GSPA TO VEGA PATHWAY

Ready Rig GS + Proarms SKU: RR-GSPA















READYRIG°

UPGRADE PATHWAYS

Purchase the full kit, or upgrade as you go. Our vests are fully compatible with the latest Ready Rig innovations.



go.ready-rig.com/shop

GS TO VEGA PATHWAY

ProArm Upgrade

READY RIG GS SKU: RR-GS



SKU: RR-PAU



VEGA Upgrade v2 SKU: RR-VUv2



Ready Rig VEGA



EADYRIG®

support@ready-rig.com www.ready-rig.com

Accessories

The accessories mentioned below are available off of our $\underline{\text{website}}$ or from your local authorized Ready Rig $\underline{\text{Dealer}}$.

Accessory	Description	
Ready Rig Quick Connect v2 SKU: RR-QCv2	Ready Rig Quick v2 Connects provide optimal free tilt and allow you to easily connect and disconnect to the Ready Rig and Ronin 2, Movi Pro, or other devices with a tube diameter of 25 mm or 30 mm.	
Universal Gimbal Attachment (Extra Set) SKU: RR-UGA	Universal Gimbal Attachments (straps) link to the end of the ProArms or the GS Standard Arms and provide the necessary connection between your gimbal or handheld setup to the Ready Rig. These straps feature a double wrap-around heavy duty Hypalon cuff that adds extra strength to provide a secure joining connection to hold your gimbal.	
Lumbar Support Upgrade SKU: RR-LSU	Designed to bring additional comfort, the Ready Rig Lumbar Support Upgrade provides more support to your lower back with adjustable back padding. This accessory is highly recommended for operators using heavy camera packages (30 lbs / 13.6kg +) for long periods of time. This upgrade can be quickly installed into the backplate on all Ready Rig series vests.	

GS Belt Pads Upgrade SKU: RR-GSBPU	These larger, upgraded waist belt pads add additional comfort and offer more support for your hips when operating any Ready Rig GS series vest with heavier builds. Upgraded belt pads have velcro backing for easy installation on all Ready Rig GS series waist belts.	
Wrist Straps SKU: RR-WSS	Wrist Support straps connect to the end of the GS and ProArm carbon rods, allowing you to operate gimbals and other camera setups in handheld mode. Without the need to directly attach a support system to the camera package, operators increase efficiency and mobility, easily executing complex multi-operator handoff shots.	

Getting Started - Setting Up Your Ready Rig

Please read this entire manual before operation. Ensure the Ready Rig fits comfortably when worn, and you can operate it without discomfort. The Ready Rig GS should only be used to carry loads up to 30 pounds (13.6 kilograms) and the Ready Rig GS + ProArm and Ready Rig VEGA should only be used to carry loads up to 40 pounds (18 kilograms). Never exceed the maximum system payload. Be aware that the Ready Rig is a professional tool to be used carefully, and that each person's body may react differently to heavier loads. Make sure you follow these assembly instructions carefully to ensure correct usage, and cease using the Ready Rig immediately if you experience any discomfort, pain, tingling, or numbness. If you experience any of the above, you may be using the Ready Rig incorrectly, and should reach out to our customer support for help, support@ready-rig.com.



Scan this code for videos on how to get started using your Ready Rig system

Step 1 - What's included (Ready Rig GS + ProArm)





After unboxing your Ready Rig, unzip the travel bag and remove the following:

Note: The images below show Ready Rig GS + ProArms. Ready Rig Standard will look slightly different but include the same quantities

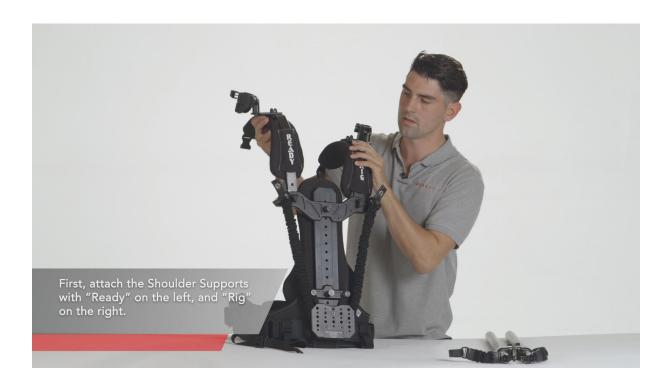
amorone sat morado trio camo quantitico	
2x Shoulder Supports	and the second s
1x Vest	
2x Support Arms with Universal Gimbal Attachments attached	
1x Ready Rig Bag	MEADYRIG

For your convenience, all hardware comes pre-installed. Tools are not normally required for assembly, however minor tuning/calibrating can be made with Allen wrenches if necessary.

Step 2 - Assembling the Vest

Loosen both knobs on the back of the vest. Insert the Shoulder Supports into the corresponding slots. ("Ready" is on the operator's left shoulder, and "Rig" is on the right shoulder). **Hand-tighten** the knobs to secure the shoulder pieces to the vest.

