



Xerox[®] DocuMate[®] 4700

Scanner User Guide for Microsoft[®] Windows.

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1. Safety

Safety Introduction

Notices and Safety

Please read the following instructions carefully before operating the machine and refer to them as needed to ensure the continued safe operation of your machine.

Your Xerox® product and supplies have been designed and tested to meet strict safety requirements. These include safety agency evaluation and certification, and compliance with electromagnetic regulations and established environmental standards.



The safety and environment testing and performance of this product have been verified using Xerox® materials only. Unauthorized alterations, which may include the addition of new functions or connection of external devices, may impact the product certification. Please contact your Xerox representative for more information.

Operational Safety Information

Your Xerox® equipment and supplies have been designed and tested to meet strict safety requirements. These include safety agency examination, approval, and compliance with established environmental standards.

To ensure the continued safe operation of your Xerox® equipment, follow these safety guidelines at all times:

Do these:

- Always follow all warnings and instructions that are marked on or supplied with the equipment.
- Always use materials specifically designated for this product, the use of other materials may result in poor performance and create a hazardous situation. Do not use aerosol cleaners, they may be explosive and flammable under certain conditions.
- Always exercise care when moving or relocating equipment.
- Always locate the machine on a solid support surface that has adequate strength to support the weight of the machine.
- Always locate the machine in an area that has adequate ventilation and room for servicing.
- Always unplug this equipment from the electrical outlet before cleaning.

Note: Your Xerox® machine is equipped with an energy saving device to conserve power when the machine is not in use. The machine may be left on continuously.

Do not do these:

- Never use a ground adapter plug to connect the equipment to a power outlet that lacks a ground connection terminal.

- Never attempt any maintenance function that is not specifically described in this documentation.
- Never remove covers or guards that are fastened with screws. There are no operator serviceable areas within these covers.
- Never locate the machine near a radiator or any other heat source.
- Never override or “cheat” any of the electrical or mechanical interlock devices.
- Never place this equipment where people might step on or trip on the power cord.



Caution: This device is not intended for use in the direct field of view at visual display workplaces

To avoid incommoding reflections at visual display workplaces this device must not be placed in the direct field of view.

Electrical Information

WARNING - ELECTRICAL SAFETY INFORMATION

1. The power receptacle for the machine must meet the requirements stated on the data plate on the rear of the machine. If you are not sure that your electrical supply meets the requirements, please consult your local power company or an electrician for advice.
2. The socket outlet shall be installed near the equipment and shall be easily accessible.
3. Use the power cable that is supplied with your machine. Do not use an extension cord or remove or modify the power cord plug.
4. Plug the power cable directly into a correctly grounded electrical outlet. If you are not sure whether or not an outlet is correctly grounded, consult an electrician.
5. Do not use an adapter to connect any Xerox® equipment to an electrical outlet that lacks a ground connection terminal.
6. Do not place this equipment where people might step or trip on the power cable.
7. Do not place objects on the power cable.
8. Do not override or disable electrical or mechanical interlock devices.
9. Do not push objects into slots or openings on the machine. Electrical shock or fire may result.

ELECTRICAL SUPPLY

- This product shall be operated from the type of electrical supply indicated on the product's data plate label. If you are not sure that your electrical supply meets the requirements, please consult your local power company for advice.



- Always connect equipment to a correctly grounded power outlet. If in doubt, have the outlet checked by a qualified electrician.



WARNING: This equipment must be connected to a protective earth circuit

This equipment is supplied with a plug that has a protective earth pin. This plug will only fit into an earthed electrical outlet. This is a safety feature. If you are unable to insert the plug into the outlet, contact your electrician to replace the outlet.

DISCONNECT DEVICE

The power cable is the disconnect device for this equipment. It is attached to the side of the machine as a plug-in device. To remove all electrical power from the equipment, disconnect the power cable(s) from the electrical outlet.

Emergency Power Off

If any of the following conditions occur, turn off the machine immediately and disconnect the power cable(s) from the electrical outlet(s).

- The equipment emits unusual odors or makes unusual noises.
- The power cable is damaged or frayed.
- A wall panel circuit breaker, fuse, or other safety device has been tripped.
- Liquid is spilled into the machine.
- The machine is exposed to water.
- Any part of the machine is damaged.

Maintenance Information

1. Any operator product maintenance procedures will be described in the user documentation supplied with the product.
2. Do not carry out any maintenance on this product which is not described in the customer documentation.
3. Do not use aerosol cleaners. The use of cleaners that are not approved may cause poor performance of the equipment, and could cause a dangerous condition.
4. Use supplies and cleaning materials only as directed in this manual.
5. Do not remove covers or guards that are fastened with screws. There are no parts behind these covers that you can maintain or service.
6. Do not perform any maintenance procedures unless you have been trained to do them by an authorized local dealer or unless a procedure is specifically described in the user manuals.

Product Safety Certification

This product is certified by the following Agency using the Safety standards listed:

| Standard |
|-------------------------------|
| UL60950-1 (USA) |
| CSA 22.2 No. 60950-1 (Canada) |
| IEC 60950-1 |

Environmental Health and Safety Contacts

Contact Information

For more information on Environment, Health, and Safety in relation to this Xerox® product and supplies, please contact the following customer help lines:

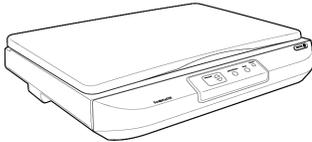
| |
|--|
| North America & Europe (Phone): 1-800-ASK-XEROX |
| North America & Europe (Fax): 1-585-422-8217 |

2. Welcome

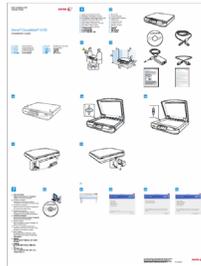
Your new Xerox® scanner can quickly scan stacks of single-sided or double-sided pages and place their electronic images on your computer.

What's in the Box

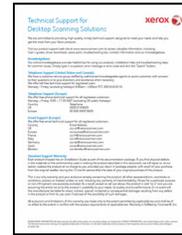
Before proceeding, check the contents of the box. If items are missing or damaged, contact the dealer where you purchased the scanner.



Xerox® DocuMate® 4700



Quick Install Guide



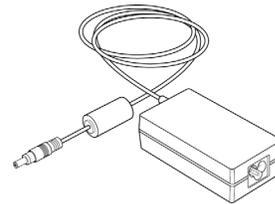
Technical Support Card



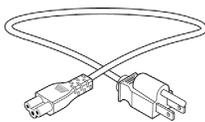
Warranty Card



USB Cable



Power Supply



Power Cord



Installation Disc

System Requirements

- Pentium 4 PC or equivalent processor
- DVD-ROM drive
- Universal Serial Bus (USB) port
- Microsoft® Windows® operating system:
 - 32-bit or 64-bit Windows 7 (Service Pack 1)
 - 32-bit or 64-bit Windows 8 / 8.1
 - 32-bit or 64-bit Windows 10

- 2 gigabyte (GB) internal memory (RAM)
- Minimum available hard disk space:
 - 350 MB for the scanner driver
 - 750 MB for Visioneer OneTouch
 - 1 to 2 GB for each additional application
- Monitor (recommended settings):
 - Color quality of 16-bit or 32-bit
 - Resolution set to at least 800 x 600 pixels

Refer to your Windows documentation for instructions on setting the color quality and resolution for the monitor.

Documentation

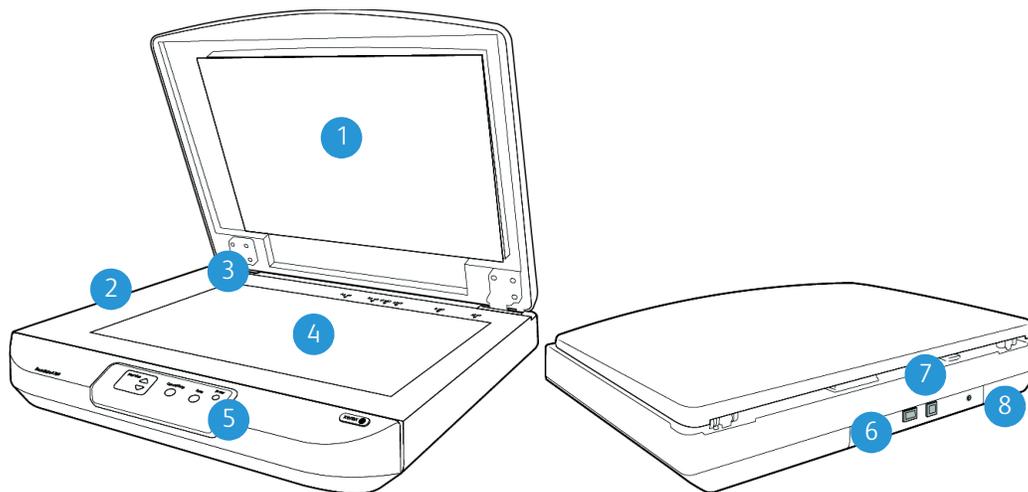
The following printed documentation is provided in the box:

- **Installation guide**—abbreviated scanner setup and installation instructions.
- **Technical support card**—contact information for technical support and customer service, and a brief overview of our standard product warranty.
- **Warranty card**—the warranty card is provided for users in Russia and should be filled in as described on the card. For all other users, please dispose of this card in paper recycling.

