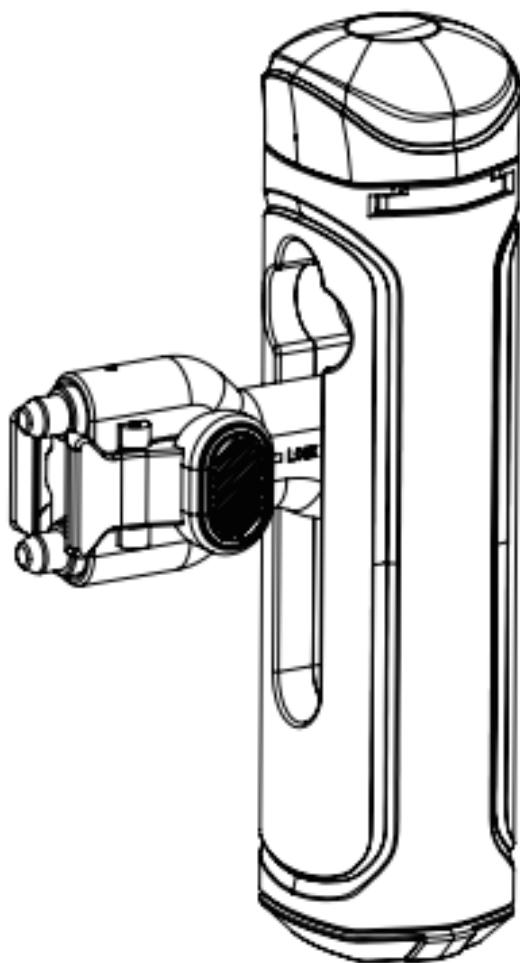


SmallRig



Quick Release Side Handle

User Manual

In order to ensure user's safety and prevent the product damages caused by any improper use, please carefully read the "Warnings" below and properly keep this User Manual for future reference.

Foreword

Thank you for purchasing SmallRig's product.

Warnings

- Please read this User Manual carefully.
- Please keep the user manual properly, and be sure to attach this user manual when handing over the product to others.
- Please heed all warnings and follow all instructions in the owner's manual.

Intended Use

- Please read this User Manual carefully, especially the "Warnings".
- Please use or store the product in the environment mentioned herein.
- It will be regarded as improper use when the users are not correctly following the user manual or using the product under the specific working condition.



Please do not disassemble the product or change its battery. If you have any question, please contact the seller to apply after-sales service.

Product Introduction

Welcome to use the new SmallRig Quick Release Side Handle, which works with the mobile phone cage to provide solutions for dual-handheld and low-camera shooting. The handle adapts to SmallRig's new quick release cages, which can be quickly installed and

removed through the quick release system. The sides of the handle are slotted vertically and horizontally, enabling the side handle and top handle functions respectively.

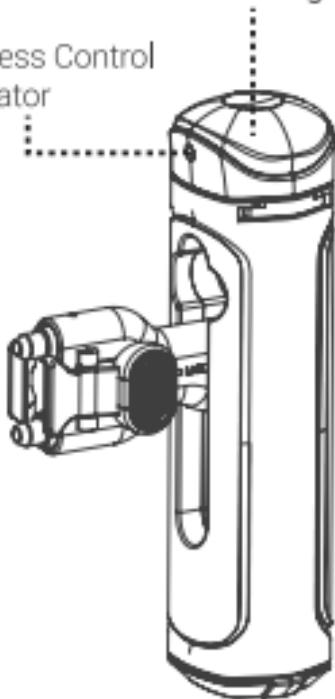
The product is available in two items: wireless control version and non-wireless control version.