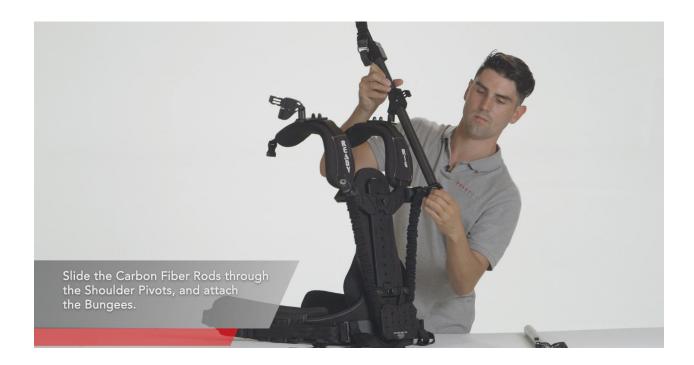
NOTE: Be careful not to overtighten! The force on this connection will increase when the Power Bungees are engaged, and could cause the threads to stick or jam if over-tensioned.



Step 3 - Assembling the Support Arms

Unscrew the Carbon Rod Thumb Screw at the end of each arm. Slide the arms through the fulcrums on each shoulder mount. Attach the Power Bungees to the rods by passing the Carbon Rod Thumb Screw through the Power Bungee eyelets and screwing them back into the rods (hand tighten).

NOTE: ProArms are **unidirectional**, and therefore need to be installed so the ProArm clamp opens outwards (from where the narrower carbon rod telescopes out).



Step 4 - Sizing the Vest

To optimize comfort and performance, it is important to adjust the Bat Wing settings to fit the operator's torso. As a reference, an operator who is 5'10"-6'3" should have the Bat Wing set 2 holes down from the top, and the Bungee Slider set 2 holes up from the bottom (-2/+2). A smaller operator (5'4"-5'6") should use settings -4/+4. Refer to the image below for recommended settings based on operator height.

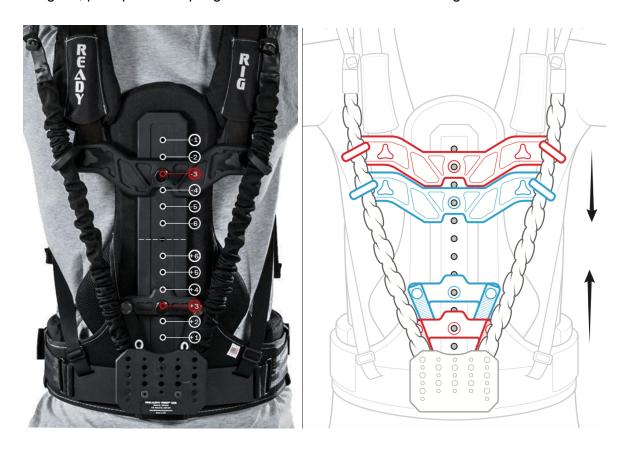




VEST SIZING RECOMMENDATIONS: These vest sizing

recommendations apply to the following models: Ready Rig GS, Ready Rig GS + Pro Arm. These comfort settings are meant only as a guide. Experiment to see which setting is most comfortable for you body type.

NOTE: For optimal performance, please keep the system settings "*mirrored*." The Bat Wing and Bungee Slider need to move up/down on a 1:1 scale, and should be kept symmetrical in their respective distance to the center-point of the backplate. **These settings cannot be changed when the bungees are engaged.** To make adjustments, release all tension from the Power Bungees, pull up on the Spring Bolts and slide to the desired setting.



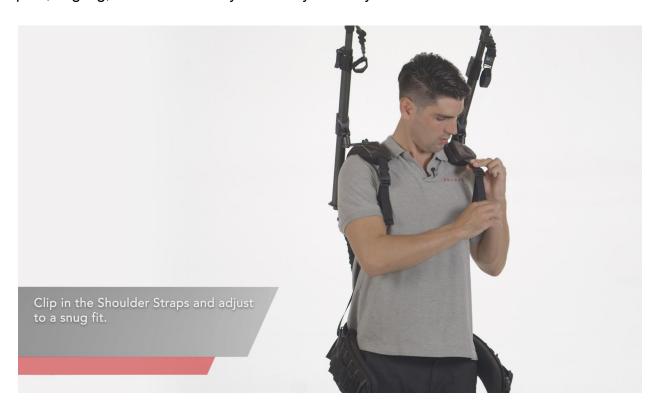


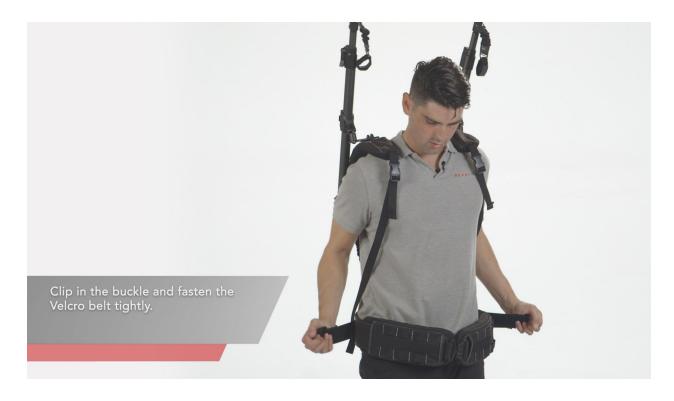
WARNING: Never attempt to adjust the torso when the support arms are under tension. Doing so could potentially cause injury.