The following soft-copy documentation is available on the installation disc:

- **Scanner user guide**—instructions for scanner setup, installation, operation, maintenance, safety, and warranty
- **OneTouch scanning guide**—instructions for configuring and scanning using OneTouch
- **TWAIN scanning guide**—instructions for accessing and scanning using the TWAIN interface

Xerox® DocuMate® 4700 Scanner

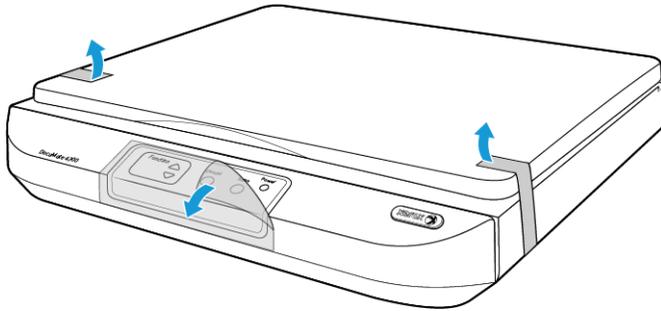


1. **Document Pad**—Holds documents in place on the scanner glass.
2. **Scanner Lock**—Locks or unlocks the scanning head.

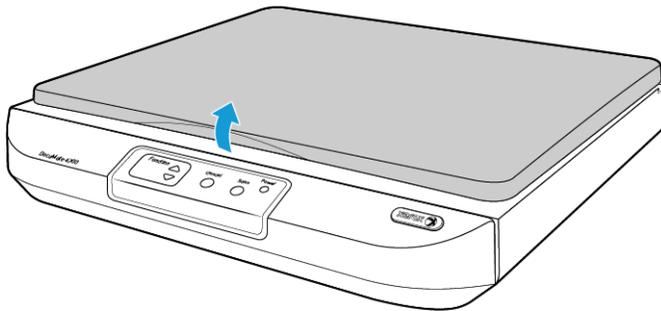
3. **Reference Frame**—Reference marks indicating where to align various paper sizes.
4. **Flatbed Glass**—Place document face down to scan.
5. **Control panel**—OneTouch scanning controls.
 - **LED Number**—The selected OneTouch function for the Simplex and Duplex buttons.
 - **Function buttons**—Selects the scan setting for the OneTouch buttons. Press the up or down arrow to cycle through the settings.
 - **Cancel button**—Press to cancel the current scan.
 - **Scan button**—Press to scan a document.
 - **Status light / Power Button**—Turns the scanner's power off and indicates the scanner's status.
6. **Input Universal Serial Bus (USB) port**—Connects another Xerox desktop scanner to the Xerox DocuMate 4700.
7. **Output Universal Serial Bus (USB) port**—Connects the scanner to the computer.
8. **Power jack**—Connects the power cord to the scanner.

3. Scanner Setup

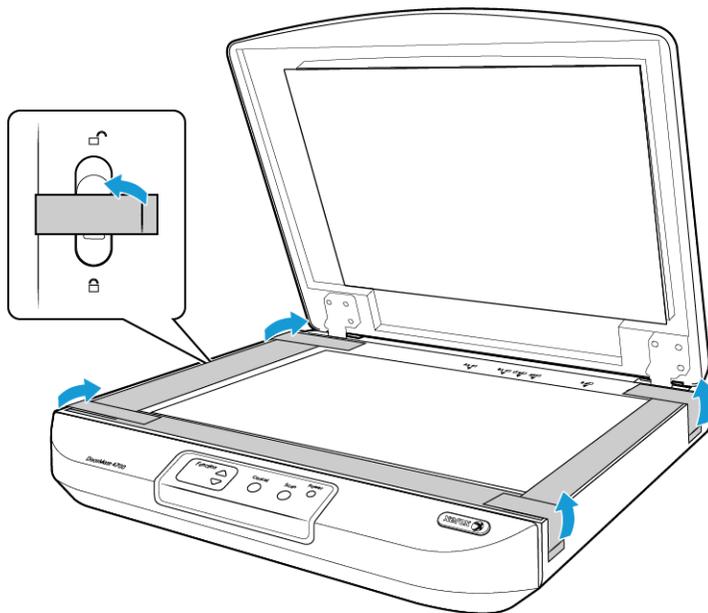
1. Remove any shipping tape from the scanner body. Peel off the protective plastic film from the control panel.



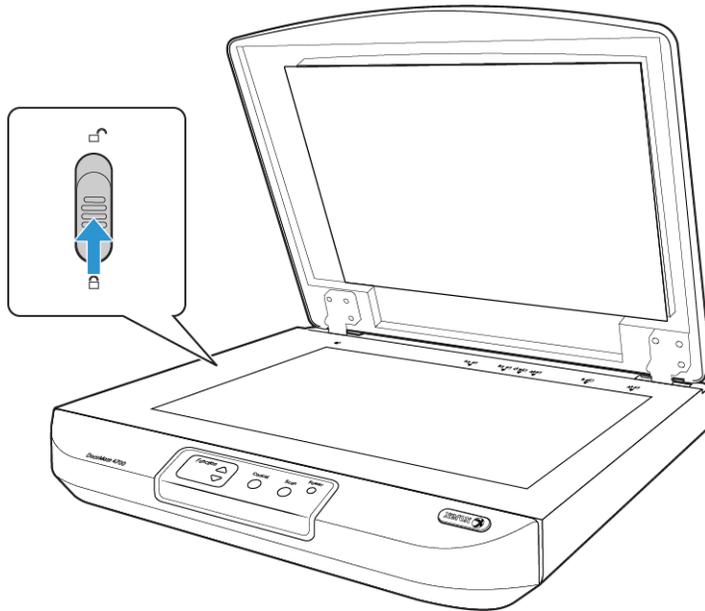
2. Lift the scanner lid.



3. Remove any tape and protective foam from around or on the flatbed glass.



- Slide the locking tab to the unlocked position.

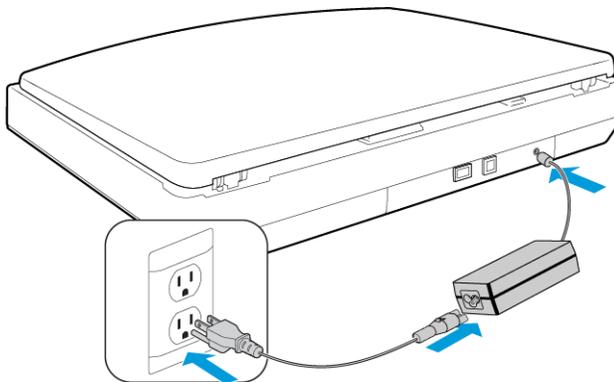


- Close the scanner lid when you are finished.

Connect the Power Cord

Note: Only use the power supply (DA-48M24 made by APD) included with your scanner. Connecting any other type of power supply may damage your scanner, and will void its warranty.

- Plug the power supply into the power port on the scanner.
- Plug the power cord into the power supply and into a wall outlet.



Connect to Another Scanner

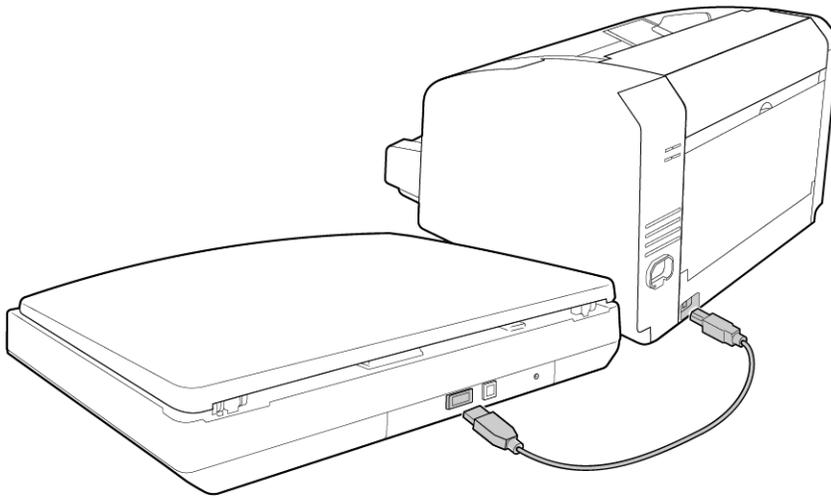
Using the pass through USB port on the back of the Xerox DocuMate 4700 scanner, you can connect with another Xerox desktop scanner to add the options for the second scanner to the TWAIN interface for the Xerox DocuMate 4700.

Note: This feature is designed for scanners that have a USB 2.0 connection only. If the scanner you wish to combine with the DocuMate 4700 has a USB 3.0 connection, connect it directly to the computer instead.

1. Install the driver for the Xerox desktop scanner you want to connect to the Xerox DocuMate 4700 scanner. For example, if you have a Xerox DocuMate 4799, install the driver for that scanner before proceeding with these instructions.