Wireless Remote Controller

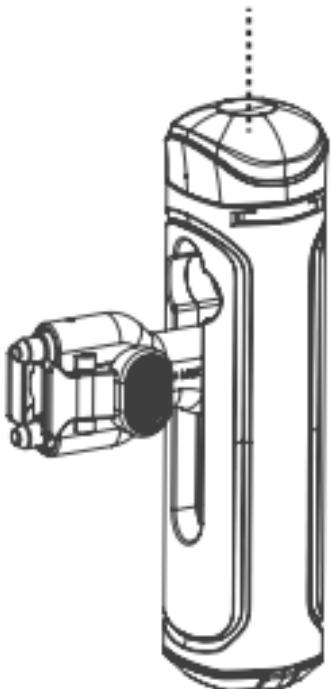
Name: SmallRig WR-03

Cold Shoe Decorator

Wireless Control
Indicator



SmallRig Wireless Control
Quick Release Side Handle 4402

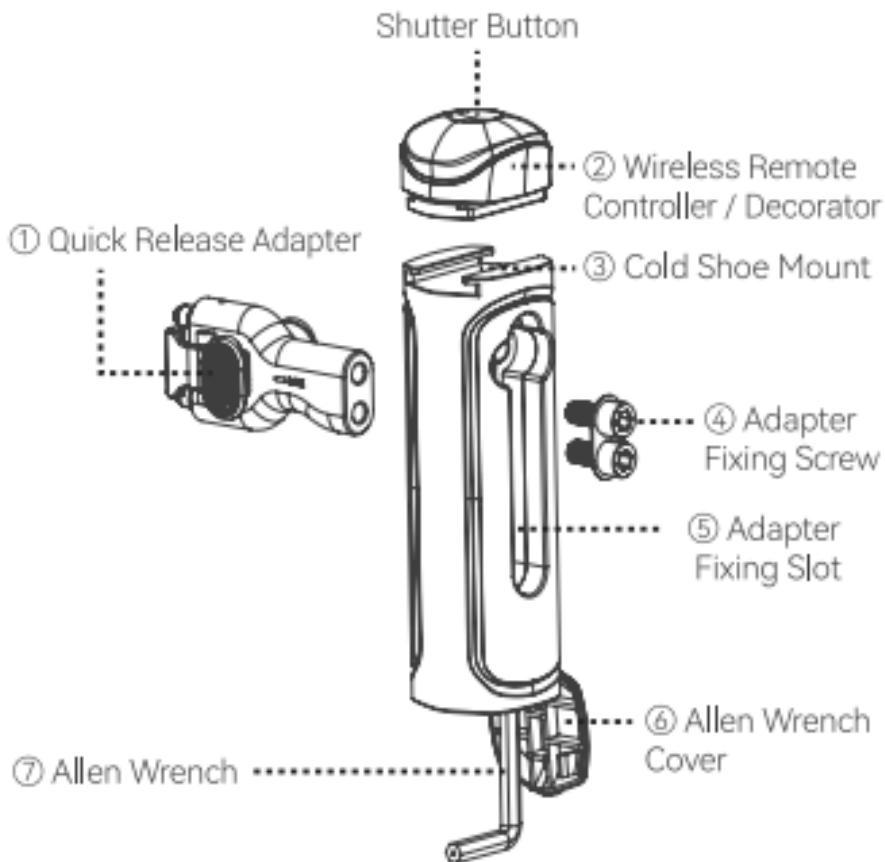


SmallRig Quick Release
Side Handle 4403

In the Box

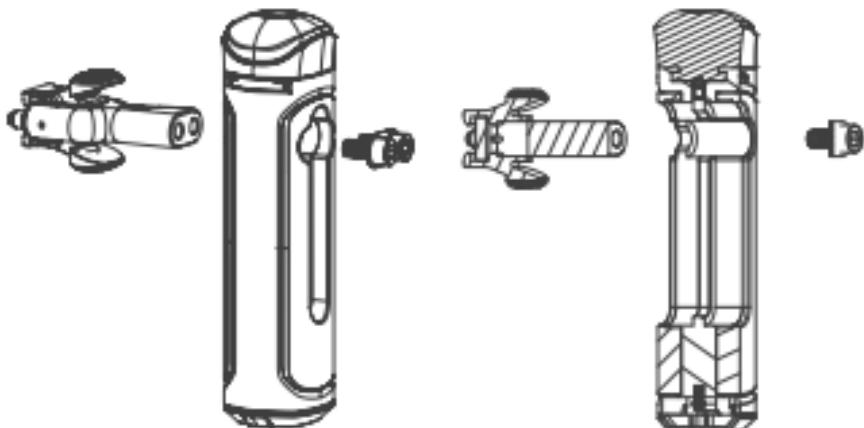
Handle	× 1
Quick Release Adapter	× 1
Wireless Remote Controller / Decorator	× 1
User Manual	× 1

Product Details



Functions

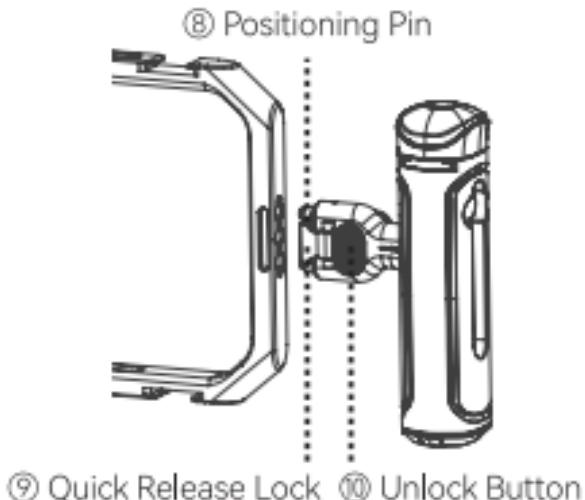
- (1) Side Handle Function: as shown in the figure above, the side handle function can be realized by using the Allen Wrench ⑦ to install and fix the Quick Release Adapter ① and the Adapter Fixing Slot ⑤ in the same direction.
- (2) Top Handle Function: use the Allen Wrench ⑦ to install and fix the Quick Release Adapter ① and the Adapter Fixing Slot ⑤ in a vertical direction to realize the top handle function. As shown in the following figure.



Schematic Diagram of Top Handle Installation

* **Important:** In Top Handle mode, to avoid accident unlocking and for the best experience, please install the quick release adapter on the outer side of the Adapter Fixing Slot.

(3) Quick Release Lock: as shown in the figure below, align the Positioning Pins ⑧ on the Quick Release Adapter with the upper and lower 1/4"-20 threaded holes on the cage, and press the side handle sideways (Note: no need to press and hold the Unlock Button ⑩) until the Quick Release Lock ⑨ makes a "click" sound, indicating that the lock has been successfully locked into the cage.



(4) Quick Release Unlock: press the Unlock Button ⑩ in the picture above on both sides to realize the quick release mechanism unlocking.

(5) Wireless Remote Control: SmallRig Wireless Remote Control Quick Release Side Handle 4402 is capable for wireless shutter function, the operating instructions are shown in the following table:

Shutter Name	SmallRig WR-03	
Turning On	Press the button for 2 seconds to turn on, the indicator light flashes quickly for 8 seconds to enter the pairing state, and the indicator light flashes green slowly in the pairing state	The indicator flashes green
Turning Off	Press the button for 2 seconds, the indicator light will be on for 2 seconds, flash 2 times and then turn off	The indicator turns off
No Paired Connection	The indicator flashes green slowly	The indicator flashes slowly
Paired Connection	After successful pairing, the indicator light turns off. Automatic turn off after 10 minutes of no operation.	The indicator turns off
Automatically Turning Off	Automatic turn off after no operating for 3 minutes without pairing	The indicator flashes off
Photographing	Press the button shortly and the green light flashes once	The green light flashes once
Video Shooting	Press the button shortly to turn on shooting, and the green light flashes once; Press the button again to stop shooting and the green light flashes once	The green light flashes once

Low Battery	When the battery voltage is below 2.5V, the indicator flashes red	The indicator flashes red slowly
Automatic Pairing	After turning on, if the wireless control of the last paired mobile phone is turned on, it will be connected automatically	
Automatic Pairing after Wake up from Sleep Mode	After waking up from sleep, if the wireless control of the last paired mobile phone is turned on, it will be connected automatically	
Unpair the Phone	When connected, unpair the phone, the remote controller will enter the unpaired connection state	The indicator flashes green slowly
Unpair due to Distance	If the distance between the remote controller and the mobile phone is too far (greater than 10m), the remote controller will enter the unpaired connection state	The indicator flashes green slowly

Wireless Remote Controller Specifications

Operating Power Consumption	15mW
Standby Power Consumption	0.006mW
Battery	CR2032 225mAh
Voltage	3V
Current	0.2A
Operating Temperature	-30°C to 60°C
Wireless Control Distance	10m
Wireless Controller Frequency	2.4G Hz
Battery Specification	3V / 230mAh / 0.69Wh

Service Warranty

Please keep your original receipt and guarantee card. Be sure the dealer has written on it the date of purchase and SN of the product. These are required for warranty service.

After-sale warranty terms:

- 1.7 Days DOA Return Policy: Within 7 days from the date of the package receipt, return or replacement can be done if the item received is malfunctioning or physical damaged (not caused by human abused), return shipping cost will be on SmallRig's charge.
2. SmallRig products are entitled to warranty services as of the date of payment.

- Electronic products: 1-year warranty, 1-year free warranty service.
- Non-electronic products: 2-year warranty, 2-year free warranty service.

Note: In case of any conflict between our warranty period policy and applicable laws and regulations of the country / region where the products are sold, the latter shall prevail.