Step 5 - Putting the Vest On

Pick up the Ready Rig and place it over your shoulders. Before clipping in the belt buckle, lightly fasten the shoulder straps, which will prevent the rig from falling backwards. Loosen the belt by pulling the Velcro straps away from the pads. Fasten the buckle, while listening for 2 distinct "clicks." Tighten the belt by pulling both fabric straps away from the pads, and then forwards. Secure the remaining length to the velcro on your waist. The rig is most comfortable and effective by keeping the belt **low and snug** along your waist.

NOTE: If the belt is too high, or too loose, you may experience pressure in your lower back. If this happens, push the belt lower onto your hips, and tighten the straps so that the belt has a snug fit around your torso. It's extremely important to make sure that you do not over tighten the belt strap while operating. Discontinue use immediately if you experience any discomfort, pain, tingling, or numbness anywhere in your body.





NOTE: The shoulder supports should float 1-2" above your shoulder.

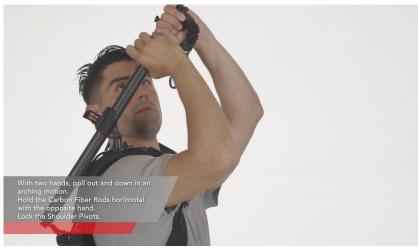




WARNING: Discontinue use immediately if you experience any discomfort, pain, tingling, or numbness anywhere in your body. Consult a medical professional prior to attempting to use the product again. Refer to manual sizing chart and contact customer service for further assistance support@ready-rig.com

Step 6 - Loading the Support Arms with Tension

GS owners will partially unscrew the levers to allow the arms to pass through the fulcrum freely. ProArms owners will simply lift up the clamp. Using both hands, reach up and grab one rod/arm. Using a fluid motion, pull the arm **up** and then **forward**. After lowering the arm to the horizon, look over your shoulder and clamp or tighten the lever at the shoulder fulcrum, locking the arm in place. Repeat this step for both arms. **NOTE**: Each arm should have an equal amount of power for the system to be balanced.)



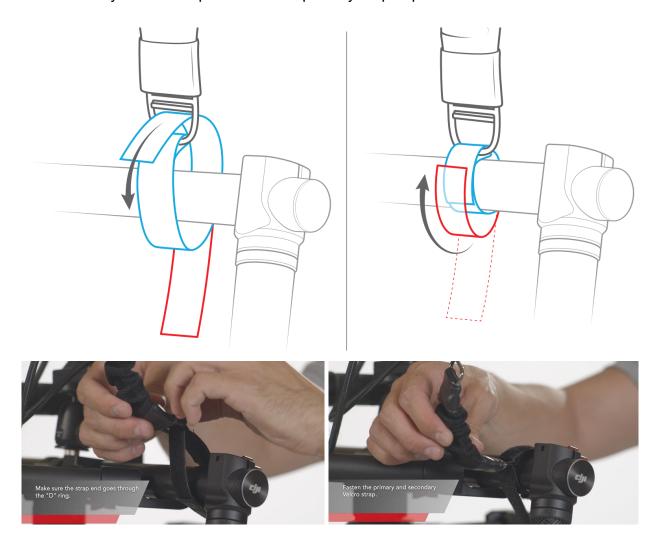




WARNING IMPACT HAZARD: The Ready Rig arms are spring loaded. Any rapid or uncontrolled release of the support arms, bungees/bands, or load can potentially cause catastrophic injury or death. You must maintain a safe distance from others at all times. When adjusting the system, stay clear of arms or moving components that are under tension.

Step 7 - Attaching the Universal Gimbal Attachment to the Camera

Securely attach the Universal Gimbal Attachments to your gimbal or camera. You must pass the inner Velcro strap through the D-ring to complete the primary loop. Next, take the secondary Velcro strap and lock the primary loop in place.



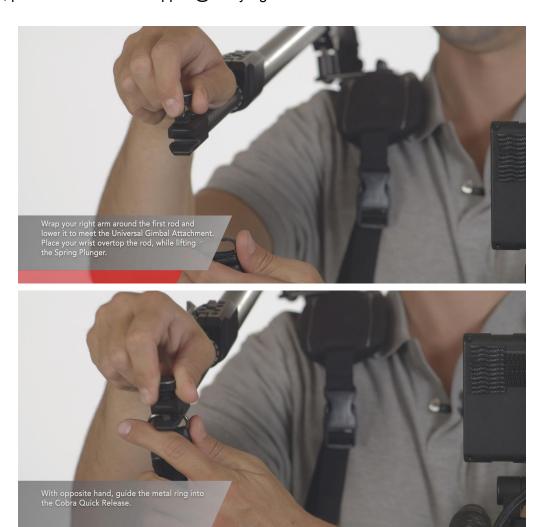


WARNING: Improperly attaching the Universal Gimbal Attachments to the camera/gimbal may cause the velcro to suddenly release, potentially causing the camera package to fall and/or the arm to swing up uncontrollably. Make sure you follow the instructions above.