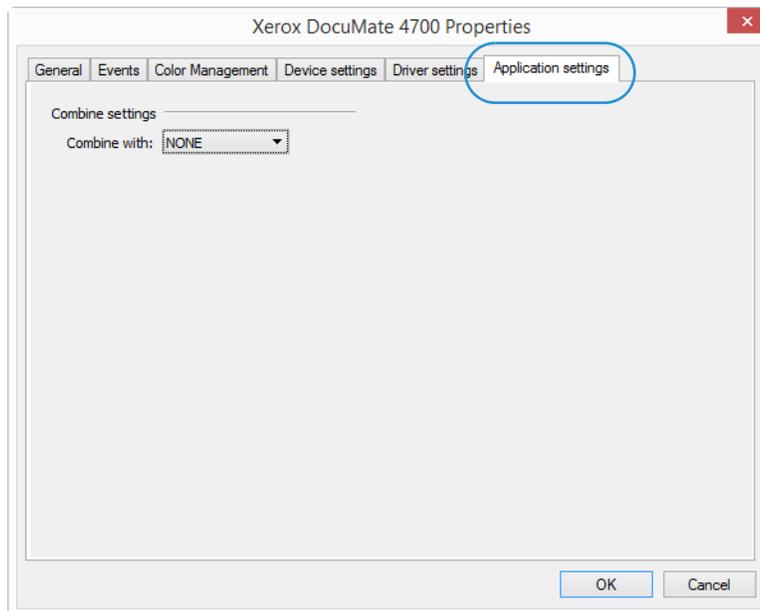
For a list of scanners the Xerox DocuMate 4700 will connect to, please visit the Xerox DocuMate 4700 product support page at www.xeroxscanners.com.

2. At the end of the scanner driver installation, you will be prompted to plug the scanner into the computer and a wall outlet. If the scanner being installed has a USB 3.0 connection, connect it to the computer and wall outlet as shown in the prompt. Otherwise, use the diagram below as a guide to connect the USB cable for the Xerox DocuMate 4799 to the Xerox DocuMate 4700.

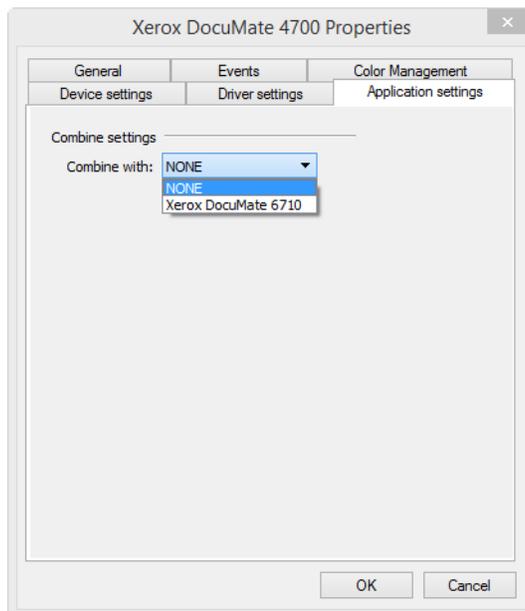


3. Make sure the Xerox DocuMate 4700's power is on and then turn on the Xerox DocuMate 4799 scanner.
4. Your computer recognizes that a scanner has been plugged into the USB port and automatically loads the appropriate software to run the scanner.
5. Open the scanner's hardware properties page.
 - **Windows 7 and newer**—from the Windows Control Panel, open **Hardware and Sound** and then **Devices and Printers**. Right-click on the scanner and then select **Scan properties** from the list.

- Click on the **Application Settings** tab



- Click on the menu next to **Combine with**. Select the scanner you want to use with the Xerox DocuMate 4700.



- Click on **OK**.

OPENING THE TWAIN INTERFACE

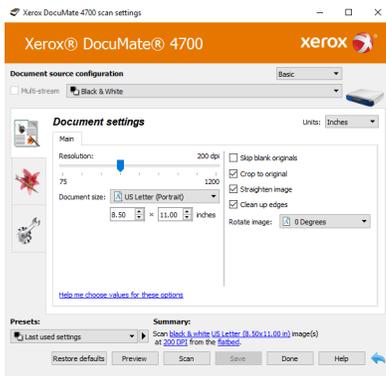
- Open a TWAIN scanning application. Steps will differ depending on the specific application.

2. Launch the TWAIN interface from the application. If you are prompted to select a scanner, select the **Xerox DocuMate 4700**.

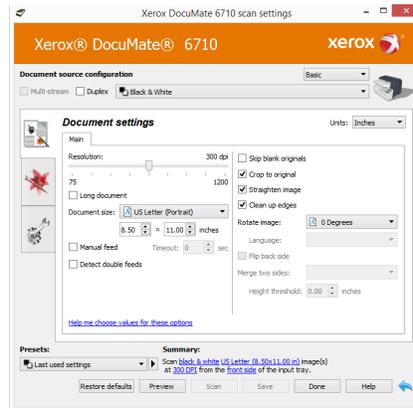
Note that if you select the scanner model you just installed instead of the Xerox DocuMate 4700, only the options for the other scanner will show in the TWAIN interface. The combining features only work when you select the Xerox DocuMate 4700 as the scanner in the scanning application you are using.

3. The TWAIN interface opens and the options for the Xerox DocuMate 4799 are now available in the TWAIN interface.

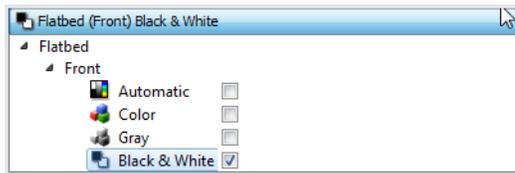
Depending on the actual scanner model you have installed and combined with the Xerox DocuMate 4700, these options may include Duplex (double-sided) scanning, double page feed detection, long document scanning, and so on.



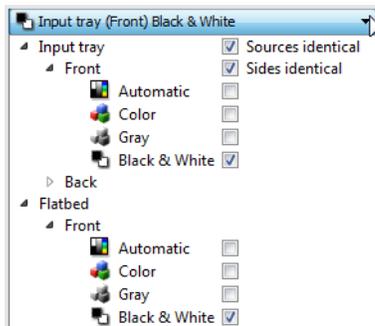
TWAIN: Xerox DocuMate 4700



TWAIN: Xerox DocuMate 4799



Example: Document source configuration list for the Xerox DocuMate 4700



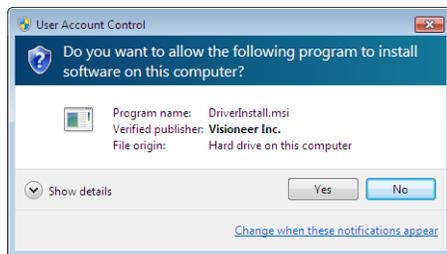
Example: Document source configuration list when combined with the Xerox DocuMate 4799

Note: for information on using the options in the TWAIN interface that are specific to the scanner you combined with the Xerox DocuMate 4700, please refer to the user guide for that scanner for instructions. This document contains instructions for the features available to the Xerox DocuMate 4700 scanner.

4. Installation

Please make sure of the following before you begin installation:

- If you are prompted to reboot during installation, please select **"No"**. Finish installing the rest of the software, then close all open windows and reboot your computer.
- The information in this guide may cover software not provided with the scanner you purchased. Please disregard any information about the software not applicable to your scanner.
- If your computer has AntiVirus or AntiSpyware software running, you may encounter alerts or messages during installation asking you to allow the installation to proceed. Although the messages will differ based on the software your computer is running, in each case you should allow the installation to proceed if that option is available. Alternatively, you can turn off the AntiVirus or AntiSpyware software before installing your scanner, but if you do, make sure to turn it back on again when installation is finished.
- If your computer is running Windows 7 or later, you may see the Windows User Account Control screen asking you to confirm system changes. Click the Yes button to allow the installation to proceed.



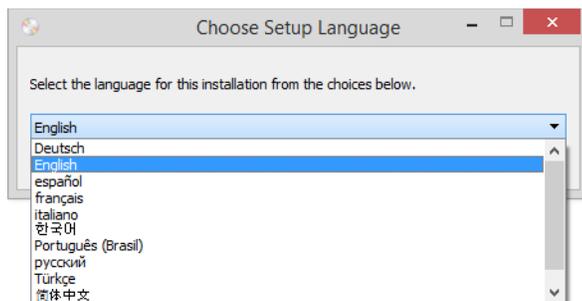
Install the Software and Connect the Scanner

1. Start Microsoft Windows and make sure that no other applications are running.
2. Insert the installation disc into your computer's DVD-ROM drive.



The disc automatically starts.

3. The Select Language window opens. Click the drop-down menu arrow and select the language to use. Click **OK**.



The disc's Main menu window opens.

Note: If the disc does not start, check the following:

- Make sure the disc drive's door is completely shut.
- Make sure the disc was inserted in the drive in the proper direction (label side up).

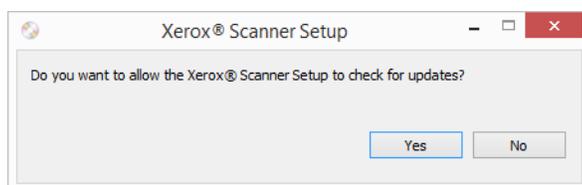
To launch the disc manually:

- Open the Windows options for your computer's disc drives.
- Double-click the icon for your DVD-ROM drive.
- The Installation menu for the disc should now open.

If the menu does not open:

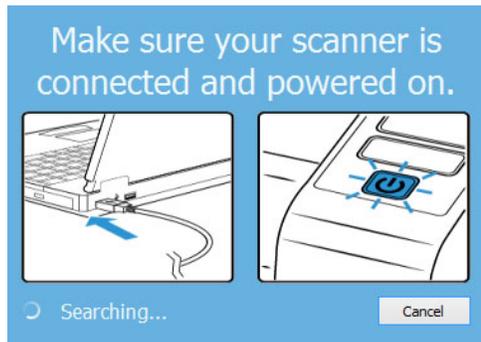
- From the list of files on the disc, double-click the file named setup.exe.

4. A prompt will be shown to allow the installer to search online for software updates. Select **No** to install the software on the disc only.