This warranty does not cover:

1. Defect caused by users' violation of the "Warnings" and "Intended Use".
2. The product identification or SN label is removed or defaced in any way.
3. Product damage caused by problems not attributable to the quality of the products such as improper use of the products.
4. Product damage caused by unauthorized modification, disassembly, repair and other acts.
5. Product damage caused by fires, floods, lightning and other force majeure factors.

Warranty Mode:

For the products within the scope of warranty, SmallRig will repair or replace them on the basis of specific failures; the repaired/replaced products/parts are entitled to the remaining part of the original warranty period.

Contact Information:

- You're advised to contact the online customer service personnel of corresponding shopping platform and submit a repair service application.

- You may also apply for repair service through SmallRig's service email.

Service Email: support@smal||rig.com

For more support information: www.smallrig.com/support

FCC Compliance Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference.
- (2) This device must accept any interference received, including interference that may cause undesired operation.

[Warning]

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

[Note]

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy; if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try reorient or relocate the receiving antenna.

Increase the separation between the equipment and receiver. Connect the equipment to an outlet in a different circuit than the receiver is connected to. Consult the dealer or an experienced radio/TV technician for help.

RF Warning Statement

This device has been evaluated to meet general RF exposure requirements. The device can be used in portable exposure condition without restriction.

FCC ID: 2BC2U-4405LEQI

Guarantee Card

ID No.	
Item Name	
Purchase Date	
User Name	
Mobile	
Address	
Receipt	

EC

REP

Prolinx GmbH
Brehmstr.56,40239 Duesseldorf Germany
eu@eulinx.eu

UK

REP

Prolinx Global LTD
27 Old Gloucester Street London,WC1N3AX, UK
eu@eulinx.eu

CE RoHS



FC

FCC ID: 2BC2U-4405LEQI



海光电子元件



219-239355

www.smallrig.com

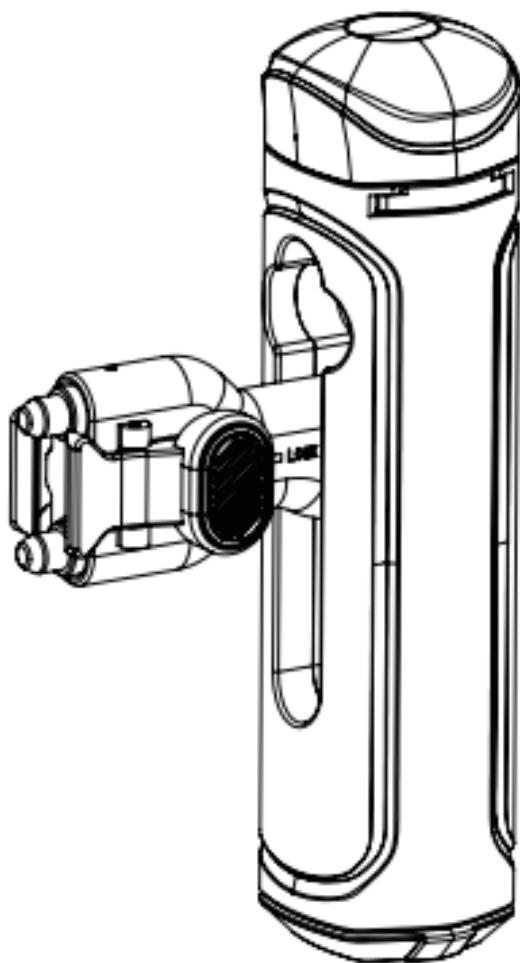
Made in China

Manufacturer: Shenzhen Leqi Network Technology Co., Ltd.
Add: Rooms 103, 501 and 601, Building 5, Fenghe Industrial Park, Nos. 1301-50 Guanguang Road, Longhua District, Shenzhen, Guangdong, China.

Consignor: Shenzhen LC Co., Ltd.

Add: Rooms 602, Building 5, Fenghe Industrial Park, No. 1301-50 Guanguang Road, Xinlan Community, Guanlan Street, Longhua District, Shenzhen, Guangdong, China.

SmallRig



快拆侧手柄

用户手册

为了保障使用者的安全以及防止不当使用导致产品损坏，请认真阅读本用户手册，并妥善保管，以备随时查阅。

前言

感谢您购买 SmallRig 产品。

重要提示

- 使用本产品之前，请仔细阅读用户手册。
- 请妥善保管用户手册，将产品交给他人使用时，请务必附带本用户手册。
- 请注意所有警告提示并遵循使用用户手册内的所有指令。

设备使用规范

- 请仔细阅读本用户手册，特别是“重要提示”部分。
- 请在本用户手册规定的环境条件下使用或保存本产品。
- 如不按照本用户手册使用产品，或不遵守规定的工作和保存条件，将被视为违规使用。

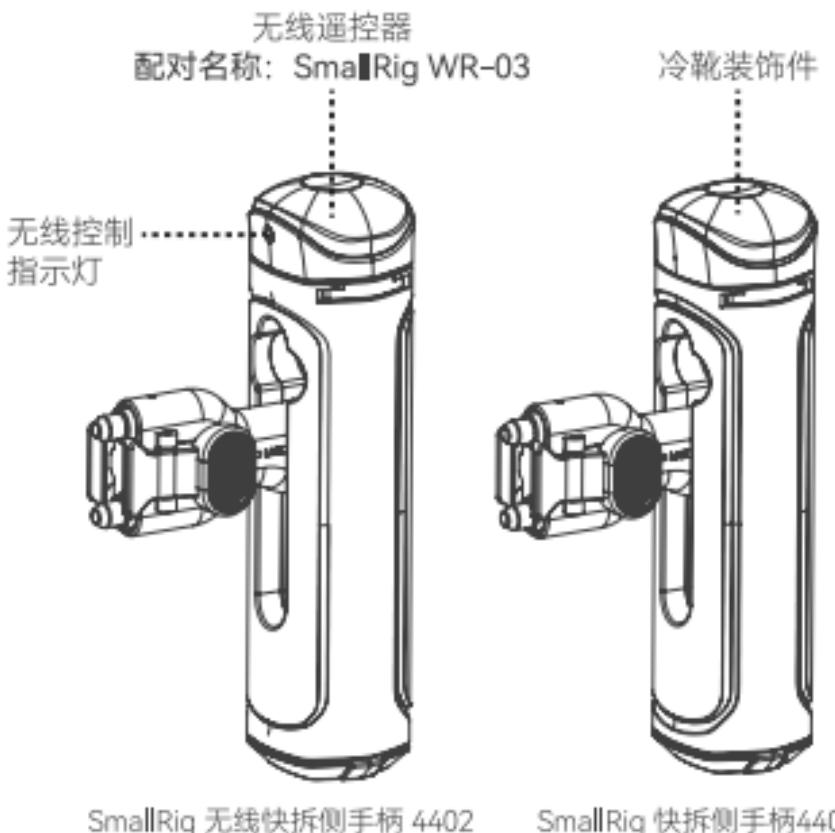


请勿拆卸产品或更换电池，如果您怀疑产品有任何问题，请联络购买平台，申请售后处理。

产品简介

欢迎使用全新 SmallRig 快拆侧手柄，本品通过与拓展框搭配，为手机双手持拍摄和低机位拍摄提供高效解决方案。该手柄适配于 SmallRig 全新快拆系列拓展框，通过拓展框上的快拆卡槽、1/4"-20螺纹孔和手柄转接头相互配合，可实现手柄快速安装和拆卸。手柄侧面在垂直和水平方向上开槽，可分别实现侧手柄和上手提功能。