Step 8 - Attaching the Ready Rig to the Camera

To attach your Ready Rig to the Universal Gimbal attachments (and your camera), start by lowering one arm. Lift up the Spring Bolt attached to the Cobra Quick Release with one hand, and insert the metal ring of the Universal Gimbal Attachment with the other hand. When you release the Spring Bolt, the Universal Gimbal Attachment should be securely locked into the Cobra Quick Release. Repeat this step for the other arm.

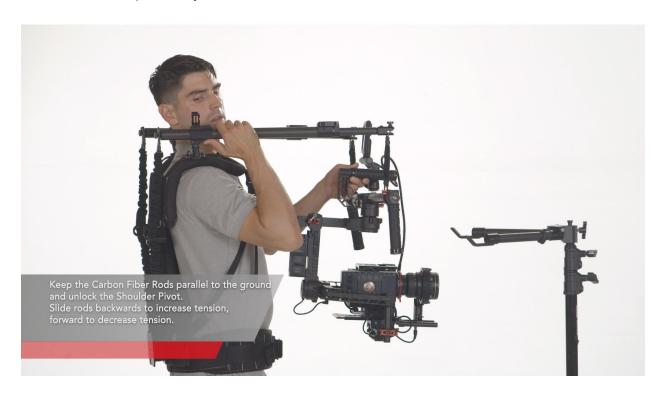
If you want to operate in one-arm mode, attach 1 Universal Gimbal Attachment to the center/top handle of your gimbal or your camera (handheld mode). The Ready Rig is compatible with almost every gimbal on the market. If you are unsure how to safely connect to your camera or gimbal, please contact us at support@ready-rig.com



Step 9 - Tuning the Ready Rig to the Camera Payload

Once the gimbal and camera is attached to the Ready Rig, it is time to tension the system for optimal performance. First, securely grab the gimbal with one hand. We recommend grabbing the handle of the gimbal, or if operating with a ring, the center most point of the ring. Next, position the gimbal such that the two Support Arms are parallel to the ground. Using your free hand, unlock the lever on the shoulder fulcrum and slide the Support Rods <u>backwards to increase tension</u>, or <u>forward to decrease tension</u>.

To properly tension the Ready Rig system for optimal smoothing of footsteps, keep 5-10% of the camera package weight in your hands. For example using a 20 lb. package as a reference, the operator should feel like they are holding 2-5 lbs in their hands. This will smooth out unwanted "footsteps" from your shots.



Step 10 - Disconnecting from the Camera

To disconnect from the Ready Rig, set the gimbal/camera down in a secure location. It is preferable to use a C-Stand or table, but the ground will also work. In reverse of the previous step, hold one arm/rod at a time, lift the Spring Bolt with one hand, and lift the D-ring up & out of the Cobra Quick Connect with the other hand. IMPORTANT: Make sure you are holding the support arm securely while removing camera/load and carefully release tension. Uncontrolled removal of camera/load under tension may cause arm to swing upwards and is dangerous. Loosen your waist belt by releasing the Velcro. Unclip the belt buckle, and release the shoulder straps. To pack the Ready Rig into the travel bag, you only need to remove the arms/rods and shoulder mounts.



Maintenance

Issue	Solution/Maintenance	Frequency
Cleaning Ready Rig vest and padding	We recommend first cleaning the fabric areas on your Ready Rig vest with a fabric cleaner, for example, Tide Fabric Spray: https://tide.com/en-us/shop/type/fabric-care/tide-an tibacterial-fabric-spray. Simply spray this onto your rig, following product instructions carefully, and this should remove dirt, grime, and smells without having to fully wash it. If your vest is very grimey and you would like to wash it a bit deeper, you will have to remove all of the foam prior to washing the outer fabric. Remove the pads from the plastic support, remove the foam, and machine wash cold with the washing machine on delicate. Please note, you cannot wash the shoulders as they are attached to the metal. We do not recommend washing the shoulders with the metal attached, please use fabric cleaning spray when possible on this component. Recommended products: Tide Antibacterial Fabric Spray: https://tide.com/en-us/shop/type/fabric-care/tide-an tibacterial-fabric-spray	Monthly
Shoulder Wing bearing is worn out	Over time, the shoulder components on your rig may develop some wear and tear. To check if it's time to replace this piece, see if there is worn metal around the pivot's base, or if there is a lateral wiggle when there is no tension on it. If you experience these signs you can purchase new Shoulder Wings from our website, www.ready-rig.com. Note: If you are experiencing this issue within 1-year of original purchase, or are unsure if the wear on your shoulders is within standard range, please email us at support@ready-rig.com.	As need from wear
Shoulder Wing making squeaking noise	If you hear a noise coming from the Shoulder Wing use a silicone based lubricant on the base of the joint. Apply a single spray of lubricant to the top of	As need from wear