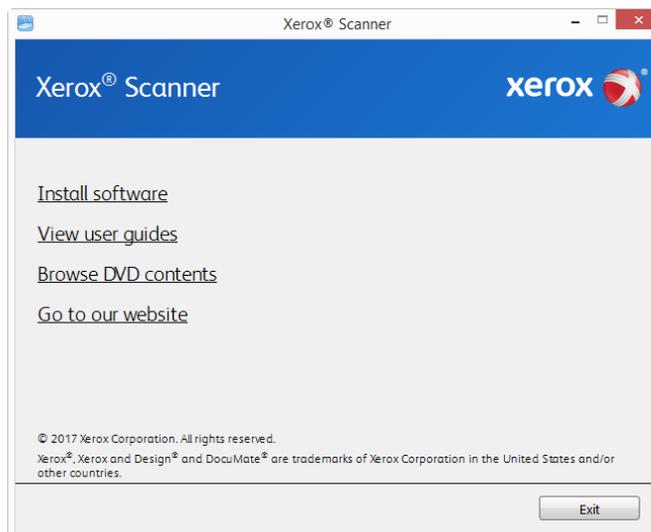
5. If online updates are approved, it will first check to see if there are newer versions of the installer.

6. Plug the USB cable into the USB port on the scanner then into a USB port on the computer. Turn on the scanner power.

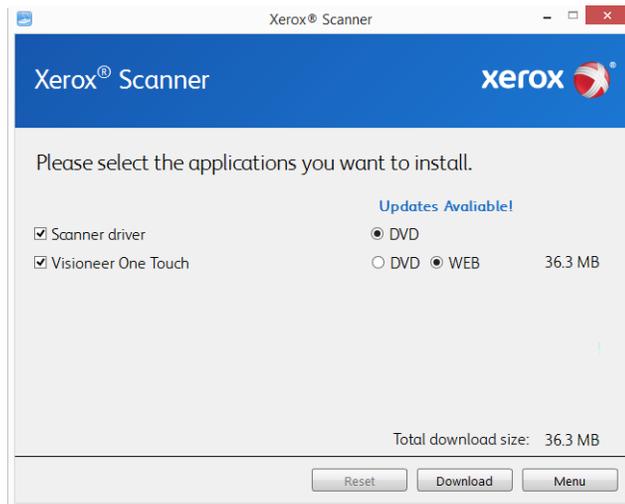


Note: Select **Cancel** to install the software on the disc only.

7. When this is complete, the Main Menu will be shown.
8. On the Main menu, select **Install software**.



- Make sure the boxes for **Scanner Driver** and **Visioneer OneTouch** are selected, as well as any other applications you want to install.

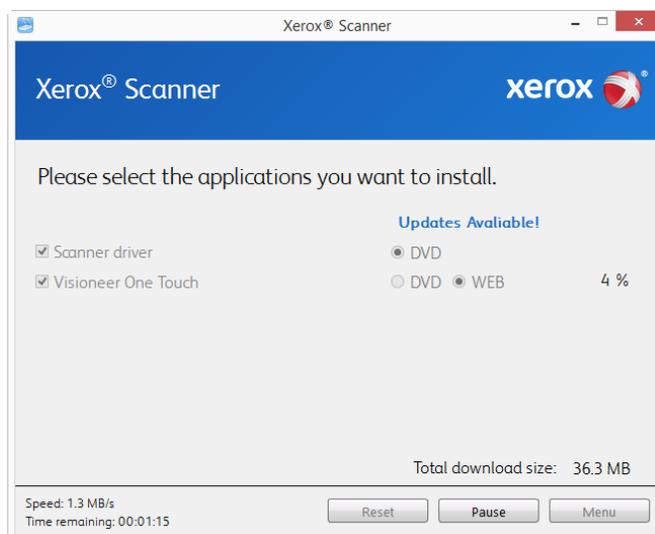


Note: The software provided with your scanner may differ slightly from the list shown in the window.

- If a version of the software is already installed on the system, the option will be greyed out. However, if there is a newer version available on the disc or online, it will be possible to upgrade by selecting the appropriate button option.
- If the software on the disc is up to date then the software will be installed from the DVD. However, if there are newer versions of the software available online, the **Web** button will be shown and selected by default.

Select which option to install the software from.

- If any of the Web buttons have been selected, the software will have to first be downloaded by clicking **Download Now**. The total size of the download is shown at the bottom.
- After the download has begun, it can be paused. If changes to the selections are required, it is necessary to click **Reset** while the download is paused. This will allow the settings to be changed.



Note: Clicking the Reset button in either the Main menu or the Install menu will cause both partially completed and previously downloaded files to be deleted. In order to be installed they will either have to be downloaded again or installed from the DVD.

14. Once all software has been downloaded, click **Install now**.

INSTALLING THE SCANNER DRIVER

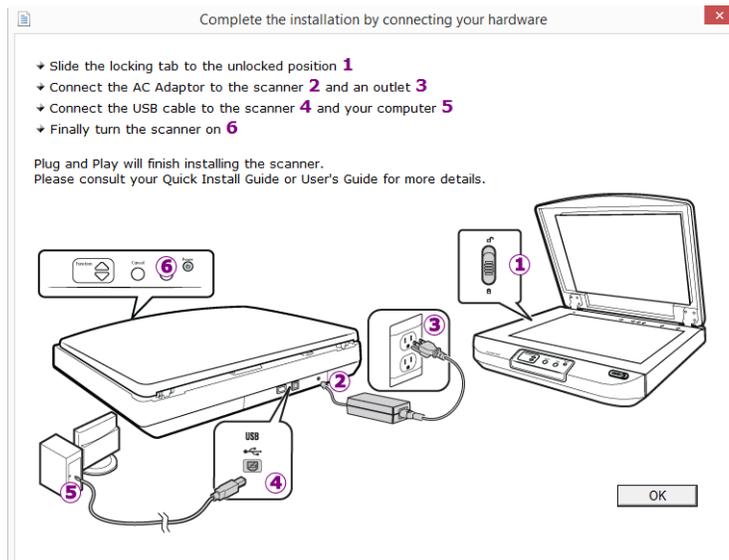
The scanner driver installation will start first.

1. The Welcome screen for the scanner driver Setup Wizard opens. Click **Next**.



2. On the Xerox License Agreement window, read the license agreement. If you accept the terms, select **I Agree** then click **Next**.
If you choose not to accept the license agreement, click **Cancel**. Click **Close** on the Installation Interrupted window.
3. The software will now be installed.

4. **Stop** when you see the “Complete the installation by connecting your hardware” window. Do not click **OK** yet. Leave the window open and proceed to the next section.

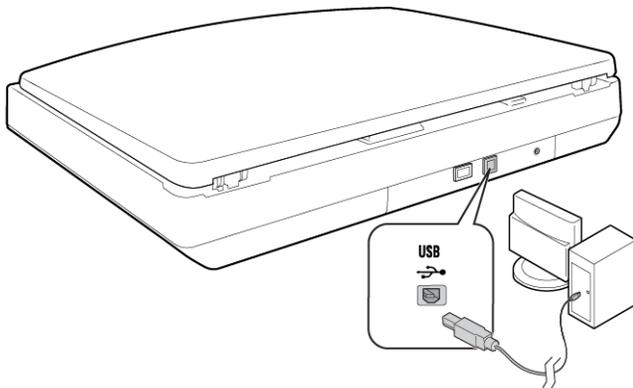


Note: If you do not see this on-screen diagram for connecting the scanner, stop and follow the instructions below.

CONNECT THE USB CABLE AND TURN ON THE POWER

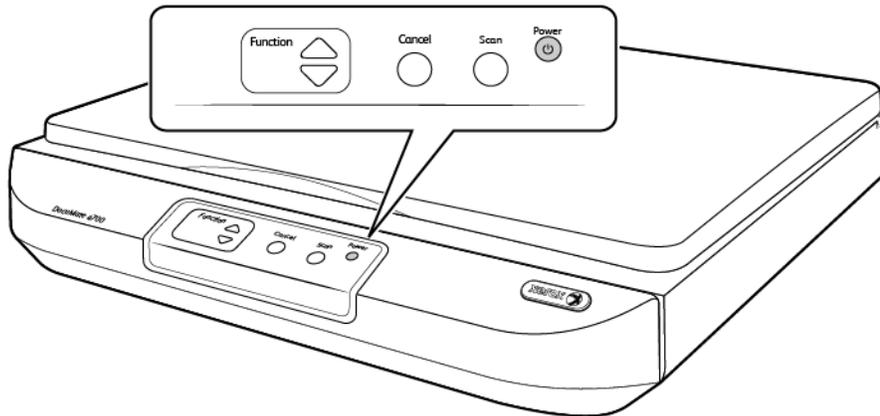
If you did not connect the scanner earlier, proceed with the instructions below.

1. Remove any tape from the USB cable.
2. Plug the flat end of the USB cable into an available USB port on the back of the computer. Check your computer’s manual for USB port locations.
3. Plug the square end of the USB cable into the output USB port on the back of the scanner.



If the plug does not attach easily, make sure that you are plugging it in correctly. Do not force the plug into either connection.