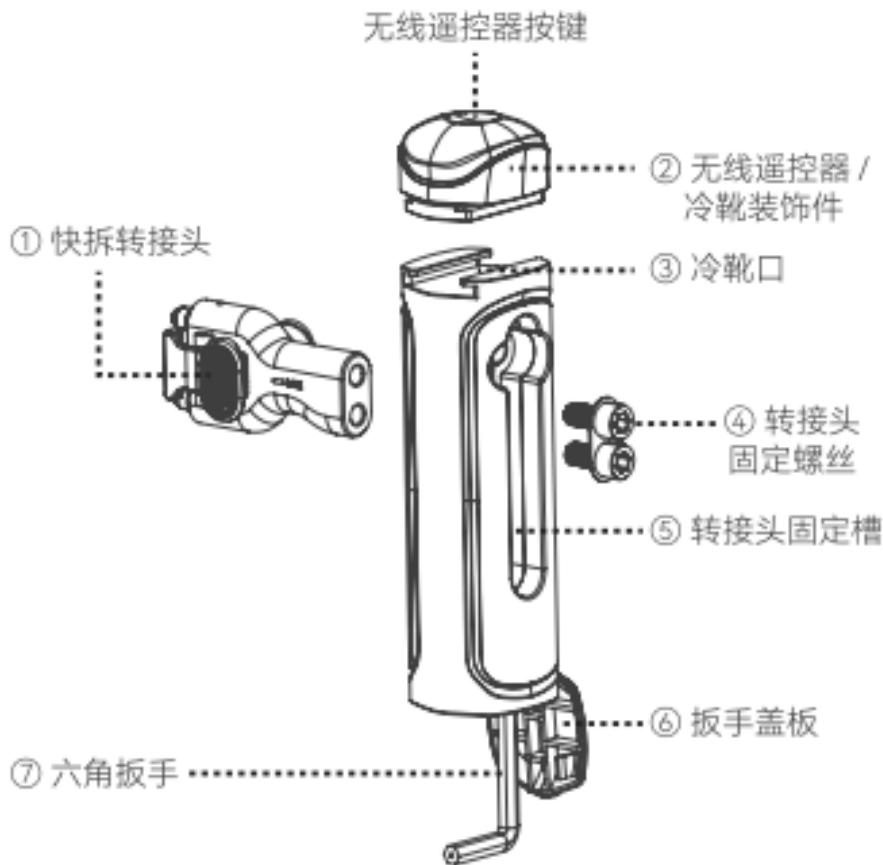
本品分为无线控制版和非无线控制版。



包装清单

手柄	× 1
快拆转接头	× 1
无线遥控器 / 冷靴装饰件	× 1
用户手册	× 1

产品介绍



功能说明

(1) 侧手柄功能：如上图所示，用六角扳手⑦将快拆转接头①、转接头固定螺丝④与转接头固定槽⑤保持同一方向安装固定，即可实现侧手柄功能。

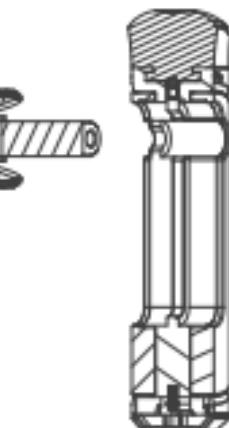
(2) 上手提功能：用六角扳手⑦将快拆转接头①、转接头固定螺丝④与转接头固定槽⑤保持垂直方向安装固定，即可实现上手提功能。如下图所示。



上手提安装示意图



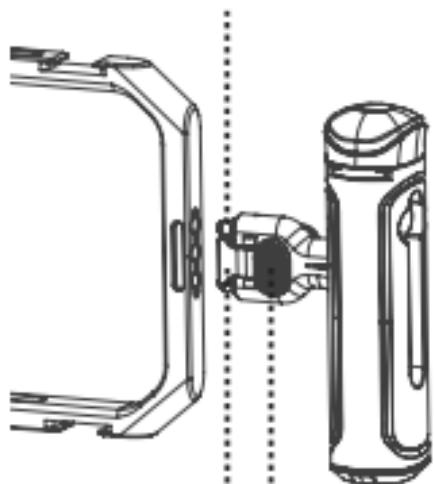
快拆转接头安装方向



* 重要提示：上手提模式下，为避免误触风险且获得最佳使用体验，请将快拆转接头安装在固定槽更靠外的一侧。

(3) 快拆锁定：如下图所示，将快拆转接头上的定位柱⑧对准拓展框上的上下两个1/4"-20螺纹孔，侧向按压侧手柄（注意：无需按住解锁按钮⑩）直至快拆锁扣⑨发出“咔哒”声，表明锁扣已成功锁入快拆卡槽。

⑧ 定位柱



⑨ 快拆锁扣 ⑩ 解锁按钮

(4) 快拆解锁：双面按压上图中解锁按钮⑩，即可实现快拆机构解锁。

(5) 无线控制：无线快拆侧手柄4402带有无线控制拍摄的功能,操作说明见下表：

遥控器名称	SmaRig WR-03	
开机方式	长按2秒按键开机，指示灯快闪8秒进入待配对状态，待配对状态下指示灯绿色慢闪烁	指示灯 绿色闪烁
关机方式	长按2秒按键，指示灯长亮2秒，闪烁2次后熄灭	指示灯熄灭
无配对连接状态	指示灯绿色慢闪烁	指示灯慢闪
自动关机状态	开机后，无配对连接状态下无操作3分钟自动关机	指示灯 闪烁熄灭
已配对连接状态	配对连接后指示灯熄灭，10分钟无操作自动关机	指示灯熄灭
拍照	短按按键，绿灯闪烁一次	绿灯闪烁一次
拍视频	短按按键开启拍摄，绿灯闪烁一次；再次短按按键，停止拍摄，绿灯闪烁一次	绿灯闪烁一次
低电量状态	当电池电压低于2.5V，指示灯红色代替绿色闪烁	红灯慢闪
开机自动配对	开机后，如上一次已配对手机无线控制是打开状态，直接自动连接；	
休眠唤醒后自动配对	休眠唤醒后，如上一次已配对手机无线控制是打开状态，直接自动连接；	