	the shoulder wing at the pivot base, next apply a single spray of lubricant to the brass washer located on the bottom of the shoulder wing. Wipe the excess lubricant off using a rag or paper towel.	
The Velcro is coming loose on my Ready Rig Waist Belt	Sometimes the Velcro on your Ready Rig Waist Belt is exposed to various environmental elements and can become dirty.	As need from wear
	Follow these steps to clean your velcro:	
	Step 1 Examine the Velcro closely to make sure it can be renewed. If the "soft" side is worn away, or if the tiny hooks on the "rough" side have become too stretched or frayed to effectively do their job, you will not be able to refresh this Velcro and will need to replace it. You can send us a video or photo to support@ready-rig.com if you need assistance in assessing your Ready Rig.	
	Step 2 Pull as much lint (or other collected materials) from the Velcro as possible with your fingers. You may find that simply doing this is enough to get the Velcro working again, so test it after to see.	
	Step 3 Use the comb to remove hair and fibers from the rough side of the Velcro. Comb with short, tugging strokes, then turn the comb on its edge to pull it between the rows of hooks to try to grab onto threads and fibers.	
	Step 4 Vacuum the rough side of the Velcro using the vacuum cleaner hose. This is particularly effective if your Velcro has lost its stick due to an accumulation of dust, dirt, or sand.	
	Step 5 Gently wash both sides of the Velcro with soap and water using a towel. This will remove any gooey or sticky residue that might be gumming up the works, particularly on the soft side. Be sure to wipe away all soapy residue thoroughly.	
	Step 6 "Fluff" the soft side of the Velcro with your comb. If the soft side has become matted, the hooks on the rough side of the Velcro can't latch on to the threads of fluff to form a bond, so teasing the soft side with your comb can help.	

How do I replace the buckle on my Ready Rig GS Belt?	If the buckle on your Ready Rig GS Belt has broken or is no longer clicking close, you will need to purchase a Replacement Belt here: https://www.ready-rig.com/collections/replacement-components/products/gs-belt-replacement	As need from wear
How do I replace the Spring Bolts on my Ready Rig?	The Ready Rig Spring Bolts exist in two places on your rig, and can be easily replaced if needed. To purchase replacement Spring Bolts, go to https://www.ready-rig.com/collections/hardware-kits /products/spring-bolt-replacement-kit On the backplate of your Ready Rig vest: 1. Twist the washer up the bolt to make sure it is "bottomed out" and has no more room to go. 2. Screw the bolt onto the back plate of your vest using a standard wrench. On the front end of your ProArm: 1. Remove the washer from the bolt completely and disregard. 2. Thread the bolt through the Cobra Quick Release on the front end of the arm.	As need from wear

Ready Rig GS + ProArms Replacement Part List

We offer replacement parts on all Ready Rig components. Contact your local Ready Rig dealer or purchase the parts directly from our website:

https://www.ready-rig.com/collections/replacement-components

Replacement Part Name	Replacement SKU	Image
Bat Wing	<u>RR-BW</u>	
Bungee Slider Replacement Kit	<u>RR-BS</u>	
Cobra Quick Release	RR-CQR	
GS Belt Pads Standard	RR-GSBPS	

GS Belt Pads Upgrade	RR-GSBPU	
GS Belt Replacement	RR-GSBR	
GS Bent Waist Plate Roller Upgrade	RR-BWPRU	
GS Bent Waist Roller Plate	RR-BWRP	

GS Kip Handle Hardware	RR-KHH	
GS Left Shoulder Fulcrums	<u>RR-LSFGS</u>	
GS Right Shoulder Fulcrums	RR-RSFGS	
GS Strap Buckle Replacement Set	RR-SBR	

GS THREADED KNOB SET	RR-TKS	
Left Shoulder Support Replacement	<u>RR-SSL</u>	RW Ser.
Right Shoulder Support Replacement	<u>RR-SSR</u>	
Lumbar Support Upgrade	<u>RR-LSU</u>	
Machined Hardware Set	<u>RR-MHS</u>	

Pivot Shoulder Bolt Set	<u>RR-PSB</u>	
Power Bungees	RR-PB	
ProArm Front Clamp, Left Replacement Kit	RR-PACL	

ProArm Front Clamp, Right Replacement Kit	<u>RR-PACR</u>	
ProArm Left Fulcrum Clamp Replacement	RR-LPFCR	
ProArm Right Fulcrum Clamp Replacement	RR-RPFCR	
ProArm Upgrade	RR-PAU	

ProArms Front Clamp Hardware Kit	RR-PFCH	
ProArms Shoulder Fulcrum Hardware Kit	<u>RR-PRSFH</u>	
Ready Rig Backpack	RR-B	READYRIG
Shoulder Wing Replacement	<u>RR-SW</u>	

Spring Bolt Replacement Kit	<u>RR-SBRK</u>	
Universal Gimbal Attachments	RR-UGA	
Wrist Support Straps	RR-WSS	

Limited Warranty Information

Ready Rig VEGA Upgrade | Ready Rig VEGA Upgrade +ProArms | Ready Rig VEGA | Ready Rig GS +ProArms | Ready Rig GS

We're dedicated to making some of the most durable products on the planet. But sometimes the unexpected happens. So if there's an issue with your Ready Rig product caused by a manufacturing defect, we provide the warranty below.