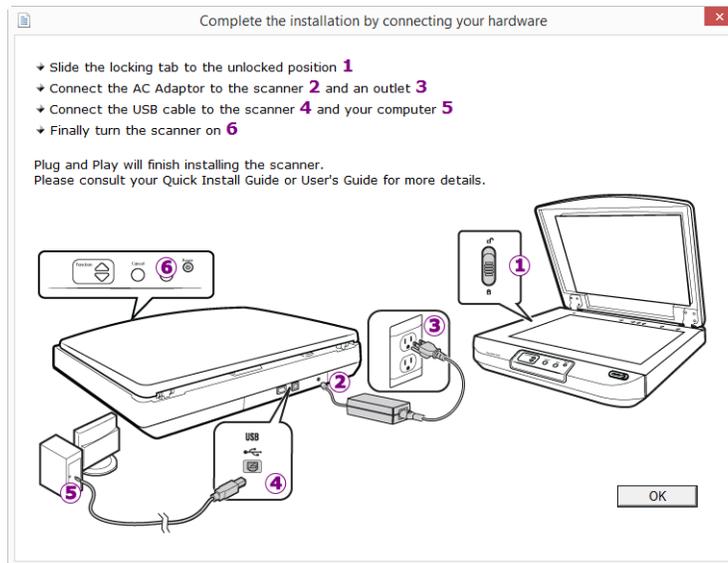
- Turn on the scanner power.



The status light comes on and flashes indicating that the scanner is receiving power.

Your computer recognizes that a scanner has been plugged into the USB port and automatically loads the appropriate software to run the scanner.

- When you're certain that the software has completely loaded, return to the "Complete the installation by connecting your hardware" window.



- Click **OK** to complete the installation process.

7. Click **Close** on the Installation Complete window to close and exit the driver installer.



INSTALLING VISIONEER ONETOUCH

The Visioneer OneTouch software installation will start automatically after you click **Close** on the driver Installation Complete window.

1. Click **Next** on the Welcome to the OneTouch Setup Wizard.



2. On the Visioneer License Agreement window, read the license agreement. If you accept the terms, select **I Agree** then click **Next**.
If you choose not to accept the license agreement, the installation will terminate and OneTouch will not be installed.
3. Click **Close** on the Installation Complete window to close and exit the software installer.

4. After OneTouch is installed, a splash screen will be displayed while it initializes and searches for installed scanners. Please wait for this screen to disappear before attempting to use OneTouch.



Note: If you selected other software to install from the DVD the installation for that software will automatically start after you click **Close** on the Installation Complete window. Follow the instructions on-screen to install each application you selected.

Installing Additional Applications

Your scanner includes free, additional applications as described in the table below.

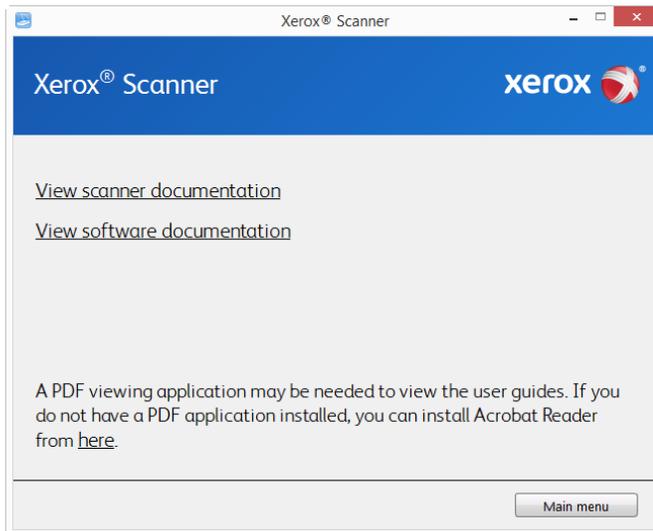
1. Return to the disc's Main menu and click **Install software**.
2. If a version of the software is already installed on the system, the option will be greyed out. However, if there is a newer version available on the disc or online, it will be possible to upgrade by selecting the appropriate button option.
3. If the software on the disc is up to date then the software will be installed from the DVD. However, if there are newer versions of the software available online, the **Web** button will be shown and selected by default.

Ensure the checkbox for the application is selected and choose which location to install the software from.

4. If any of the Web buttons have been selected, the software will have to first be downloaded by clicking **Download Now**.
5. Once all software has been downloaded, click **Install** now.
6. Follow the instructions on the screen to install each of the additional applications.

View the User Guides

1. Return to the disc's Main menu and click on **View user guides**.



2. Click on **View scanner documentation** to access the scanner user guide and scanning guides for OneTouch and TWAIN.
 - **Scanner user guide**—Instructions for scanner setup, installation, operation, maintenance, safety, and warranty
 - **OneTouch scanning guide**—Instructions for configuring and scanning using OneTouch
 - **TWAIN scanning guide**—Instructions for accessing and scanning using the TWAIN interface

Click on **View software documentation** to access the user guides for the software applications provided with the scanner.

From either of these user guide windows, click on the **User guide menu** button to return to the main user guide window, then select the other documentation section to view the user guides.



Scanner documentation window

3. Click the links of the guides you want to view.
4. When you're finished, click **Main menu** to return to the Main menu window and click **Exit**.
5. Remove the installation disc and store it in a safe place.

Register Your Scanner

Registering your scanner is important as it provides you with access to our free telephone support service. Registration also gives you free access to software updates for your scanner.

You will need an active network connection to register your scanner. If you do not have network access you can contact our customer service department to register the scanner. Please refer to the Technical Support Card, that you received with the scanner, for our customer service contact information.

1. Open an Internet Explorer window, or any other Internet browser you have installed on your computer.
2. In the web address field type www.xeroxscanners.com.
3. Press Enter on your computer's keyboard or click the option on screen to go to the web address.
4. When the Xerox® scanners web page loads click on **Register Your Product**.
5. Fill in the registration form, all required fields have an asterisk (*).
A valid email address is required for registration.
6. You will be asked to enter the serial number for the scanner, it is located on the back or underside of the scanner.
7. After filling in the form, click on **Submit Your Registration** to complete the registration.

5. Loading Documents to Scan

Always remove any staples or paper clips from documents before inserting them into the scanner. Staples and paper clips can jam the feed mechanism and scratch the internal components. Also remove any labels, stickers, or Post-It™ notes that may come off during the scanning process and get stuck in the scanner. Misuse as described here will void your scanner's warranty.



Please go to www.xeroxscanners.com, select your product, and then click the “Warranty Program” link to view the warranty terms and conditions for your scanner.

Scan from the Flatbed Glass

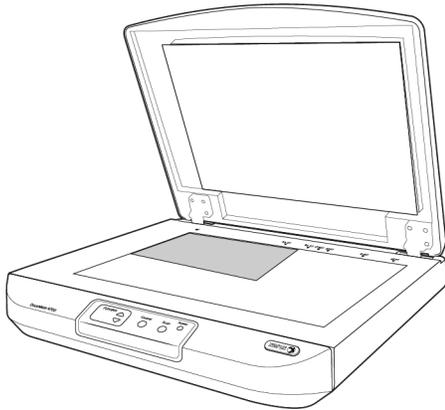
SUPPORTED DOCUMENT TYPES

You can scan the following types of documents with this scanner.

- Document size
 - Minimum size (width x length) – 0.15 x 0.15 inches (4 x 4 mm)
 - Maximum size (width x length) – 11.7 x 17.0 inches (297 x 432 mm)

LOADING DOCUMENTS

1. Open the scanner lid and place the page on the scanner glass, *face down*.

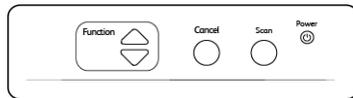


2. Align the item with the arrow on the reference frame then close the cover.
3. You can now scan the document using the scanner buttons, OneTouch, or one of the other scanning interfaces.

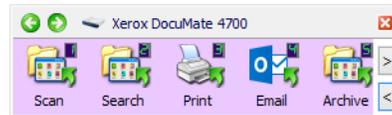
Scanning Interfaces

- OneTouch Control Panel**—When you press the Scan button on the scanner, the scanner starts scanning using the settings for the current LED number. The scanned image is then sent to a destination on your computer or network drive.

OneTouch Button Panel—Use this scan option when you want to scan from the computer screen. Scanning from the on-screen OneTouch Button Panel is the same as selecting a scanning option on the scanner, except you click an icon that represents the function.

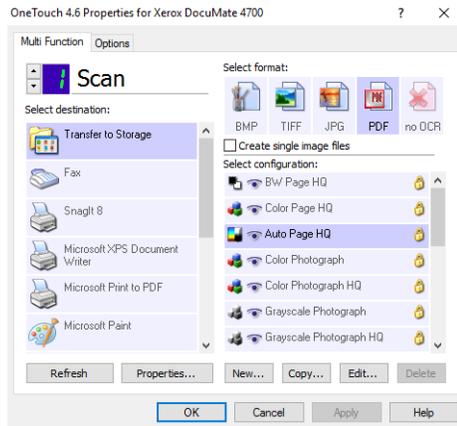


Scanner Control Panel

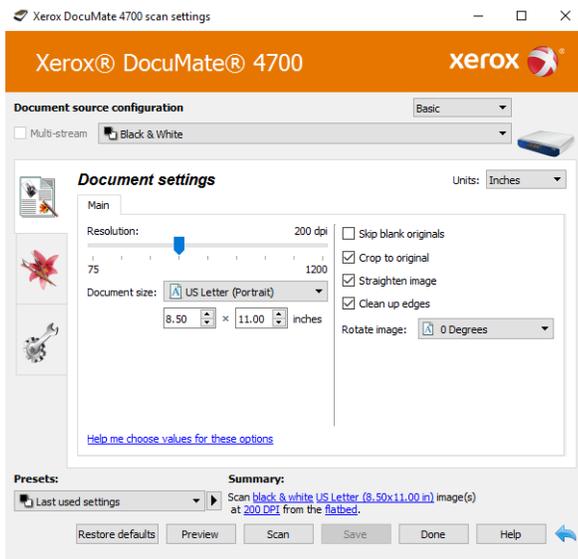


OneTouch Button Panel

Please see the OneTouch Scanning Guide on the installation disc for instructions. You can also click the **Help** button in the OneTouch Properties window to open the instructions in an Internet browser.