手机删除连接	自拍器与手机处于连接状态时，在手机里面取消自拍器配对，自拍器进入无配对连接状态	绿灯慢闪
距离过远断开	自拍器与手机处于连接状态时，自拍器或手机距离过远（大于10m）断开后，自拍器进入无配对连接状态	绿灯慢闪
打开手机无线控制自动配对	自拍器处于无配对连接状态时，打开手机无线控制，如上一次已配对，自动连接	

无线遥控器产品参数

工作功耗	15mW
待机功耗	0.006mW
电池规格	CR2032 225mAh
电压	3V
电流	0.2A
工作温度	-30°C ~ 60°C
无线控制距离	10m
无线频率	2.4G Hz
电池参数	3V / 230mAh / 0.69Wh

保修条款

请保留您的原始购买单据及保修卡，同时包含您的购买日期、产品序列号等，这些资料质保服务时均需要提供。

售后质保条款：

1. “七天无理由包退 / 换”：自签收之日起7日内，用户可以选择换货 / 退货。

2. SmallRig产品自下单付款之日起享有质保服务。

- 电子产品：1年质保，1年免费保修服务。

- 非电子产品：2年质保，2年免费保修服务。

注：若销售地国家或地区的适用法律法规有冲突的，以销售地国家或地区有关质保期的法律法规为准。

质保无效说明：

1. 当用户违反本用户手册中“重要提示”“设备使用规范”任何一条导致的质量失效，不在质保范围。

2. 产品序列号标识已经被撕毁或无法辨识，不在质保范围。

3. 产品使用不当等非产品本身质量问题，而造成的产品损坏，不在质保范围。

4. 非官方指导的私自改装、拆解、维修等行为而造成的损坏，不在质保范围。

5. 因火灾、水灾、雷击等不可抗拒力造成的产品损坏，不在质保范围。

维修方式：

- 属于质保范围的，SmallRig根据产品具体的故障对产品进行维修或更换；维修后的产物 / 部件享受原有保修期的剩余时长。

联系方式：

- 建议您优先前往相应购买平台联系在线客服，提出产品维修申请。

- 您也可以通过SmallRig服务邮箱申请维修服务。

服务邮箱：smallrig@smallrig.com

获取更多的服务信息： www.smallrig.com/support

保修卡

ID编号	
产品名称	
购买日期	
用户姓名	
用户电话	
用户地址	
购买单据	

CE RoHS



FCC

FCC ID: 2BC2U-4405LEQI



株式会社成洋



219-239355

www.smallrig.com

中国制造

LQ-P1138-18

执行标准: GB 4943.1-2022

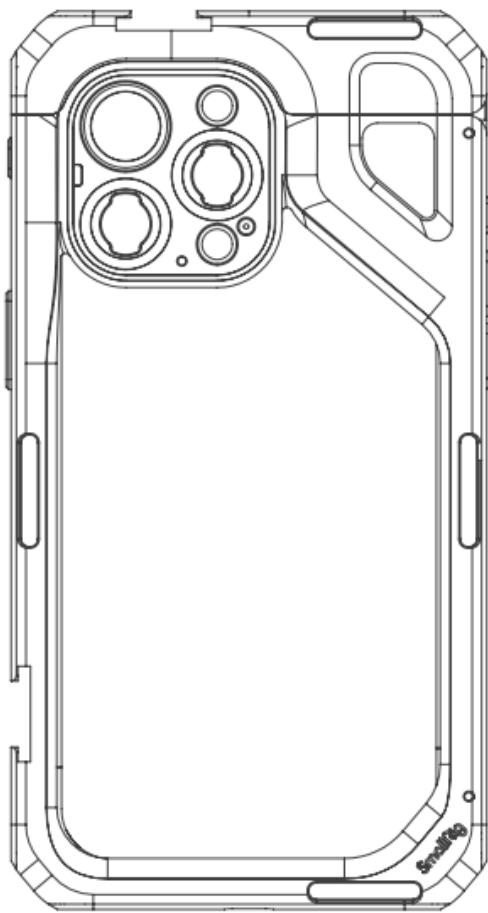
制造商: 深圳市乐其网络科技有限公司

地址: 中国广东省深圳市龙华区观澜街道新澜社区观光路1301-50号丰和工业园厂房 5 栋 103、501、601

委托商: 深圳市乐长科技有限公司

地址: 中国广东省深圳市龙华区观澜街道新澜社区观光路 1301-50 号丰和工业园厂房 5 栋 602

SmallRig



Mobile Video Cage for iPhone 15 Pro Series

User Manual

Thank you for purchasing SmallRig's product.

Please read this Operating Instruction carefully.

Please follow the safety warnings.

Introduction

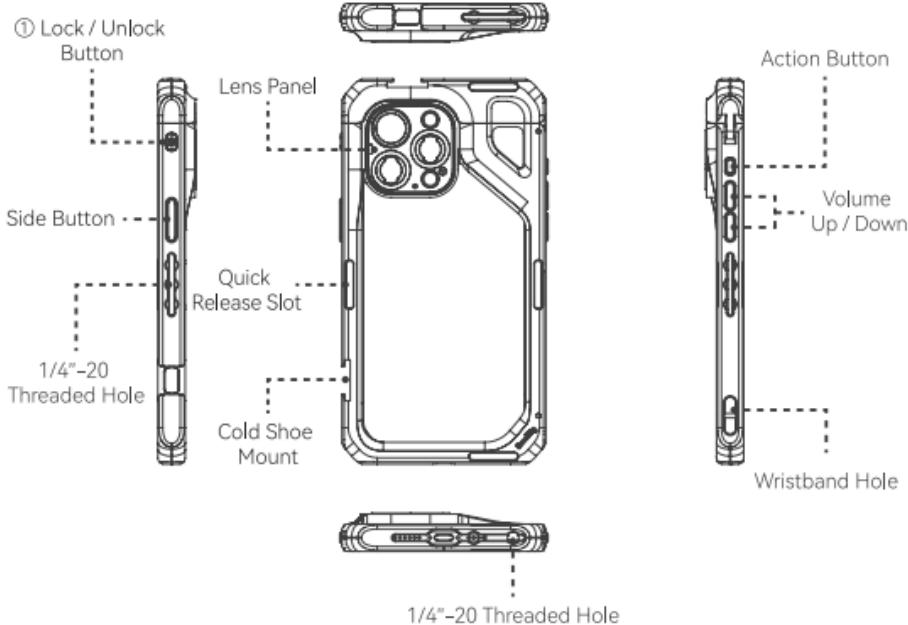
Welcome to the all-new SmallRig Mobile Video Cage for iPhone 15 Series, which provides a professional and convenient solution for iPhone 15 pro users to shoot video and live broadcasts. The cage is exclusively designed for the iPhone 15 Pro and Pro Max, which does not affect the phone's buttons when shooting, and it can provide a tight fit for the mobile phone with all-round security protection. With the cold shoe mounts and 1/4"-20 threaded holes on the frame, the cage allows you to easily attach the lights, microphone, tripod, side handle, top handle, and other equipment when shooting on mobile phones. When connecting with the side handle/ top handle/ tripod, this cage is not only compatible with conventional products attached by 1/4"-20 screw but also supports SmallRig's new Quick Release Ecosystem, which is convenient, fast, stable, and efficient.