All Ready Rig products and their individual components are protected against all defects in material or workmanship for one (1) year after receipt of the Ready Rig product by the customer (the "Warranty Period"). This Limited Warranty is only applicable to United States purchases and in accordance with the following terms:

 Only the original owner of a Ready Rig purchased from Ready Rig's online or physical storefront is covered by this Limited Warranty. The Warranty Period begins upon your receipt of the product and shall end immediately upon the earlier of the end of the Warranty Period or any sale or transfer of the product to another person, and under no circumstances shall the Limited Warranty apply to any subsequent owner or other transferee of the product.

THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE.

THIS LIMITED WARRANTY CAN ALSO BE FOUND AT WWW.READY-RIG.COM/WARRANTY AND IN THE DOCUMENTATION WE PROVIDE WITH THE PRODUCTS.

WE LIMIT THE DURATION AND REMEDIES OF ALL IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, TO THE DURATION OF THIS LIMITED WARRANTY.

SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

OUR RESPONSIBILITY FOR DEFECTIVE PRODUCTS IS LIMITED TO REPAIR, REPLACEMENT OR REFUND AS SET FORTH IN THIS WARRANTY STATEMENT. NEITHER ANY PERFORMANCE OR OTHER CONDUCT, NOR ANY ORAL OR WRITTEN INFORMATION, STATEMENT OR ADVICE PROVIDED BY US OR ANY OF OUR SUPPLIERS, AGENTS OR EMPLOYEES WILL CREATE A WARRANTY, OR IN ANY WAY INCREASE THE SCOPE OR DURATION OF THIS LIMITED WARRANTY.

(a) Who May Use This Warranty?

This limited warranty extends only to the original purchaser of products. It does not extend to any subsequent or other owner or transferee of the product or any transferee or other beneficiary of the service.

(b) What Does This Warranty Cover?

This limited warranty covers during the Warranty Period (as defined below) defects in materials and workmanship in products and services purchased from the Site. All warranty returns shall be done in accordance with Ready Rig's warranty Return Merchandise Authorization ("RMA") policy.

(c) What Does This Warranty Not Cover?

This limited warranty does not cover any damages due to:

- i. transportation;
- ii. storage;
- iii. improper use or assembly;
- iv. failure to follow the product instructions or to perform any preventive maintenance;
- v. modifications;
- vi. combination or use with any products, materials, processes, systems or other matter not provided or authorized in writing by Ready Rig LLC;
- vii. unauthorized service, unauthorized repair, or use of unauthorized parts;
- viii. normal wear and tear; or
- ix. external causes such as accidents, abuse, or other actions or events beyond our reasonable control, such as water damage, operator error, or misuse.

(d) What is the Period of Coverage?

This limited warranty starts on the date of your purchase and lasts for one (1) year (the "Warranty Period"). The Warranty Period is not extended if we repair or replace a warranted product or re-perform a warranted service. We may change the availability of this limited warranty at our discretion, but any changes will not be retroactive.

(e) What Are Your Remedies Under This Warranty?

With respect to any defective products during the Warranty Period, we will, in our sole discretion, repair or replace such products (or the defective part) free of charge. We will also pay for shipping and handling fees to return the repaired or replacement product to you if we elect to repair or replace the defective products.

(f) How Do You Obtain Warranty Service?

To obtain warranty service, you must email sales@ready-rig.com during the Warranty Period. No warranty service will be provided without contacting us and following instructions after contact.

- Normal wear and tear of any component.
- Consumables or normal wear and tear parts (including without limitation the bands).
- Any damage or defects to components resulting from failure to follow instructions in this manual, acts of God, accident, misuse, neglect, abuse, commercial use, alterations, modification, improper assembly, installation of parts or accessories not originally intended or compatible with the Ready Rig as sold, operator error, water damage, or improper maintenance.
- Ready Rig will not be liable and/or responsible for any damage, failure or loss caused by any unauthorized service or use of unauthorized parts.

To file a warranty claim email us at support@ready-rig.com - include your Ready Rig serial number(s), the date purchase, and a copy of the original sales receipt with dealer information in your email. When requesting warranty service/repair, a valid proof of purchase must be provided.

After you have contacted and provided us with the necessary information, a Ready Rig technician will respond back within 3-5 business days after review of your request. Technical support program subject to change without notice.