- **TWAIN and WIA Interface**—this option uses your scanner’s TWAIN interface to scan. Select scanning options before scanning, put the document in the scanner, then click the **Scan** button in the TWAIN interface window.



Please see the TWAIN Scanning Guide on the installation disc for instructions. You can also click the **Help** button in the TWAIN interface to open the instructions in an Internet browser.

- **ISIS Interface**—This option uses the ISIS interface for scanning. Please refer the user manual for your ISIS scanning application for instructions on scanning with the ISIS interface.

6. Maintenance

This section contains information about maintenance, troubleshooting, uninstalling, scanner specifications, and spare parts.

Safety Precautions

When servicing the scanner you should take the following precautions to ensure your safety and prevent damage to the scanner.

Do These

- Wear protective gloves when cleaning the scanner with Isopropyl rubbing alcohol. Rubbing alcohol may irritate sensitive skin.
- Only perform scanner maintenance as described in this chapter.
- Keep the scanner and cleaning supplies away from any open flame or heat source as any form of alcohol is flammable.
- Always read the instructions in each section carefully, the instructions are specific to the part you are installing or servicing.
- Move the scanner to an area that has adequate room for opening the scanner.
- If your scanner has a power cord and/or power switch, always turn off the scanner and unplug the power cord before performing maintenance, unless the maintenance instructions below specifically state to leave the scanner plugged in and powered on.
- Always unplug the USB cable from the scanner before performing maintenance, unless the maintenance instructions below specifically state to leave the scanner plugged in.
- Wear an anti-static strap to prevent electrostatic discharge when touching metal components.
- Keep all cleaning supplies, scanner parts and accessories out of the reach of children.

Do Not Do These

- Never attempt installation of any part not described in this manual.
- Never service the scanner near a radiator or any other heat source.
- Never use aerosol sprays or compressed air, or attempt to lubricate parts with an oil or silicon spray.
- Never service the scanner in an area where there are open liquid containers.
- Never pour or spill liquid on the scanner or any of its components.

Hardware Properties

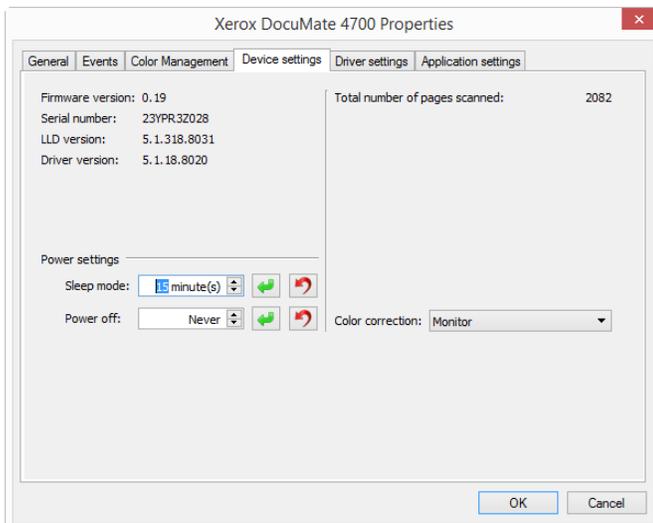
You can use the scanner's properties page to keep track of scanner maintenance, change some of the hardware options, configure the scanner interface behavior, and adjust application options that may be available for your scanner.

To open the scanner hardware properties page:

- **Windows 7 and later**—from the Windows Control Panel, open **Hardware and Sound** and then **Devices and Printers**. Right-click on the scanner and then select **Scan properties** from the list.

DEVICE SETTINGS

The Device Settings tab shows the hardware information for your scanner. The options on the Device Settings tab will be available based on whether or not the scanner hardware supports the feature. Some features described herein may not be available for the current scanner. Please disregard any information about features that you do not see in the interface for your scanner.

**Scanner Details**

- **Firmware version**—this is the scanner’s hardware processor version number.
- **Serial number**—the scanner’s unique identification number.
- **LLD version**—the scanner’s base driver version. This is not the OneTouch software revision, TWAIN or WIA driver versions.
- **Driver version**—this is the version of the scanner’s TWAIN driver.

Scanner Settings

- **Counters**—click the reset button next to the counter you want to set back to 0.

Power Settings

- **Sleep mode**—sleep mode is the low-power state when the scanner is not in use. You can adjust the amount of time you want the scanner to wait before it goes into low power.
 - Click the green enter button to save any changes in the Sleep mode field.
 - Click the red reset button to reset to the default timeout value.
- **Power off**—input the number of minutes you want the scanner to wait before it turns itself off.
 - Click the green enter button to save any changes in the power off field.
 - Click the red reset button to reset to the default timeout value.

Color correction

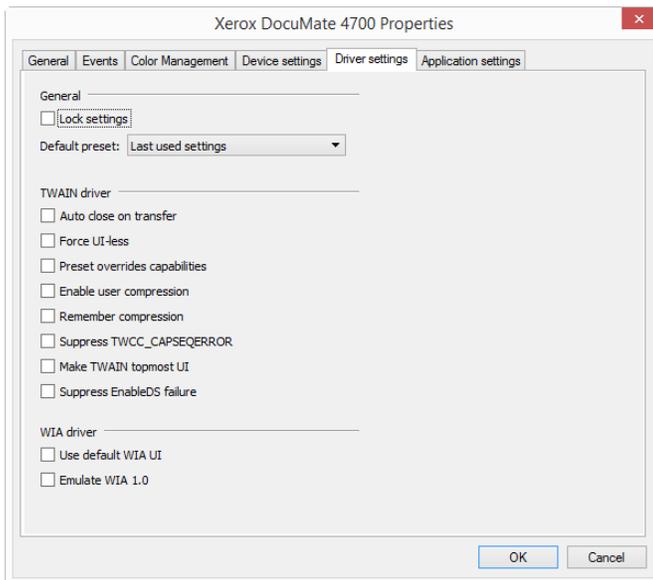
Set the optimization style for color correction in the TWAIN interface. This option is not available for all scanners.

- **"Printer"** will optimize the image for duplicating on a printer.
- **"Monitor"** will optimize the image for displaying on a monitor.

Images optimized for a monitor, when printed, will not match the original scanned item.

DRIVER SETTINGS

The options in this panel are for configuring how the TWAIN interface will behave in some scenarios. Please see the TWAIN scanning guide on the installation disc for instructions.



Cleaning the Scanner

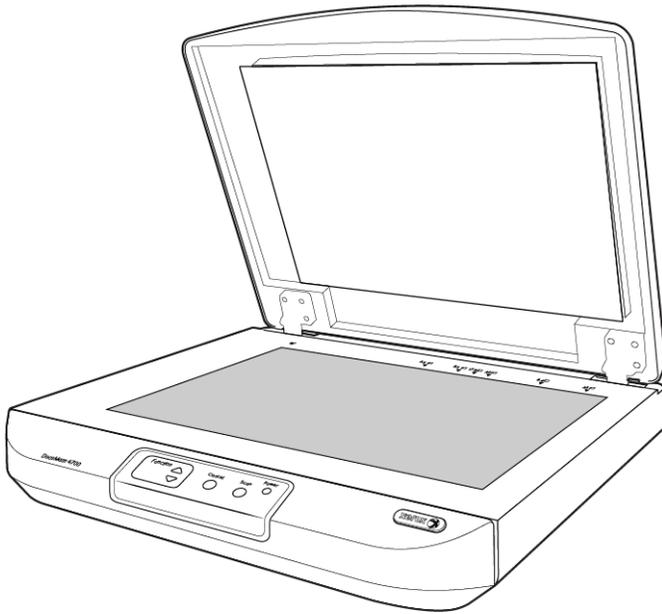
Regular maintenance of your scanner can help to ensure continual optimal performance.

Using a soft, lint-free cloth, wipe down all plastic surfaces on the scanner.

CLEANING THE SCANNER GLASS

Scanning items that have excessive amounts of dirt or dust may dirty the glass. To ensure the best quality scanned item, wipe the scanner glass with a soft, dry, clean cloth to rid the glass of dust or other debris.

If any residue remains after wiping the glass with a dry cloth, try adding a few drops of Isopropyl alcohol (rubbing alcohol) to the cloth and wipe off the residue.



Troubleshooting

Problem: The scanner won't scan. What's wrong?

Check for one of these possible causes:

- **Are the cables loose or not plugged in securely?** Inspect the cable connections. Make sure the cables are plugged in securely.
- **Is the scanner's status light on?** Turn on the scanner's power. If the status light doesn't come on, plug the power supply into another electrical outlet. If you are using a UPS battery back-up or power strip, try plugging the scanner directly to a wall outlet.
- **Did you restart the computer and scanner?** If the scanner gets a paper jam, or loses connection because of an error, try restarting your computer and power cycling the scanner.
- **Did you plug the scanner into a USB hub?** If you're using a USB hub to connect the scanner try plugging the scanner's USB cable directly to the back of the computer. It is not recommended that you use the scanner with a USB hub, if you are using a hub, the hub must have its own power supply.
- **Is the USB cable 6' or less?** If you are using a USB cable that is longer than 6' you may lose connection to the scanner. The recommended USB cable length is 6' or less, the USB cable provided with your scanner is within this range.
- **Did you select another image source in the scanning software?** If you use multiple imaging devices with your computer, such as a camera, all-in-one printer, or another scanner, you may have selected another source for images. Make sure Xerox® DocuMate® 4700 is selected as the scanner.