The SmallRig iPhone 15 Series cages are fully compatible with Apple's official MagSafe products.

In the Box

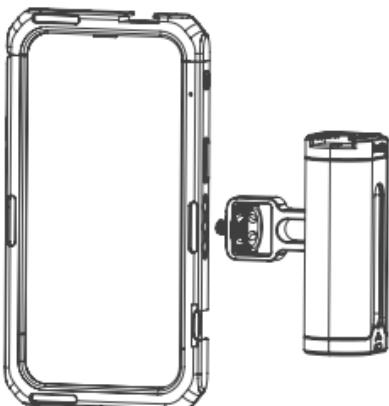
Cage	× 1
Spare Screw	× 3
User Manual	× 1

Product Details



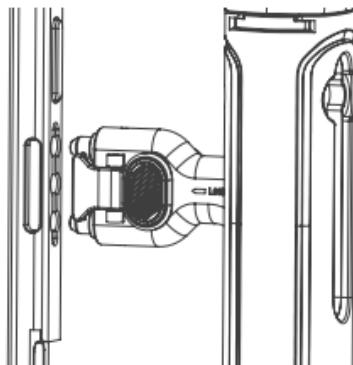
Usage

(1) Advanced functions: There are multiple standard 1/4"-20 Threaded Holes on each side of the cage for extending side handles, top handles, and tripods with 1/4"-20 screws. There are two standard Cold Shoe Mounts on the cage, which can be used to attach the light, microphone, and other equipment with the cold shoe.

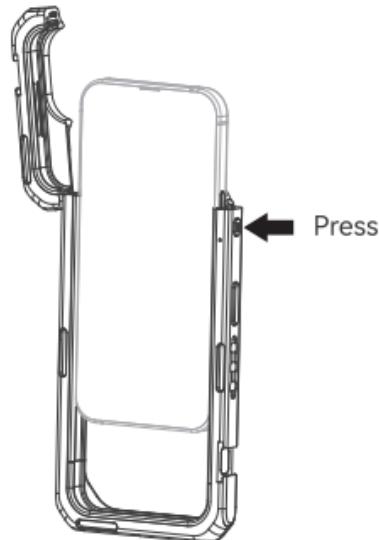


(2) Quick Release: There is a Quick Release Slot on each of the four sides of the cage frame. The Quick Release Slot interfaces with the 1/4"-20 threaded holes on the cage, expanding SmallRig's unique Quick Release Ecosystem.

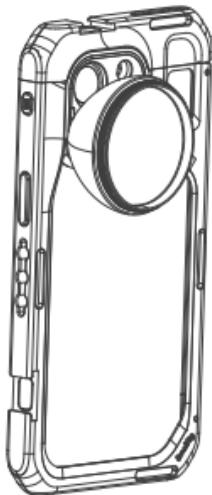
Quick Release Lock: As shown below, align the Locating Pins on the Quick Release Adapter with the upper and lower 1/4"-20 threaded holes on the cage, and press the side handle (Note: No need to press the Unlock Button simultaneously). There will be a "click" sound, indicating that the side handle has been successfully locked into the cage.



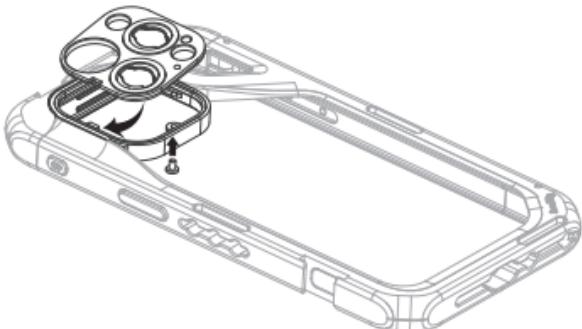
(3) Attach the Phone: Press the unlock button on the left side of the cage, open the cover, and slowly slide the phone into the cage body. Then close and press the upper cover until you hear a "click" sound, indicating that the upper cover and lower body are locked.



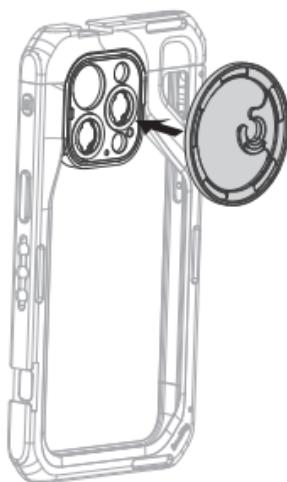
(4) Attach an External Lens: The lens panel on the back of the cage allows users to attach the external lens while shooting with the mobile phone. Attaching external lenses of different sizes can be achieved by replacing the lens panel or adding adapters. At present, the SmallRig iPhone 15 series cages support M-mount lenses, 17mm diameter threaded lenses, 37mm diameter threaded lenses, and T series lenses of M Brand. The cage comes standard with an M-mount lens panel, and 17mm, 37mm, and T series lens panels need to be purchased separately.



Replace the Lens Panel: Remove the 1/4"-20 screw inside the cage with a screwdriver and remove the lens panel diagonally to the right. As shown in the figure below, snap the back panel diagonally to the left into the slot of the cage, then insert the panel into the cage body, and finally tighten the 1/4"-20 screw from the inside of the cage.



(5) Install Filters: Install a filter adapter ring on the back panel to use external filters. Filters and M-mount filter adapters need to be purchased separately.



Note: 52mm M-mount filter adapter ring 3840C is compatible with SmallRig iPhone 11 - iPhone15 series cages; 52mm magnetic VND, CPL, 1/4 black mist, and magease magnetic star-cross filter are available in all SmallRig sales channels.