If your warranty claim is approved, you will be supplied with a Return Material Authorization number (RMA#). Product(s) must then be returned directly to Ready Rig in appropriate cardboard packaging offering sufficient degree of protection, postpaid and insured. Ready Rig, LLC will not be responsible for any loss or damage incurred in connection with the return of this product.

A copy of the original sales receipt and the RMA number must be included with the product - shipments without an RMA number and copy of original sales receipt will be refused and returned to sender. We recommend keeping a copy of your tracking number for your records.

Do not send any personal accessories or equipment. Ready Rig, LLC. will not be responsible for any lost or damaged accessories/equipment.

Product Terms and Conditions

THIS DOCUMENT CONTAINS VERY IMPORTANT INFORMATION REGARDING YOUR RIGHTS AND OBLIGATIONS, AS WELL AS CONDITIONS, LIMITATIONS, AND EXCLUSIONS THAT MIGHT APPLY TO YOU. PLEASE READ IT CAREFULLY.

THESE TERMS REQUIRE THE USE OF ARBITRATION TO RESOLVE DISPUTES, RATHER THAN JURY TRIALS OR CLASS ACTIONS.

BY USING THIS PRODUCT, YOU ACCEPT AND ARE BOUND BY THESE TERMS AND CONDITIONS.

YOU MAY NOT USE THIS PRODUCT IF YOU (A) DO NOT AGREE TO THESE TERMS AND (B) ARE NOT THE OLDER OF (i) AT LEAST 18 YEARS OF AGE OR (ii) LEGAL AGE TO FORM A BINDING CONTRACT WITH READY RIG LLC,

UNDER NO CIRCUMSTANCES, WHETHER FOR BREACH OF WARRANTY, BREACH OF CONTRACT, NEGLIGENCE, OR OTHER TORT, OR ANY STRICT LIABILITY THEORY, WILL READY RIG BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some States do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty covers only repair or replacement for defective Ready Rig, LLC products, as provided above. This warranty excludes 3rd party equipment, and or equipment attached to Ready Rig, LLC. products. No Ready Rig reseller, agent, or employee is authorized to make any modification, extension, or addition to this warranty.

In the event of a claim, Ready Rig, LLC's sole obligation shall be repair/replacement of the product. In no event will Ready Rig, LLC. be responsible for incidental, consequential, or special loss of property, however caused. In no event will Ready Rig, LLC.'s employees have any personal liability whatsoever.

This one year warranty is the sole and exclusive warranty for Ready Rig, LLC.'s products. No employee, agent, dealers, or other person is authorized to alter this warranty or make any other warranty on behalf of Ready Rig, LLC.

This warranty applies only to Ready Rig brand products that have been purchased from authorized dealers or other sellers. Ready Rig, LLC may, at its sole, refuse to honor the warranty of any such unauthorized product that may be presented for repair.

Please see the <u>full Terms & Conditions</u> for additional details: <u>https://www.ready-rig.com/pages/licensing</u>

THE REMEDIES DESCRIBED ABOVE ARE YOUR SOLE AND EXCLUSIVE REMEDIES AND OUR ENTIRE OBLIGATION AND LIABILITY FOR ANY BREACH OF THIS LIMITED WARRANTY. OUR LIABILITY WILL UNDER NO CIRCUMSTANCES EXCEED THE ACTUAL AMOUNT PAID BY YOU FOR THE DEFECTIVE PRODUCT THAT YOU HAVE PURCHASED

THROUGH THE SITE, NOR WILL WE UNDER ANY CIRCUMSTANCES BE LIABLE FOR ANY LOSS OF PRODUCTION, WORK, DATA, USE, BUSINESS, GOODWILL, REPUTATION, REVENUE OR PROFIT, ANY DIMINUTION IN VALUE, COSTS OF REPLACEMENT GOODS, OR ANY CONSEQUENTIAL, INCIDENTAL, SPECIAL OR PUNITIVE DAMAGES OR LOSSES, WHETHER DIRECT OR INDIRECT.

SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

Indemnification. You agree to indemnify, defend, and hold Ready Rig LLC and our officers, agents and other representatives harmless from all demands, claims, actions, causes of actions, proceedings, suits, assessments, losses, damages, liabilities, settlements, judgments, fines, penalties, interest, costs and expenses incurred (including fees and disbursements of legal counsel) of every kind (i) based upon personal injury or death or injury to property to the extent any of the foregoing is proximately caused by the misuse of the product or by your negligent or willful acts or omissions or (ii) based on any breach of this agreement by you, in particular any use of our proprietary rights in the product as identified in Section 9.

Governing Law and Jurisdiction. All matters arising out of or relating to these Terms are governed by and construed in accordance with the internal laws of the State of California without giving effect to any choice or conflict of law provision or rule (whether of the State of California or any other jurisdiction) that would cause the application of the laws of any jurisdiction other than those of the State of California.

Dispute Resolution and Binding Arbitration.