Problem: Why does my scanner not function after performing a system restore on Windows?

The system restore process may have corrupted some of the driver components. It is recommended that you reinstall your scanner driver. Please refer to “Uninstalling Your Scanner” on page 7 for installation instructions.

Problem: Why won't my scanner buttons work after scanning with Windows Image Acquisition (WIA)?

After performing a scan using the WIA interface you must close the application you were using before scanning with the buttons on the scanner. This does not occur when scanning using the TWAIN or ISIS interface.

Problem: Why won't my scanner work after the computer has been sitting idle for several hours?

To resolve the problem, simply turn off the scanner power then turn it back on again.

This may occur after Windows goes into power saving mode to “hibernate” the computer into a low power state. When you move your mouse or type on the keyboard it “wakes” the computer back up and restores full power to the system. This power fluctuation during the computer's hibernating period may sometimes cause the scanner to lose communication to the computer.

Problem: The installation will not complete successfully. If installation finishes, the scanner's OneTouch options do not seem to work properly.

A likely cause is that some driver programs are already installed on your computer for another scanner. Or you previously had another Visioneer® or Xerox® scanner and that driver program is still on your computer. They are interfering with the installation and OneTouch options, and you need to remove those other drivers and re-install your Xerox® scanner. Please see the documentation that you received with the other scanner for the steps to remove its driver programs.

Problem: My computer keeps giving me out of hard drive space error messages.

The minimum requirement of free hard drive space is for the installation of the scanner driver and basic, low resolution, scanning. High resolution scans result in files that can be over 1 gigabyte in size. Free up some space on your hard drive for the software to be able to save the scanned images.

Problem: If the USB cable is disconnected during a scan, the scanner does not reconnect when the USB cable is plugged back in.

Unplug the power cable from the scanner, and then plug it back in.

If the scanner does not reconnect:

1. Unplug the power cable from the scanner.
2. Restart your computer.
3. After the restart is complete, plug the power cable back in.

Problem: When using "Create single image files" not all of the pages scanned are sent to the destination I chose.

There are a limited number of times that an application can open. When "Create single image files" is selected and you are scanning to a destination application, each side of the page scanned will open a new instance of that application. If you want to have an image open in an application immediately, limit your scan batch to less than 5 pages.

Alternatively, you can set your destination to be a folder location on your computer or network using "Transfer to Storage". Select any file format and then scan a large batch of papers. At the end of scanning, the driver will immediately save all pages scanned to that folder location without opening an application.

Problem: I have selected "Skip Blank Originals" but not all of the blank pages have been removed.

If you are scanning light weight paper, such as 16lb or 18lb printer paper, the scanner may be picking up faint images through the paper and the driver will not drop those pages out of the final file. The "Skip Blank Originals" result will vary based on the DPI range and paper weight. Generally 100 dpi or 150 dpi produces the best results.

Problem: I tried to 'Repair' the OneTouch application by using the 'Change' function through the Add/Remove Program within the Control Panel and was not able to repair it.

1. Before attempting to repair OneTouch, unplug the USB cable connected to the scanner.
2. Perform the Change/Repair function again. If you are asked for the Install DVD, insert the disc into the DVD-ROM player and click OK.
3. When prompted, plug the USB cable back into the scanner.
4. When the installation process finishes, click OK on the Complete The Installation window, and then click Close.
5. Reboot your computer.

Problem: OneTouch no longer functions after installing Internet Explorer on Windows XP.

This is a known issue where OneTouch stops responding when Internet Explorer is installed after the scanner. To resolve the issue:

1. Open the Windows Add/Remove Programs feature from the Control Panel.
2. Find Windows Internet Explorer and uninstall it using the change/remove options. Follow the wizard through a complete removal of the Internet Explorer software.
3. Find OneTouch and uninstall it using the change/remove options. Follow the wizard through a complete removal of the OneTouch program.
4. Unplug your scanner's USB cable from the computer.
5. Reboot your computer.
6. Install Internet Explorer.
7. Install your scanner driver.

Problem: With AutoCrop to Original selected, sometimes I get blank pages, or pages with lines.

The pages were probably scanned in crooked, or skewed. To use AutoCrop to Original, the pages must be scanned in straight. Adjust the paper guides on the scanner so pages feed in straight.

ERROR LIGHT TROUBLESHOOTING CODES

Normal Operation

- **Steady blue:** indicates the scanner is ready to scan.
- **Slow flashing blue:** indicates the scanner is in low power mode.
- **Rapid flashing blue:** indicates the scanner is waking up from low power mode.
- **Steady red:** the scanner is busy or it is not connected to the computer.
- **Flashing red:** the scanner is reporting an error.

Error Codes

The status light indicates the current state of the scanner. If your scanner experiences hardware problems, the status light turns red and will flash a specific number of times, pause, and then repeat the same number of flashes. The number of flashes between pauses indicates the hardware error code. The LED display will also flash an “E” then the error code number that matches the status light’s blinking pattern.

Descriptions of the most common patterns are listed below. In all cases, you should turn off the scanner and check the scanner setup. Make sure the USB cable is plugged into the scanner and computer. Make sure the power cord is plugged into the scanner and into a wall outlet.

| Error Code | Problem Description | Solution |
|-----------------|---|--|
| 0 | Scanner is not connected to the computer (The LED does not flash “E” and the status light remains blue.) | A cable may be loose. Check that the scanner’s cables are correctly attached to the computer. If the scanner still does not connect, re-boot the computer. |
| 1, 2, 7 or 8 | The lamp in the scanner body or lid has malfunctioned | This usually occurs if the power was disconnected during a scan. Turn the scanner off, then back on again. If the problem persists, turn off the scanner, re-start the computer, then turn the scanner on. If the problem continues, and your scanner’s power is plugged into a surge protector or UPS battery backup, try plugging the scanner power directly into a wall outlet. |
| All Other Codes | An internal part in the scanner may have malfunctioned | Turn off the power to your scanner, then turn it back on. If the problem persists, re-boot your computer. If the problem still persists, contact Xerox Technical Support. |

Uninstalling Your Scanner

Use the options in the Windows Control Panel to remove the scanner driver and modules, and any other software provided with the scanner.

Please leave the scanner’s USB cable plugged into the computer while uninstalling the scanner driver. Unplug the USB cable when directed to do so in the instructions below.

Open the list of installed programs in the Windows Control panel.

- Windows 7 and later: Open Programs and Features

Uninstalling the scanner driver:

1. In the list of installed programs click on Xerox® DocuMate® 4700 driver.
2. Click the **Change/Remove** or **Uninstall** button.
3. Click **Yes** when asked to confirm that you want to remove the driver.

When the driver uninstallation is complete the progress window will automatically close.

4. Turn off the scanner and unplug the USB cable.
5. Reboot the computer if you are prompted to do so.

Follow these instructions to remove any of the other software you installed with your scanner. Depending on the software provided with your scanner, and which applications you installed during the scanner setup, the application list may include:

- OneTouch
- OneTouch OCR module

Uninstalling Visioneer Acuity™:

Visioneer Acuity is automatically installed when you install the scanner driver using the installation disc. You can also download the Visioneer Acuity module from the support pages for your scanner at www.xeroxscanners.com. Visioneer Acuity is a utility with advanced image processing options to instantly improve the visual clarity of anything you scan.

1. In the list of installed programs select **Visioneer Acuity Assets**.
2. Click **Yes** when asked to confirm you want to remove the software.

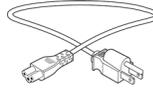
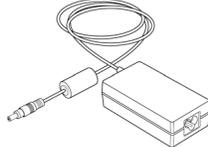
Depending on the method of installation, and your scanner model, there may be multiple entries for Visioneer Acuity in the installed programs list. The additional entries in this list are the image processing libraries needed to support various scanner models. These additional items will be called **“Visioneer Acuity Assets”** followed by a version number. In the scenario described here, when you want to uninstall Visioneer Acuity make sure you select and uninstall Visioneer Acuity. If you uninstall one of the entries labeled as an “asset” you will still need to uninstall the main Visioneer Acuity utility.