Service & Warranty

Please keep your original receipt and guarantee card. Be sure the dealer has written on it the date of purchase and SN of the product. These are required for warranty service.

After-sale Warranty Terms

SmallRig products are entitled to warranty services as of the date of payment.

- Electronic products (except V mount battery): 1-year warranty.
- V mount battery: 2-year warranty.
- Non-electronic products: 2-year warranty.

Note: In case of any conflict between our warranty period policy and applicable laws and regulations of the country / region where the products are sold, the latter shall prevail.

This Warranty Does Not Cover

1. If users fail to adhere to the "Operating Instruction" or any "Warnings" stated in the user manual, resulting in a quality failure, it falls outside the scope of warranty coverage.
2. The product identification or SN label is removed or defaced in any way.
3. Product damage caused by problems not attributable to the quality of the products such as improper use of the products.
4. Product damage caused by unauthorized modification, disassembly, repair and other acts.
5. Product damage caused by fires, floods, lightning and other force majeure factors.

Warranty Mode

- For the products within the scope of warranty, SmallRig will repair or replace them on the basis of specific failures; the repaired / replaced products / parts are entitled to the remaining part of the original warranty period.

Contact Information

- You're advised to contact the online customer service personnel of corresponding shopping platform and submit a repair service application.
- You may also apply for repair service through SmallRig's service email.

Service Email: support@smallrig.com

Guarantee Card

ID No.	
Item Name	
Purchase Date	
User Name	
Mobile	
Address	
Receipt	

EC **REP** Prolinx GmbH
Brehmstr.56,40239 Duesseldorf Germany
eu@eulinx.eu

UK **REP** Prolinx Global LTD
27 Old Gloucester Street London,WC1N3AX, UK
eu@eulinx.eu

Manufacturer: Shenzhen Legi Innovation Co., Ltd.

Add: Rooms 103, 501 and 601, Building 5, Fenghe Industrial Park, Nos. 1301-50
Guanguang Road, Longhua District, Shenzhen, Guangdong, China.

Consignor: Shenzhen LC Co., Ltd

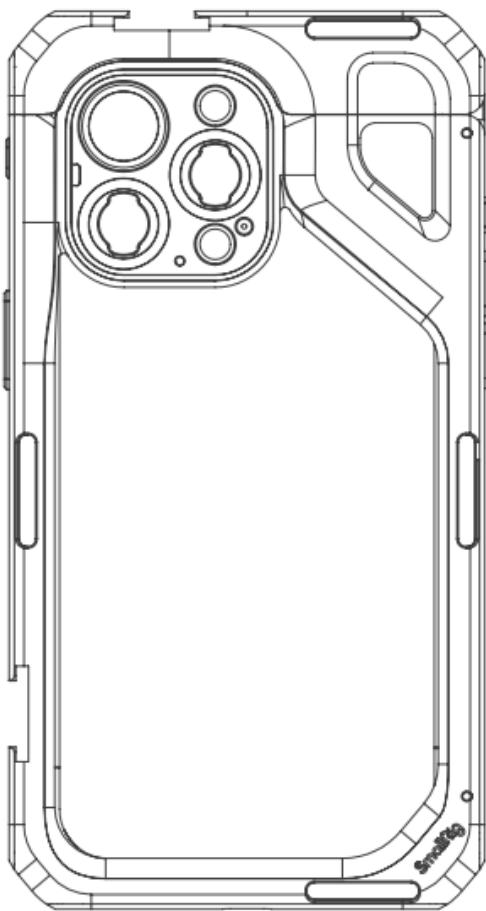
Add: Rooms 602, Building 5, Fenghe Industrial Park, No. 1301-50 Guanguang Road,
Xinlan Community, Guanlan Street, Longhua District, Shenzhen, Guangdong, China.

CE **RoHS** 



Made in China

SmallRig



iPhone 15 Pro 系列专用拓展框

用户手册

感谢您购买 SmallRig 产品。

使用本产品之前, 请仔细阅读用户手册

请注意所有警告提示并遵循使用用户手册的所有指令。

产品简介

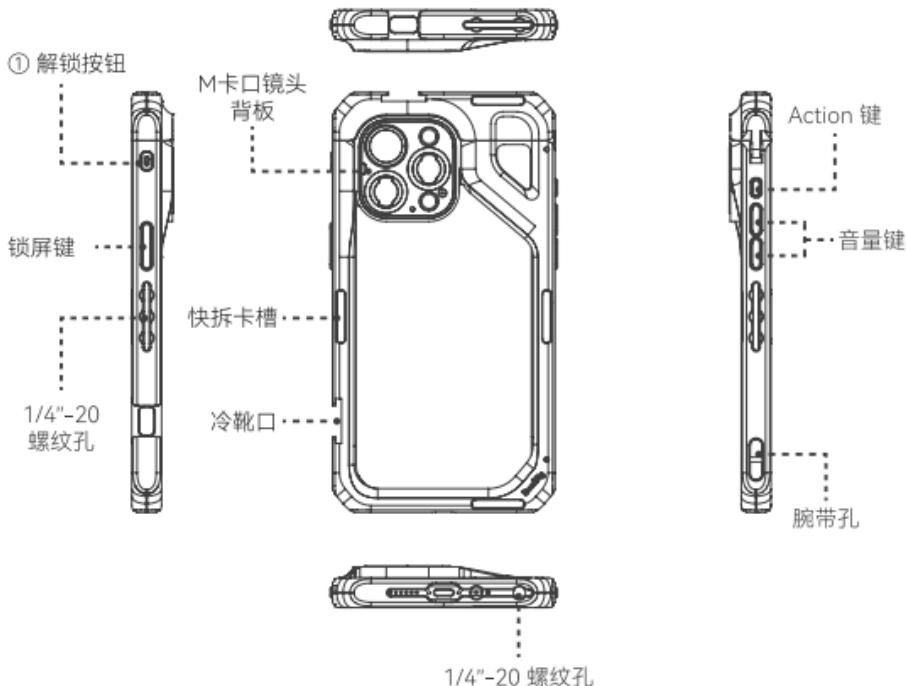
欢迎使用全新SmallRig iPhone 15 Pro系列专用拓展框, 本品为iPhone用户视频拍摄和直播提供专业且便捷的解决方案。该拓展框为iPhone 15 Pro系列专属设计, 拍摄时不影响手机按键使用, 且能为手机提供紧密贴合的全方位安全保护。通过框体上的冷靴口和1/4"-20螺纹孔, 拓展框在手机拍摄时可支持拓展灯光、麦克风、三脚架、侧手柄、上手提等设备, 搭建手持拍摄或三脚架稳定拍摄的场景。在拓展手柄 / 上手提 / 三脚架时, 本品不仅可兼容常规1/4"-20螺丝连接的手柄 / 上手提 / 三脚架, 也支持SmallRig全新的快拆生态系统, 方便快捷, 稳固高效。