(a) YOU AND READY RIG LLC ARE AGREEING TO GIVE UP ANY RIGHTS TO LITIGATE CLAIMS IN A COURT OR BEFORE A JURY, OR TO PARTICIPATE IN A CLASS ACTION OR REPRESENTATIVE ACTION WITH RESPECT TO A CLAIM. OTHER RIGHTS THAT YOU WOULD HAVE IF YOU WENT TO COURT MAY ALSO BE UNAVAILABLE OR MAY BE LIMITED IN ARBITRATION.

ANY CLAIM, DISPUTE OR CONTROVERSY (WHETHER IN CONTRACT, TORT OR OTHERWISE, WHETHER PRE-EXISTING, PRESENT OR FUTURE, AND INCLUDING STATUTORY, CONSUMER PROTECTION, COMMON LAW, INTENTIONAL TORT, INJUNCTIVE AND EQUITABLE CLAIMS) BETWEEN YOU AND US ARISING FROM OR RELATING IN ANY WAY TO YOUR PURCHASE OF PRODUCTS OR SERVICES THROUGH THE SITE, WILL BE RESOLVED EXCLUSIVELY AND FINALLY BY BINDING ARBITRATION.

(b) The arbitration will be administered by the American Arbitration Association ("AAA") in accordance with the Consumer Arbitration Rules (the "AAA Rules") then in effect, except as modified by this Section13. (The AAA Rules are available at www.adr.org/arb_med or by calling the AAA at 1-800-778-7879.) The Federal Arbitration Act will govern the interpretation and enforcement of this section.

The arbitrator will have exclusive authority to resolve any dispute relating to arbitrability and/or enforceability of this arbitration provision, including any unconscionability challenge or any other challenge that the arbitration provision or the Agreement is void, voidable or otherwise invalid. The arbitrator will be empowered to grant whatever relief would be available in court under law or in equity. Any award of the arbitrator(s) will be final and binding on each of the parties and may be entered as a judgment in any court of competent jurisdiction.

If you prevail on any claim that affords the prevailing party attorneys' fees, the arbitrator may award reasonable fees to you under the standards for fee shifting provided by law.

- (c) You may elect to pursue your claim in small-claims court rather than arbitration if you provide us with written notice of your intention do so within 60 days of your purchase. The arbitration or small-claims court proceeding will be limited solely to your individual dispute or controversy.
- (d) You agree to an arbitration on an individual basis. In any dispute, **NEITHER YOU NOR READY RIG LLC WILL BE ENTITLED TO JOIN OR CONSOLIDATE CLAIMS BY OR AGAINST OTHER CUSTOMERS IN COURT OR IN ARBITRATION OR OTHERWISE PARTICIPATE IN ANY CLAIM AS A CLASS REPRESENTATIVE, CLASS MEMBER OR IN A PRIVATE ATTORNEY GENERAL CAPACITY**. The arbitral tribunal may not consolidate more than one person's claims, and may not otherwise preside over any form of a representative or class proceeding. The arbitral tribunal has no power to consider the enforceability of this class arbitration waiver and any challenge to the class arbitration waiver may only be raised in a court of competent jurisdiction.

If any provision of this arbitration agreement is found unenforceable, the unenforceable provision will be severed and the remaining arbitration terms will be enforced.

<u>Severability</u>. If any provision of these Terms is invalid, illegal, void or unenforceable, then that provision will be deemed severed from these Terms and will not affect the validity or enforceability of the remaining provisions of these Terms.

<u>Disclaimer.</u> Ready Rig LLC, its subsidiaries, affiliates, and authorized resellers do not assume any responsibility for losses incurred due to improper handling or configuration of the Ready Rig GS or other system components, and assumes no responsibility for any errors that may appear in this document. This information is subject to change without notice. For instructions, safety, and product specification changes after this manual was published, refer to the latest published materials published at go.ready-rig.com/welcome. Ready Rig LLC, its subsidiaries, affiliates, and authorized resellers do not assume any liability for infringement of patents, copyrights, or other intellectual property rights of third parties by or arising from the use of Ready Rig products or any other liability arising from the use of such products. No license, express, implied, or otherwise, is granted under any patents, copyrights or other intellectual property right of Ready Rig LLC or others.

Ready Rig LLC, its subsidiaries, affiliates, and authorized resellers expressly exclude any liability, warranty, demand or other obligation for any claim, representation, cause, action, or whatsoever, express or implied, whether in contract or not, including negligence, or incorporated in terms and conditions, whether by statute, law, or otherwise.

In no event shall Ready Rig LLC, its subsidiaries, affiliates, and authorized resellers be liable for any special, direct, indirect, incidental, or consequential damages, including, but not limited to lost profits, lost savings, lost revenues, economic losses (of any kind), claims third parties, downtime, good-will, damage to or replacement of equipment or property, any cost or recovery of any material or goods associated with the assembly or use of our products, or any other damages or injury of the persons and so on or under any other legal theory. If one or all of the foregoing clauses are not allowed by applicable law, the fullest extent permissible clauses by applicable law are validated.

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Patents/Patents Pending

For a list of patents and patents pending, refer to the Ready Rig website.