Xerox® DocuMate® 4700 Specifications

| Scanner Specifications | |
|-------------------------------|--|
| Document Requirements | |
| Minimum Item Size | 0.15 x 0.15 inches (4 x 4 mm) |
| Maximum Item Size | 11.7 x 17.0 inches (297 x 432 mm) |
| Item Thickness | 1.0 inch (25 mm) |
| General Specifications | |
| Scanning Speeds | A4 Portrait –2.5 seconds per page @ 200 and 300 dpi |
| Optical Resolution | 600 dpi |

| Scanner Specifications | |
|-----------------------------|--|
| Output Bit Depth | 24-bit color, 8-bit grayscale, 1-bit bitonal (black & white) |
| Scan Method | A3 Simplex Single-Pass Flatbed |
| Image Sensor | Contact Image Sensor |
| Light Source | RGB LED lamp |
| Interface | Hi-Speed USB 2.0, compatible with USB 1.1 |
| Certifications | UL, C-UL, FCC CLASS B, CE, CB, WEEE, RoHS, ENERGY STAR |
| Operating Temperature | 50° ~ 95° F (10° ~ 35° C without condensation) |
| Relative Humidity | 10% ~ 85% (@35° C without condensation) |
| Scanner Dimensions | |
| Width | 22.84 inches (580 mm) |
| Depth | 19.5 inches (495 mm) |
| Height | 4.53 inches (115 mm) |
| Weight | 15.4 pounds (7 kg) |
| Power Information | |
| Power Supply | APD DA-48M24 DC Jack, 3P, 100~240Vac, 24Vdc, 2A, 48W, Class 1, ENERGY STAR, RoHS |
| Scanner Rating | 24Vdc, 2.0A |
| Power consumption | ≤ 22 Watts (during operation) ≤ 5 Watts (on standby) < 2 Watts (power save after 15 minutes without scanning) ≤ 1 Watt (power off) |
| Cable Information | |
| AC Power Cord | US(UL/CSA)—3P, 10A/125V, L=1800mm, 3C*18AWG, BLACK, PH8B2EDJFOA-018, RoHS UK(BSI/PSB)—3P PLUG, 3A/250V, L=1800mm, 3C*0.75mm ² , BLACK, LONGWELL, PG8B9X3JG0A-018, RoHS EUR(CEE)—2P+G. BASE, 16A/250V, L=1800mm, 3C*0.75mm ² , BLACK, LONGWELL, PG8B9CIJG0A-05B, RoHS |
| USB cable | 1850 mm, 28AWG, with core, RoHS compliant |
| Software Information | |
| Supported Operating Systems | Microsoft Windows –32-bit or 64-bit 7 (Service Pack 1) –32-bit or 64-bit 8 / 8.1 –32-bit or 64-bit 10 |
| Scanner Drivers | TWAIN, WIA, ISIS |
| Bundled Software | Visioneer OneTouch® Visioneer Acuity Module |

Xerox® DocuMate® 4700 Parts List

| Part Name | Part Number | |
|---------------|---|--|
| USB Cable | 35-0118-000 |  |
| AC Power Cord | 35-0103-000 (US) 35-0104-000 (EUR) 35-0105-000 (UK) |  |
| Power Supply | 37-0095-000 |  |

7. Appendix A: Regulatory Information

Basic Regulations

UNITED STATES (FCC REGULATIONS)



This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes and modifications to this equipment not specifically approved by Xerox® may void the user's authority to operate this equipment.

Shielded cables must be used with this equipment to maintain compliance with FCC regulations.

EUROPEAN UNION

The CE mark applied to this product, symbolizes our declaration of conformity with the following applicable European Union Directives, as of the dates indicated:



| | |
|--------------------|---|
| September 8, 2017: | Council Directive 2014/35/EU as amended. Approximation of the laws of the member states related to low voltage equipment. |
| August 12, 2016: | Council Directive 2014/30/EU as amended. Approximation of the laws of the member states related to electromagnetic compatibility. |

This machine is certified as Class 1 LED product. This means that this machine does not produce hazardous laser radiation.

A full declaration of conformity, defining the relevant directives and referenced standards, can be obtained from your Xerox Limited representative or by contacting:

Environment, Health and Safety
 Xerox Corporation
 Oxford Road
 Uxbridge
 UBS 1HE
 Telephone 1-800-ASK-XEROX

TURKEY (ROHS REGULATION)

In compliance with Article 7 (d) We hereby certify “It is in compliance with the EEE Regulation”.

(“EEE yönetmeliğine uygundur”)

Copy Regulations

UNITED STATES

Congress, by statute, has forbidden the reproduction of the following subjects under certain circumstances. Penalties of fine or imprisonment may be imposed on those guilty of making such reproductions.

1. Obligations or Securities of the United States Government, such as:

| | | |
|------------------------------|-------------------------|-----------------------|
| Certificates of Indebtedness | National Bank Currency | Coupons from Bonds |
| Federal Reserve Bank Notes | Silver Certificates | Gold Certificates |
| United States Bonds | Treasury Notes | Federal Reserve Notes |
| Fractional Notes | Certificates of Deposit | Paper Money |

Bonds and Obligations of certain agencies of the government, such as FHA, etc.

Bonds. (U.S. Savings Bonds may be photographed only for publicity purposes in connection with the campaign for the sale of such bonds.)

Internal Revenue Stamps. (If it is necessary to reproduce a legal document on which there is a canceled revenue stamp, this may be done provided the reproduction of the document is performed for lawful purposes.)

Postage Stamps, canceled or uncanceled. (For philatelic purposes, Postage Stamps may be photographed, provided the reproduction is in black and white and is less than 75% or more than 150% of the linear dimensions of the original.)

Postal Money Orders.

Bills, Checks, or Drafts of money drawn by or upon authorized officers of the United States.

Stamps and other representatives of value, of whatever denomination, which have been or may be issued under any Act of Congress.

2. Adjusted Compensation Certificates for Veterans of the World Wars.
3. Obligations or Securities of any Foreign Government, Bank, or Corporation.

4. Copyrighted material, unless permission of the copyright owner has been obtained or the reproduction falls within the “fair use” or library reproduction rights provisions of the copyright law. Further information of these provisions may be obtained from the Copyright Office, Library of Congress, Washington, D.C. 20559. Ask for Circular R21.
5. Certificates of Citizenship or Naturalization. (Foreign Naturalization Certificates may be photographed.)
6. Passports. (Foreign Passports may be photographed.)
7. Immigration Papers.
8. Draft Registration Cards.
9. Selective Service Induction Papers that bear any of the following Registrant’s information:

| | | |
|---------------------------|------------------------------|--------------|
| Earnings or Income | Dependency Status | Court Record |
| Previous military service | Physical or mental condition | |

Exception: U. S. Army and Navy discharge certificates may be photographed.

10. Badges, Identification Cards, Passes, or Insignia carried by military personnel, or by members of the various Federal Departments, such as FBI, Treasury, etc. (unless photograph is ordered by the head of such department or bureau.)
11. Reproducing the following is also prohibited in certain states: Automobile Licenses — Drivers’ Licenses — Automobile Certificates of Title.

The above list is not all inclusive, and no liability is assumed for its completeness or accuracy. In case of doubt, consult your attorney.

CANADA

Parliament, by statute, has forbidden the reproduction of the following subjects under certain circumstances. Penalties of fines or imprisonment may be imposed on those guilty of making such copies.

1. Current bank notes or current paper money.
2. Obligations or securities of a government or bank.
3. Exchequer bill paper or revenue paper.
4. The public seal of Canada or of a province, or the seal of a public body or authority in Canada, or of a court of law.
5. Proclamations, orders, regulations or appointments, or notices thereof (with intent to falsely cause same to purport to have been printed by the Queen’s Printer for Canada, or the equivalent printer for a province).
6. Marks, brands, seals, wrappers or designs used by or on behalf of the Government of Canada or of a province, the government of a state other than Canada or a department, board, Commission or agency established by the Government of Canada or of a province or of a government of a state other than Canada.
7. Impressed or adhesive stamps used for the purpose of revenue by the Government of Canada or of a province or by the government of a state other than Canada.

8. Documents, registers or records kept by public officials charged with the duty of making or issuing certified copies thereof, where the reproduction falsely purports to be a certified copy thereof.
9. Copyrighted material or trademarks of any manner or kind without the consent of the copyright or trademark owner.

The above list is provided for your convenience and assistance, but it is not all inclusive, and no liability is assumed for its completeness or accuracy. In case of doubt, consult your solicitor.

OTHER COUNTRIES

Copying certain documents may be illegal in your country. Penalties of fine or imprisonment may be imposed on those found guilty of making such reproductions.

- Currency notes
- Bank notes and cheques
- Bank and government bonds and securities
- Passports and identification cards
- Copyright material or trademarks without the consent of the owner
- Postage stamps and other negotiable instruments

Note: this list is not inclusive and no liability is assumed for either its completeness or accuracy. In case of doubt, contact your legal counsel.

8. Appendix B: Compliance Information

Product Recycling & Disposal

USA & CANADA

If you are managing the disposal of your Xerox® product, please note that the product may contain lead, mercury, Perchlorate, and other materials whose disposal may be regulated due to environmental considerations. The presence of these materials is fully consistent with global regulations applicable at the time that the product was placed on the market. For recycling and disposal information, contact your local authorities. In the United States, you may also refer to the Electronic Industries Alliance web site: <http://www.eiae.org>.

Perchlorate Material - This product may contain one or more Perchlorate-containing devices, such as batteries. Special handling may apply, please see: <http://www.dtsc.ca.gov/hazardouswaste/perchlorate/>.

EUROPEAN UNION

RoHS and WEEE Compliance

This product is compliant with RoHS Regulations of the European Parliament and Council Directive on the Restrictions of the Use of Certain Hazardous Substances in Electrical and Electronic Equipment (2011/65/EU), and with the Waste Electrical and Electronic Equipment (WEEE) Directive (2012/19/EU).

Some equipment may be used in both a domestic/household and a professional/business application.

Professional/Business Environment

Application of this symbol on your equipment is confirmation that you must dispose of this equipment in compliance with agreed national procedures. In accordance with European legislation, end of life electrical and electronic equipment subject to disposal must be managed within agreed procedures.



ENERGY STAR for the USA

Energy Program Compliance

The Xerox® DocuMate® 4700 is ENERGY STAR qualified under the ENERGY STAR Program Requirements for Imaging Equipment.



The ENERGY STAR and ENERGY STAR MARK are registered United States trademarks. The ENERGY STAR Imaging Equipment Program is a team effort between U.S., European Union and Japanese governments and the office equipment industry to promote energy-efficient copiers, printers, fax, multifunction machine, personal computers, and monitors. Reducing product energy consumption helps combat smog, acid rain and long-term changes to the climate by decreasing the emissions that result from generating electricity.

Xerox® equipment is preset at the factory. Your machine will be delivered with the timer for switching to Power Save Mode from the last scan set at 15 minutes.