SmallRig iPhone 15系列拓展框可全面兼容Apple官方MagSafe生态产品。

包装清单

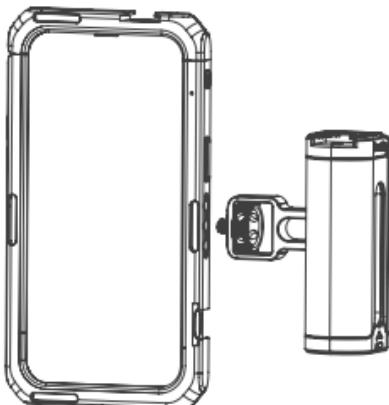
拓展框	× 1
备用螺丝	× 3
用户手册	× 1

产品介绍



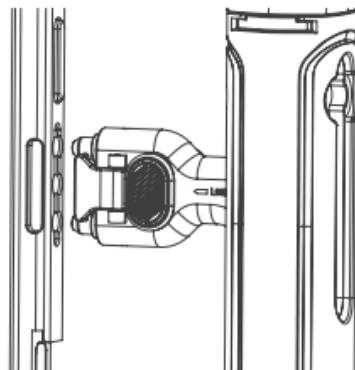
功能说明

(1) 拓展功能：在拓展框四边框体上分别有标准1/4"-20螺纹孔，用于拓展以1/4"-20连接的侧手柄、上手提和三脚架。拓展框有2个标准冷靴口，用于拓展以冷靴连接的补光灯、麦克风等设备。



(2) 快拆拓展：在拓展框四边框体上分别有1个快拆卡槽，卡槽与框体上的1/4"-20螺纹孔相互配合，可拓展SmallRig独有的快拆生态系统。

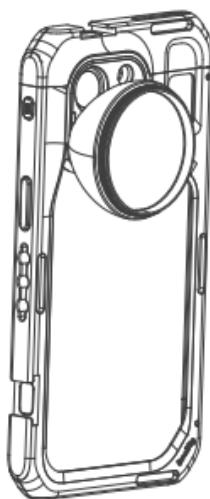
快拆锁定：将快拆转接头上的定位柱对准拓展框上的上下两个1/4"-20螺纹孔，侧向按压侧手柄（注意：无需按住解锁按钮）直至快拆锁扣发出“咔哒”声，表明锁扣已成功锁入快拆卡槽。



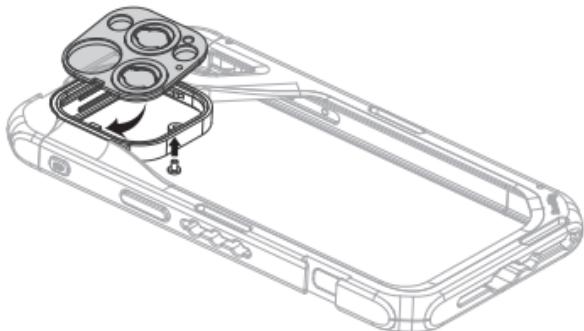
(3) 装载手机：按压图一中 ①解锁按钮，打开拓展框上盖，将手机缓慢滑入拓展框主体。随后合上并按压拓展框上盖直至听见“咔哒”声，表明拓展框上下盖已锁止。



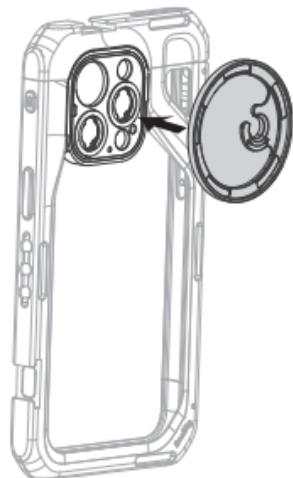
(4) 安装外接镜头：通过拓展框背部的镜头背板，可在手机拍摄时拓展外接镜头。连接不同规格的外接镜头可通过替换镜头背板，或增加转接件实现。目前SmallRig iPhone 15系列的拓展框支持外接M-卡口镜头、17mm直径螺纹镜头、37mm直径螺纹镜头和M品牌的T系列镜头。拓展框标配M-卡口镜头背板，17mm、37mm和T系列镜头背板需单独选购。



替换镜头背板：用螺丝刀拆卸下拓展框内部的1/4"-20螺丝，向右斜上方取出镜头背板。如下图所示，将需要替换的镜头背板向左斜下方卡入拓展框背部卡槽，然后将镜头背板嵌入拓展框主体，最后从框体内部锁紧1/4"-20螺丝。



(5) 安装滤镜：在拓展框镜头背板上安装滤镜转接环，即可使用外接滤镜。
滤镜和M-卡口滤镜转接环需单独选购。



备注：52mm M-卡口滤镜转接环3840C可兼容SmallRig iPhone 11-iPhone15系列拓展框；52mm磁吸VND、CPL、1/4黑柔和平线星芒滤镜可在SmallRig各个销售渠道选购。

保修条款

请保留您的原始购买单据及保修卡,同时包含您的购买日期、产品序列号等,这些资料质保服务时均需要提供。

售后质保条款

SmallRig产品自下单付款之日起享有质保服务。

- 电子产品(除V口电池): 1年质保。
- V口电池: 2年质保。
- 非电子产品: 2年质保。

注:若销售地国家或地区的适用法律法规有冲突的,以销售地国家或地区有关质保期的法律法规为准。

质保无效说明

- 1.当用户违反操作指引或用户手册中“重要提示”任何一条导致的质量失效,不在质保范围内。
- 2.产品序列号标识已经被撕毁或无法辨识,不在质保范围。
- 3.产品使用不当等非产品本身质量问题,而造成的产品损坏,不在质保范围。
- 4.非官方指导的私自改装、拆解、维修等行为而造成的损坏,不在质保范围。
- 5.因火灾、水灾、雷击等不可抗拒力造成的产品损坏,不在质保范围。

维修方式

- 属于质保范围的,SmallRig 根据产品具体的故障对产品进行维修或更换;维修后的产品/部件享受原有保修期的剩余时长。

联系方式

- 建议您优先前往相应购买平台联系在线客服,提出产品维修申请。
- 您也可以通过 SmallRig 服务邮箱申请维修服务。

服务邮箱: support@smallrig.com

保修卡

ID 编号	
产品名称	
购买日期	
用户姓名	
用户电话	
用户地址	
购买单据	

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执行标准: GB/T 26572-2011

中国制造